



SFMTA

Temporary Rail Transfer and Bus Route Improvements

SFMTA Board

September 15, 2020

COVID-19 Muni Core Service Plan

<p>S N Rail/Entrenar/火車/Tren 10 minutes or less 10 minutos o menos 10分鐘之內 T M 10 minuto o mas kaunti</p>	<p>14R 5 Minutes or Less 5 minutos o menos 5分鐘之內 5 minuto o mas kaunti</p>	<p>9R Every 6-9 minutes Cada 6-9 minutos 每 6-9 分鐘 Tuwing 6-9 minuto</p>	<p>28 Every 10-14 minutes Cada 10-14 minutos 每 10-14 分鐘 Tuwing 10-14 minuto</p>	<p>19 Every 15-20 minutes Cada 15-20 minutos 每 15-20 分鐘 Tuwing 15-20 minuto</p>
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High-frequency corridors / 更頻繁的班次 / Mas madalas na serbisyo

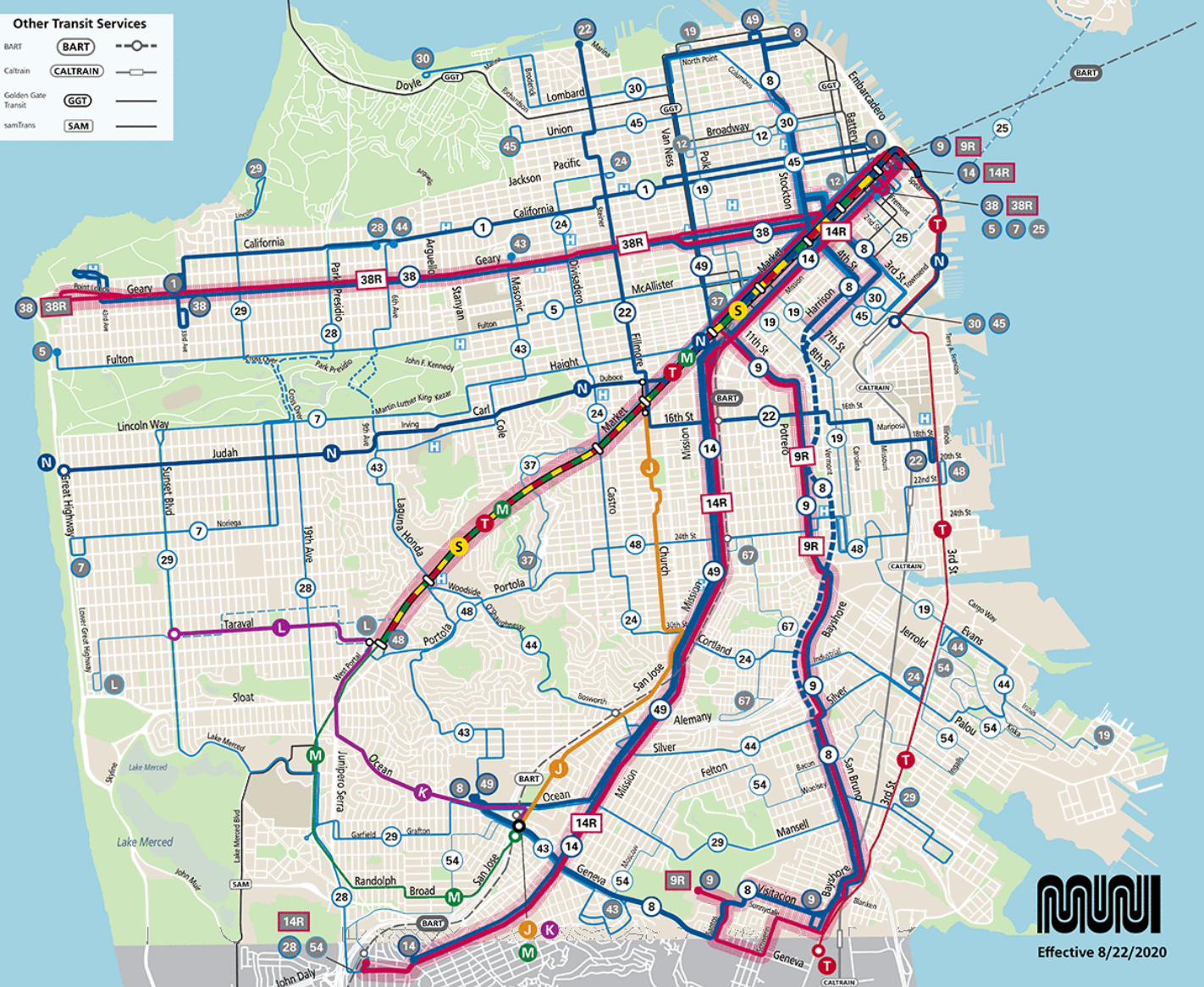
Other Transit Services

BART

CALTRAIN

Golden Gate Transit **GGT**

SamTrans **SAM**



August 22 service changes requiring parking and traffic changes

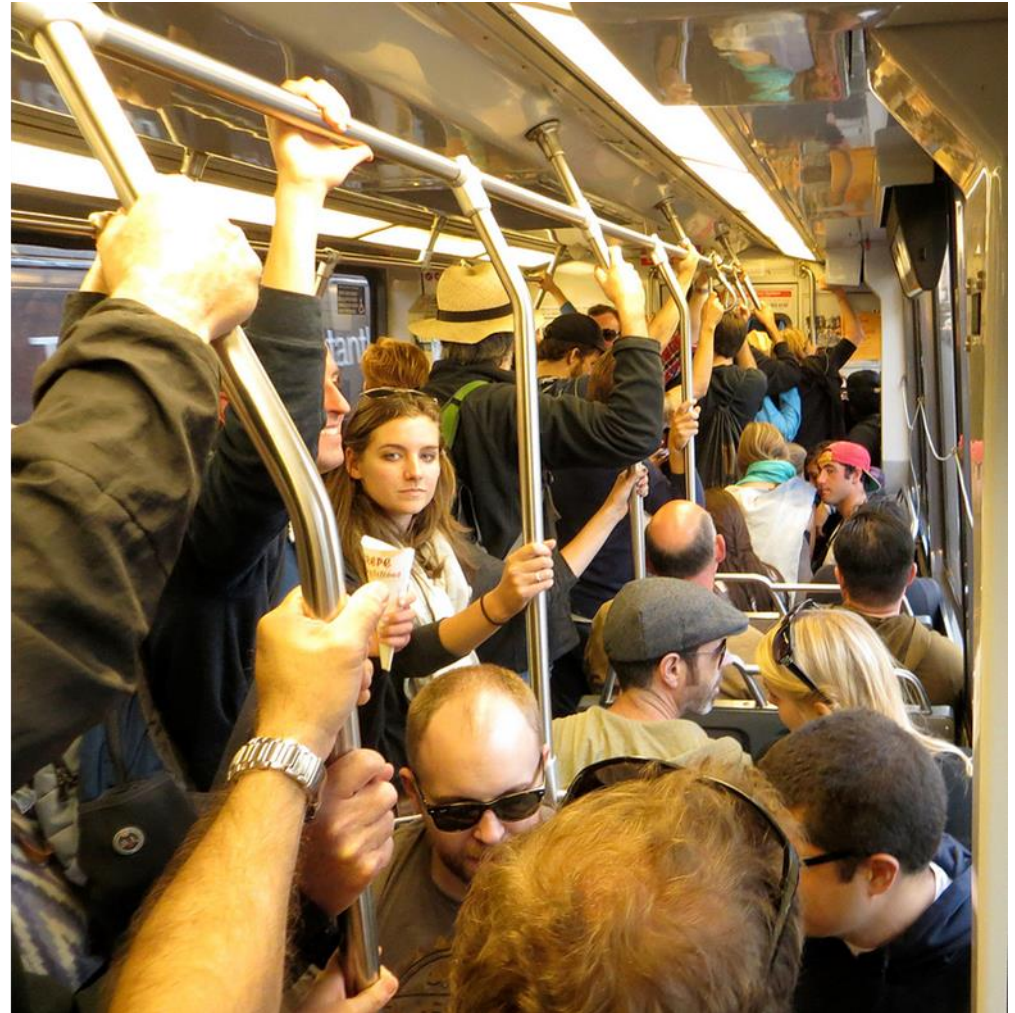
Rail resumed with new service plan (now temporarily suspended)



Several bus lines restored including modified 37 Corbett and 48 Quintara



Especially with COVID-19, we can't return to the way rail was before ...



