

Operations & Customer Service Committee May 8, 2012, Agenda

SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
CITIZENS' ADVISORY COUNCIL

**OPERATIONS AND CUSTOMER SERVICE COMMITTEE**

NOTICE OF MEETING AND CALENDAR

Tuesday, May 8, 2012

Room 3075  
1 South Van Ness Avenue

REGULAR MEETING  
3:00 P.M.

COMMITTEE MEMBERS

Joan Downey, Chairman

Mark Ballew  
Daniel Murphy

COUNCIL LIAISON

Roberta Boomer

COUNCIL SECRETARY

Yvette Torres

ORDER OF BUSINESS

•	Call to Order	3:00
•	Roll Call	3:01
•	Announcement of prohibition of sound producing devices during the meeting.	3:02

•	Approval of Minutes • March 13, 2012	3:03
•	Report of the Chairman (For discussion only)	3:04
•	Public Comment  Members of the public may address the Operations and Customer Service Committee on matters that are within the OCSC's jurisdiction and are not on today's calendar.	3:05
REGULAR CALENDAR		
•	Presentation, discussion and possible action regarding contractor construction permits (Sonali Bose, CFO/Director, Finance & Information Technology)	3:10
•	Presentation, discussion and possible action regarding the daily operations report. (John Haley, Director, Transit Services)	3:30
•	Presentation, discussion and possible action regarding dogs on Muni. (John Haley, Director, Transit Services)	3:50
•	Presentation, discussion and possible action regarding implementation of the Strategic Plan. (Darton Ito, Manager, Capital Planning Systems)	4:10
•	Committee Members' requests for information. (For discussion only)	4:50
•	Schedule upcoming calendar items. (For discussion only)	4:55

	Next regular meeting: Tuesday, July 10, 2012, at 3 p.m. 1 South Van Ness Avenue, 3rd Floor, Conference Room 3075	
<b>ADJOURN</b>	5:00	