



TO: San Francisco Taxi Drivers, Medallion Holders and Color Scheme Managers

FROM: Philip Cranna, Enforcement and Legal Affairs Manager, Taxi Services

A handwritten signature in black ink, appearing to read 'Philip Cranna', written over the 'FROM:' line.

DATE: April 17, 2020

SUBJECT: Face Covering Requirement in Response to COVID-19

Pursuant to the [directive](#) issued by Mayor London N. Breed and Director of Health Dr. Grant Colfax, everyone must wear a mask or face covering while in public. Face coverings should cover the nose and mouth and fit securely. They can be a manufactured or homemade mask, a bandanna, scarf, towel, neck gaiter or similar item. Cloth face coverings should be cleaned frequently with soap and water.

Taxi drivers are required to wear a face covering while transporting a passenger. The requirement is a Health Order by Dr. Tomás Aragón, Health Officer of the City and County of San Francisco. The Order is effective at 11:59 p.m. on April 17, 2020, and will start to be enforced on 8:00 a.m. on April 22, 2020. It is informed by the Centers for Disease Control and Prevention guidelines. Previously, the City recommended face coverings on April 2nd, and this order makes it a requirement.

If you need a face covering, please contact your Color Scheme. Color Schemes should forward requests to SFMTA. Face masks will be provided by the SFMTA subject to availability.