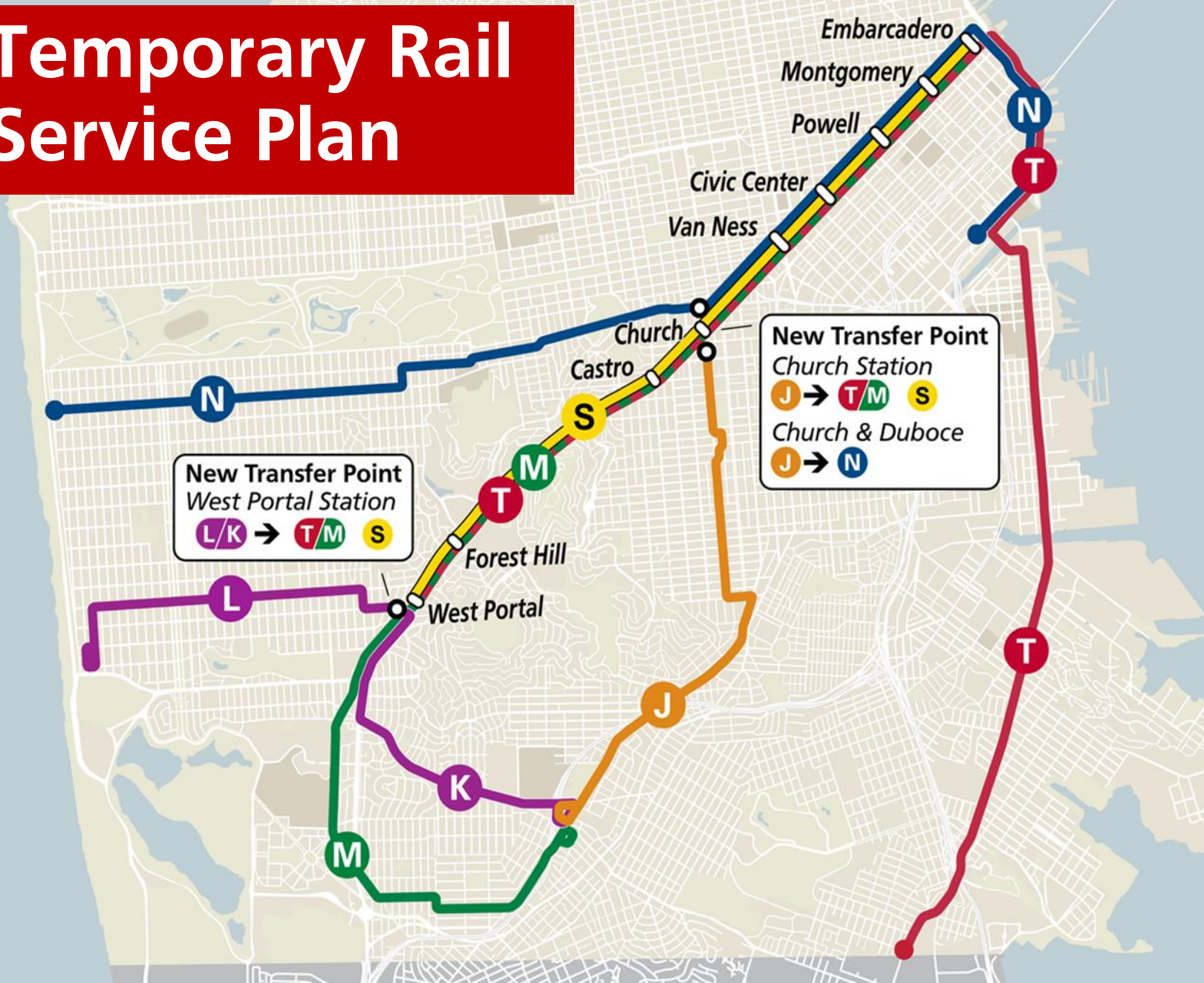
Why remove lines from the subway?

