

TO: San Francisco Taxi Drivers, Medallion Holders and Color Scheme Managers

FROM: Philip Cranna, Enforcement and Legal Affairs Manager, SFMTA Taxi Services

DATE: December 22, 2022

SUBJECT: Taxi Customer Service Window Closure

Dear Taxi Industry Members:

Please note the Taxi Customer Service Window will be closed the week of December 26th through December 30th, 2022, as well as Monday, January 2, 2023. The Window will reopen for regular hours on Tuesday, January 3, 2023.

Please plan your business accordingly. If you have any questions, please email sftaxi@sfmta.com.

Thank you