



SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
CITIZENS' ADVISORY COUNCIL

ADMINISTRATION, OPERATIONS, AND CUSTOMER SERVICE COMMITTEE

MINUTES

Thursday, July 15, 2021

WATCH: (link can be found online at <https://www.sfmta.com/calendar/administration-operations-and-customer-service-committee-aocsc-regular-meeting-july-15-2021>)

PUBLIC COMMENT CALL-IN: (415) 915-0757 | Conference ID: 649 668 25#

REGULAR MEETING
4 P.M.

COMMITTEE MEMBERS

Chris Arvin, Chair
John Lisovsky
Karim Salgado
Sue Vaughan

COUNCIL LIAISON

Christine Silva

COUNCIL SECRETARY

Keka Robinson-Luqman

Due to the COVID-19 health emergency and to protect our Council Members, SFMTA staff, and members of the public, the SFMTA Meeting Room (Noe Valley Conference Room) is closed.

Members of the public are encouraged to participate remotely. If you want to ensure your comment on any item on the agenda is received by the Council in advance of the meeting, please send an email to CAC@sfmta.com by 5pm on Wednesday, July 14th, or call (415) 646-2388.

ORDER OF BUSINESS

1. Call to Order

Chair Arvin called the meeting to order at 4:01 p.m.

2. Roll Call

AOCSC members present at Roll Call: Chris Arvin, John Lisovsky, and Karim Salgado
AOCSC members absent: Sue Vaughan (without notification)

3. Announcement of prohibition of sound producing devices during the meeting.

No announcement was made.

4. Approval of Minutes

No public comment.

On motion to approve the minutes of March 18, 2021:

ADOPTED: AYES – Chris Arvin, John Lisovsky, and Karim Salgado
ABSENT – Sue Vaughan

5. Report of the Chair (For discussion only)

Chair Arvin reported that it is their first meeting as Chair of the AOCSC. They thanked Former CAC Chair Neil Ballard for appointing them. They also thanked their predecessor, former AOCSC Chair Aaron Leifer.

6. Public Comment

Edward Mason stated that he received the Sanchez Slow Streets mailer announcing a virtual open house. He was charged 60 cents when he called the number with a 628-area code to participate in the meeting. SFMTA staff should realize that everyone does not have advanced technology like cell phones or the ability to scan QR codes. He requested that the SFMTA use only local phone numbers in the future.

REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding SFMTA Budget Update. (Timothy Manglicmot, Manager, Budget and Analysis, Finance, and Information Technology. Explanatory documents include a slide presentation.)

Timothy Manglicmot, Manager, Budget and Analysis presented the item.

PUBLIC COMMENT:

Edward Mason stated that the transportation sustainability fee is inadequate to support any expansion. The TNC fee is also insufficient. The SFMTA should be charging a franchise fee to commuter shuttle buses that create congestion and will soon return.

Hayden Miller stated that there are more ways to raise revenue by charging more for parking. Not everything has to go through the voters.

8. Committee Members' request for information. (For discussion only)

PUBLIC COMMENT:

Edward Mason suggested a presentation on SFMTA personnel staffing.

ADJOURN - The meeting was adjourned at 5:10 p.m.

Submitted by:

A handwritten signature in black ink, appearing to read "KAR Luqman". The signature is written in a cursive, somewhat stylized font.

Keka Robinson-Luqman
SFMTA CAC – Secretary