Pre-COVID-19 throughput of subway systems

- Running more trains per hour in subway than we can process
- Queues of trains waiting at portals
- Slow travel time in the subway

Transit System	Trains/Hour
Muni (scheduled)	42
Muni (actual)	34-40
BART (current)	22
BART (projected with new train control)	30
NYC subway (old train control)	10
NYC subway (new train control)	38
Washington D.C.	26
Philadelphia	15
Boston	15

Temporary Rail Service Plan



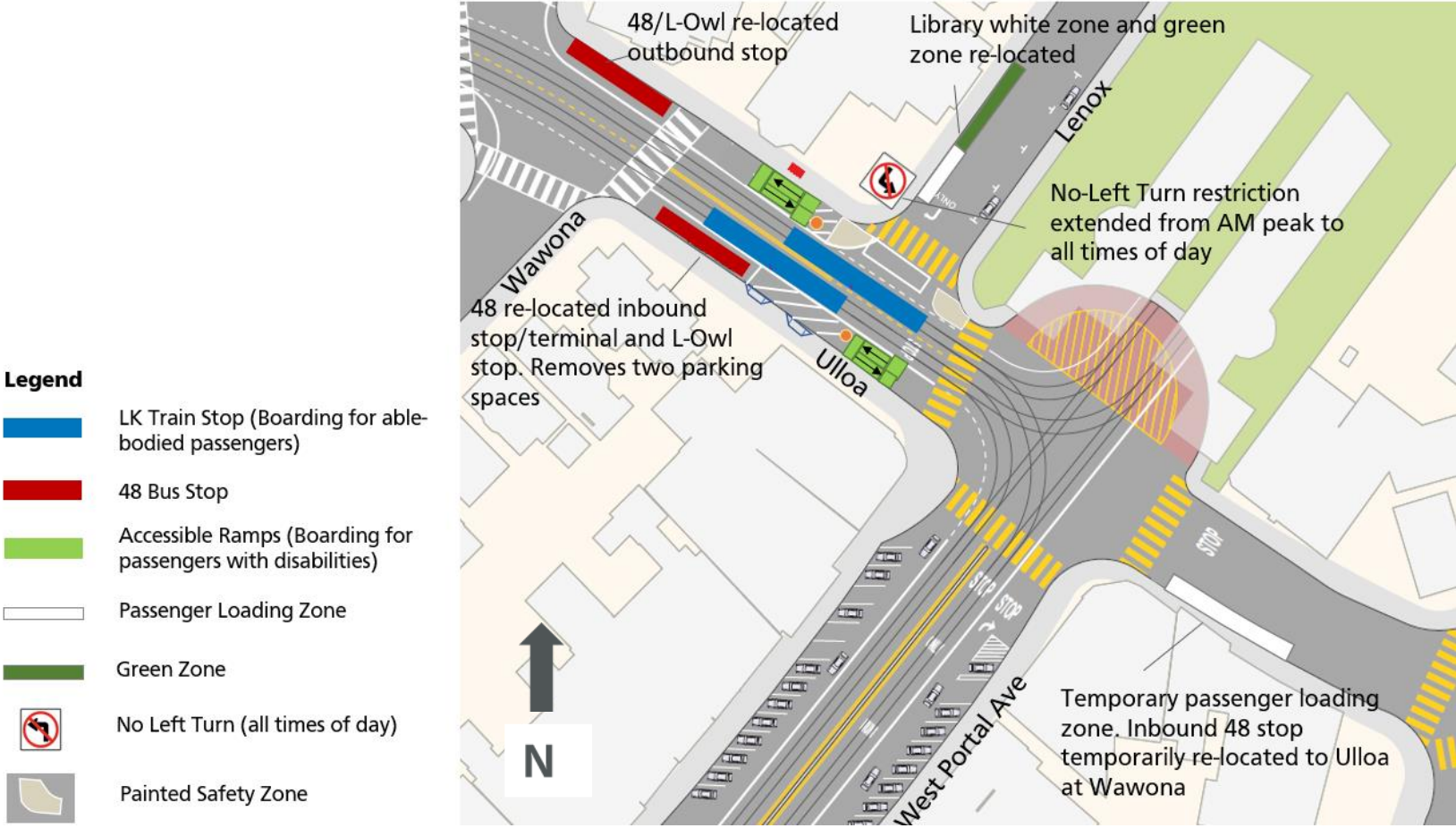
Rail Reopening

What we learned

- Transfers worked, but were complex for customers and staff
 - Cantonese speaking ambassadors were key at West Portal
- Public was excited to see trains running again, made things feel “normal” for a time
- New wayfinding had gaps, but Ambassadors and support staff provided assistance
- Stations were exceptionally clean
- Staff from all over agency worked together to tackle challenges



