

SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
BOARD OF DIRECTORS

RESOLUTION No. 231107-089

WHEREAS, Many SFMTA employees are in challenging, customer-facing roles such as operating public transit vehicles on congested streets, writing parking citations and conducting transit fare inspections; and,

WHEREAS, The SFMTA requires ongoing and continuous training services to those who often interact with the public or those who supervise public-facing employees; and,

WHEREAS, In January 2019 the SFMTA awarded As-Needed Specialized Training Services contracts to Moran Consulting, Inc. (Moran), and DTUI.com LLC (DTUI) to create customized training programs that train employees to provide improved customer interactions, reduce customer conflicts, and mitigate assaults; and,

WHEREAS, The current contracts with Moran and DTUI expire January 16, 2024; and,

WHEREAS, The SFMTA proposes term extensions for the contracts of 15 months each to April 16, 2025, and an increase to the Moran contract limit by \$1,000,000 in capacity, bringing the total not-to-exceed amounts to \$4,750,000, so that Moran and DTUI can continue to deliver scoped activities; and,

WHEREAS, The SFMTA has initiated a procurement process to secure competitively selected contracts before April 16, 2025; and,

WHEREAS, On October 19, 2023, the SFMTA, under authority delegated by the Planning Department, determined that the proposed amendments to the above-mentioned contracts are not “projects” under the California Environmental Quality Act (CEQA) pursuant to Title 14 of the California Code of Regulations Sections 15060(c) and 15378(b); and,

WHEREAS, A copy of the CEQA determination is on file with the Secretary to the SFMTA Board of Directors and are incorporated herein by reference; now, therefore, be it

RESOLVED, That the SFMTA Board of Directors authorizes the Director of Transportation to approve amendments to two As-Needed Specialized Training Services contracts: (1) Amendment No. 6 to Contract No. SFMTA-18-39-A with Moran Consulting, Inc. to extend the contract duration 15 months beyond the contract's 5-year term, and to increase the contract amount by \$1,000,000 from a not-to-exceed amount of \$3,821,598.22 to a not-to-exceed amount of \$4,821,598.22; and (2) Amendment No. 3 to Contract No. SFMTA-18-39-B with DTUI.com LLC to extend the contract duration 15 months beyond the contract's 5-year term without increasing the not-to-exceed amount of \$3,000,000.

I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of November 7, 2023.

  
\_\_\_\_\_  
Secretary to the Board of Directors  
San Francisco Municipal Transportation