

BAYVIEW COMMUNITY BASED TRANSPORTATION PLAN



SFMTA Board Meeting Comments

Link to SFGOV video feed

https://sanfrancisco.granicus.com/MediaPlayer.php?view_id=192&clip_id=35216

Video link runs from 52:32 to 1:34:00

Public Comment

Janice Li, SF Bicycle Coalition Advocacy Director

- In support of the plan
- SF Bicycle Coalition has a bike shop maintenance space in the Bayview; uses reclaimed bikes, often from Muni through SFPD and volunteer support to rehab bikes to give back to the community
- What we've learned with Western Addition and Bayview: Bikes are not a focus in these plans, and there needs to be more engagement earlier in the process to build a culture of bicycling and support for bike projects.

Bridget LeBlanc, former commissioner of the Southeast Community Facility Commission

- Supports the plan

"The Executive Summary is something that I did not think was written very well. Needs to be more sensitive. It's important to me that the community I am born and raised in is reflected accurately. The way we're writing and discussing community needs to reflect the community well. These documents were given to us at the meeting last week."

Howard Strassner, SFMTA CAC

- Great outreach, in support of the plan
- Plan should include "things that are provided in the west side of town" like speed improvements for transit

SFMTA Board of Directors Comments

Director Eakin: "This Plan contains a lot of model and progressive policies. What have you learned around community engagement that can be used to inform future SFMTA planning?"

Christopher Kidd, Project Manager

- It's not enough to go into a community say that we will listen; we need to do the work to understand the community before going out into the community. To come in and say we

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want to listen to what you need erases the contributions of existing and ongoing community efforts.

Ariel Ward, Project Planner

- Reinforced the need to plan communities with care and intention. We needed to be willing to do things we've never done. Openness can be applied to the engineering and planning that we do.

Director Borden: "Do we have a structure in place for implicit bias training for staff? I haven't read the executive summary, but let's be intentional with how we're choosing to write and place judgement on communities in our language. We need to check our privilege during all future planning efforts."

Director Borden: "Have we tried employing text messaging as part of the outreach process? Have we employed that in the Bayview or for other projects?"

Jeff Tumlin, Director of Transportation

- SFMTA has utilized Textizen in the past, but it is usually used for single projects rather than area plans. Our focus for the Bayview was face-to-face engagement.

Director Borden: "What systems are in place for expanding bikeshare & scooter use in the Bayview? Let's work with community partners so that communities know that those services are for them and know how to access/use them. We need to make sure residents feel like bike infrastructure and new services are meant for them."

Ariel Ward, Project Planner

- Bikeshare outreach took place in parallel with the Bayview CBTP; there were some community complaints around parking loss for bikeshare docks.
- Outreach that is proactively ongoing in the Bayview related to biking (ie Baywheels, Bike Coalition).
- Preliminary results suggest that dockless bikes (JUMP) are more popular

Director Borden: "What do we do about bus shelter maintenance? Is that a concern in the Bayview?"

Christopher Kidd, Project Manager

- Shelter/platform maintenance is a significant concern, as well as safety. We tried to pair lighting installations with new shelter investments to ensure people feel safe enough to use the shelter and to ensure it doesn't itself become a safety hazard.

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Director Borden: “We need to build off of this work in our continuing Equity commitments. Let’s find ways to get these young women (from Girls2000) into our internship program”

Director Brinkman: “The Policy Recommendations are some of the most sensitive ways of identifying resident issues I’ve ever seen. Especially the one about ‘Get parking off of sidewalks without punishing residents’, because a parking ticket could be what destroys a family’s budget in a low-income community. We need to make it easier for residents to not own a car. You’ve hit all of the right notes, and now it’s our job to support you. I look forward to us setting the bar even higher with this work.”

Director Rubke: “I appreciated the plan focused on ‘Customer Service’ for residents in the community. I know that when I take the T-Third train, I see trash and poor conditions, and we’ve heard that from resident 311 complaints as well. Let’s keep our contractors accountable and make sure residents are connected to 311 resources and feel like we’re being responsive”

Christopher Kidd, Project Manager

- We tried to integrate all 311 data in the Bayview, and the Fix-It Team in the Mayor’s Office was a close partner in our work.

Motion to approve: Chair Heinicke

Second to approve: Director Borden

Vote: Unanimous approval