West Portal Station parking and traffic changes: implemented August 2020

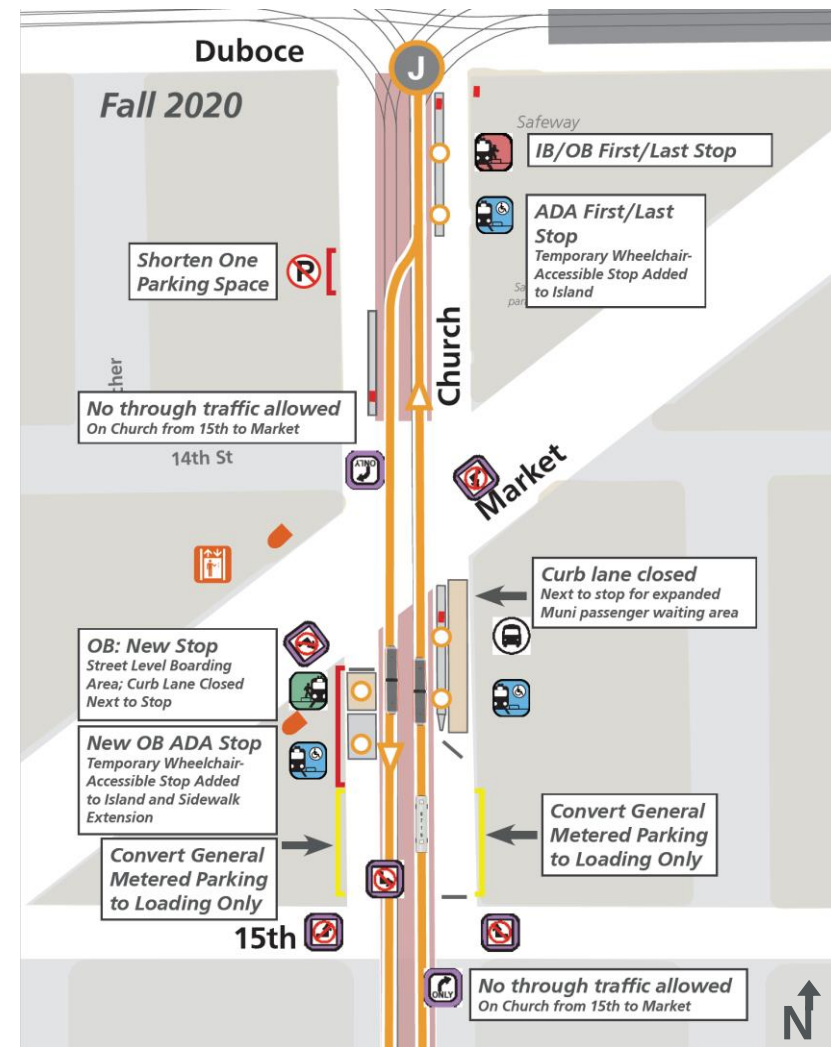


Not pictured: 2 parking spaces removed in NW corner of Vicente at West Portal for 48 terminal + potential future removal of 2 parking spaces in NW corner of Ulloa at Wawona for back-up L Construction Shuttle terminal/stop

J Church parking and traffic changes

J Church extended to Duboce Avenue to provide connection to N Judah

- New temporary accessible platform on Church at Duboce
- New temporary outbound stop with accessible platform on Church south of Market improves connection to subway
- Temporary traffic restrictions maintained between 15th and Market to continue providing safe transfer environment



