



SFMTA

Municipal
Transportation
Agency

SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
CITIZENS' ADVISORY COUNCIL

OPERATIONS AND CUSTOMER SERVICE COMMITTEE

NOTICE OF MEETING AND CALENDAR

Tuesday, September 9, 2014
1 South Van Ness Avenue, 6th Floor
Candlestick Conference Room, #6053

REGULAR MEETING
3:00 P.M.

COMMITTEE MEMBERS
Joan Downey, Chairman
Mark Ballew
Daniel Murphy

COUNCIL LIAISON
Roberta Boomer

COUNCIL SECRETARY
Yvette Torres

ORDER OF BUSINESS

1. Call to Order 3:00
2. Roll Call 3:01
3. Announcement of prohibition of sound producing devices during the meeting. 3:02
4. Approval of Minutes 3:03
 - May 13, 2014
5. Report of the Chairman (For discussion only) 3:06
6. Public Comment 3:10

Members of the public may address the Operations and Customer Service Committee on matters that are within the OCSC's jurisdiction and are not on today's calendar.

REGULAR CALENDAR

7. Presentation, discussion and possible action regarding the hiring process for transit operators and maintenance employees. (Derek Kim Operations Manager, Human Resources) 3:15
8. Presentation, discussion and possible action regarding operator training. (Kenneth Anderson, Manager, Training & Instruction) 3:40
9. Presentation, discussion and possible action regarding fare evasion. (Chris Grabarkiewctz, Manager) 4:00
10. Committee Members' requests for information. (For discussion only) 4:50
11. Schedule upcoming calendar items. (For discussion only) 4:55

Next regular meeting: Tuesday, November 11, 2014 at 3 p.m.
1 South Van Ness Avenue, 6th Floor, Conference Room #6053

ADJOURN

5:00

Accessible meeting policy – One South Van Ness Avenue



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