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## Via Certified U.S. Mail and Email

Gian Luca Spriano  
Helbiz CA LLC  
533 Alabama Street.  
San Francisco, CA 94110

June 25, 2021

## RE: Powered Scooter Share Permit Program Application – Notice of Permit Denial

Dear Gian Luca Spriano,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed the permit application submitted by Helbiz CA LLC for participation in the 2021 Powered Scooter Share Permit Program. For the reasons set forth below, the SFMTA has denied your permit application.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and the application evaluation process are detailed in the enclosed June 25, 2021 Policy Directive from Director of Transportation Jeffrey Tumlin regarding the Powered Scooter Share Permit Program.

As set forth in the permit application, Evaluation Scoresheet and Policy Directive, applicants were required to receive an average score of 2 or greater for each of the eight sections in the application or would be disqualified from further evaluation. Staff thoroughly reviewed all four applications received, including Helbiz CA LLC's. Helbiz CA LLC's permit application is denied because it received an average score below the required threshold of 2 on Sections C, D, and I of the application, and therefore was disqualified from further evaluation. Helbiz CA LLC's full Evaluation Scoresheet is attached, which provides greater detail on the scoring of these and all sections.



Please be aware that this denial is for the 2021 Permit Program only. The agency will release a new call for applications for its next permit program.

Accordingly, Helbiz CA LLC's application for a scooter share permit is denied. As set forth in Section 916(e)(1) of the Transportation Code, Helbiz CA LLC may request review of SFMTA's decision to deny this permit. Applicants seeking review of a permit denial will have 15 business days from the date that the notice is mailed to the applicant to request review of the decision by a hearing officer. The procedures for such review are available on the SFMTA's website at: <http://www.sfmta.com/scooters>.

Sincerely,

*Kate Toran*

Kate Toran

Director – Taxis, Access & Mobility Services, San Francisco Municipal Transportation Agency



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Sam Sadle  
Neutron Holdings dba Lime  
701 Cesar Chavez  
San Francisco, CA 94124

June 25, 2021

RE: Invitation to Participate in 2021 Powered Scooter Share Permit Program

Dear Sam Sadle,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed Lime's permit application for participation in the SFMTA's 2021 Powered Scooter Share Permit Program. The SFMTA has approved Lime's permit application and has selected Lime to be one of the operators for the one-year permit program beginning in July. The permit may be extended for an additional year at the discretion of the Director based on compliance with the Permit Terms and Conditions, as well as with certain metrics as determined by the SFMTA.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and the application evaluation process are detailed in the enclosed June 25, 2021 Policy Directive from Director of Transportation Jeffrey Tumlin regarding the Powered Scooter Share Permit Program. Lime's full Evaluation Scoresheet is attached, which provides greater detail on the scoring of all sections.

The SFMTA intends to issue permits to operators by no later than July 1, 2021. As such, the agency requests the availability of key Lime representatives early next week to review, with the SFMTA staff, the permit terms and conditions, and any other materials required to ensure timely permit issuance. Specifically, SFMTA will need Lime to update its Adaptive Scoot Plan prior to permit issuance, we will follow up in a separate correspondence on this issue.

Please promptly confirm receipt of this letter and advise as to the availability of key company representatives to discuss next steps.



Sincerely,

*Kate Toran*

Kate Toran

Director – Taxis, Access & Mobility Services, San Francisco Municipal Transportation Agency



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Jeffrey Tumlin, Director of Transportation

Alex April  
Skinny Labs Inc. dba Spin  
450 Mission Street, Suite 400  
San Francisco, CA 94105

June 25, 2021

## RE: Invitation to Participate in 2021 Powered Scooter Share Permit Program

Dear Alex April,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed Spin's permit application for participation in the SFMTA's 2021 Powered Scooter Share Permit Program. The SFMTA has approved Spin's permit application and has selected Spin to be one of the operators for the one-year permit program beginning in July. The permit may be extended for an additional year at the discretion of the Director based on compliance with the Permit Terms and Conditions, as well as with certain metrics as determined by the SFMTA.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and the application evaluation process are detailed in the enclosed June 25, 2021 Policy Directive from Director of Transportation Jeffrey Tumlin regarding the Powered Scooter Share Permit Program. Spin's full Evaluation Scoresheet is attached, which provides greater detail on the scoring of all sections.

The SFMTA intends to issue permits to operators by no later than July 1, 2021. As such, the agency requests the availability of key Spin representatives early next week to review, with the SFMTA staff, the permit terms and conditions, and any other materials required to ensure timely permit issuance. Please promptly confirm receipt of this letter and advise as to the availability of key company representatives to discuss next steps.



Sincerely,

*Kate Toran*

Kate Toran

Director – Taxis, Access & Mobility Services, San Francisco Municipal Transportation Agency