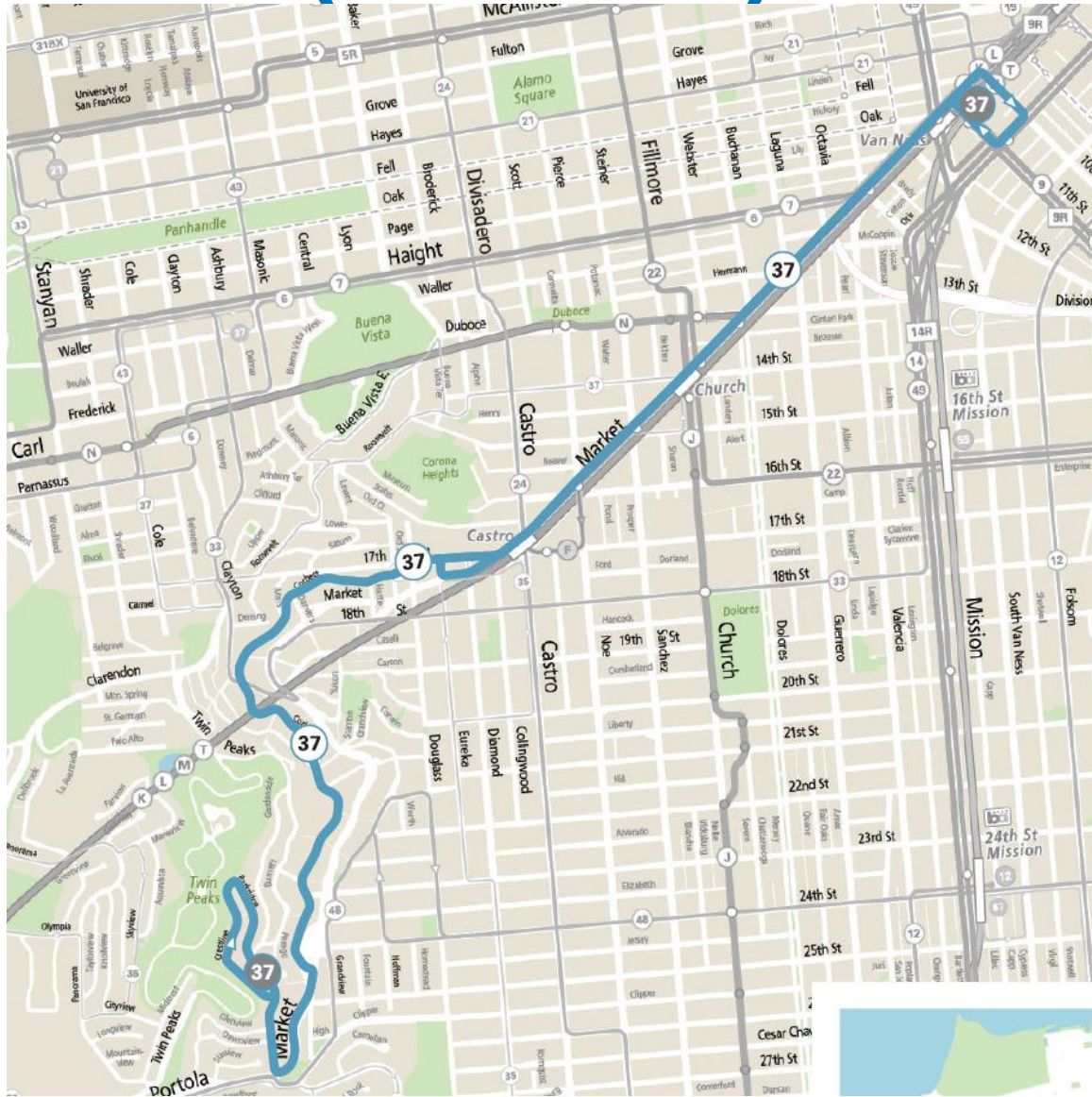
Rail Transfer Projects stakeholder outreach

Group	J Church	West Portal
SFMTA Citizens' Advisory Council	X	X
Senior Disability Action	X	X
Muni Accessibility Advisory Committee	X	X
San Francisco Transit Riders	X	X
West Portal Merchants		X
West Portal Merchants/Greater West Portal Neighborhood Association		X
West Portal Virtual Meeting/Public Hearing (Note there were two meetings because a technology issue on 7/18 prevented Public Comment from happening)		X
Mission Dolores Neighborhood Association	X	
Duboce Triangle Neighborhood Association	X	
Castro Community Benefits District	X	
Castro Merchants Association	X	
Church Street Public Hearing	X	
SF Bike Coalition		X

Key feedback: rail transfer projects

- Avoiding 2 transfers for outer L Taraval riders
- Managing traffic
- Managing transfer activity
- Transit operation
- Accessibility
- Supporting neighborhood business

37 Corbett (modified)



48 Quintara-24 St (modified)



Route Modification in Noe Valley

Today's legislation

Approving street changes for:

1. West Portal LK Transfer Project
2. J Church Transfer Improvements Project
3. 37 Corbett and 48 Quintara-24th bus route reinstatement

Thank you

SFMTA.com/LKTransferProject
SFMTA.com/JTransferProject
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