

SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
BOARD OF DIRECTORS

RESOLUTION No. 15-152

WHEREAS, For the past 32 years, Muni has contracted out paratransit services to a Paratransit Broker who performs vital functions such as managing subcontracts with paratransit service providers, monitoring service quality, administering client eligibility, managing the sale of fare instruments, and acting on behalf of the SFMTA as the principal customer service representative for paratransit services; and,

WHEREAS, The SFMTA provides approximately 800,000 paratransit trips per year to persons with disabilities in San Francisco through its contract with a paratransit broker; and,

WHEREAS, Under its contract with the SFMTA, the paratransit broker operates the SF Paratransit program, which provides door-to-door, shared-ride van services for people who are unable to use Muni's accessible buses, trains, and streetcars some or all of the time due to their disability; and,

WHEREAS, Since the current Paratransit Broker Contract will expire on June 30, 2016, the SFMTA is preparing a request for proposals (RFP) for a new paratransit broker contract; and,

WHEREAS, The RFP outlines the scope of work and requisite organizational capacity necessary to administer the distinct service characteristics of SFMTA's paratransit program and incorporates feedback from consumers and stakeholders regarding performance expectations of the Paratransit Broker; and,

WHEREAS, The Paratransit Broker RFP is not a "project" for purposes of environmental review under the California Environmental Quality Act (CEQA) pursuant to Title 14 of the California Code of Regulations Section 15060(c); now, therefore, be it

RESOLVED, That the San Francisco Municipal Transportation Agency Board of Directors authorizes the Director of Transportation to issue a Request for Proposals for Paratransit Broker Services, evaluate the proposals, and negotiate a contract with the selected proposer for a five-year term, with an option for five additional years.

I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of November 3, 2015.

Secretary to the Board of Directors
San Francisco Municipal Transportation Agency

