

Van Ness Business Advisory Committee**Thursday, June 20, 2019, 3:00 p.m.****One South Van Ness Avenue, 3rd Floor, Civic Center Conference Room**MINUTES

1. Meeting called to order at 3:06 p.m.
2. Public comment.
 - a. None heard.
3. Approval of Minutes – [May 16.](#)
 - a. Approved by a voice vote.
4. Presentation and discussion by San Francisco Police Department on patrols along Van Ness Avenue.
 - a. Michael George asked if there a reason incidences of car break-ins are decreasing according to the data.
 - i. The SFPD has worked on educational campaigns with tourists, investments in additional resources like plain-clothes police officers in high-incident areas. Private parking lots and private actors have also taken more measures to protect their customers.
 - b. Sean Landis asked whether reporting persons that might be affecting business operations or blocking a pathway should be reported to 3-1-1.
 - i. Report general problems to 3-1-1. Emergency situations that need rapid attention should be reported to 9-1-1. Dispatchers are trained to alert the appropriate authorities depending on your report. Police officers are trained to work with vulnerable communities such as homeless individuals, and with people who are under the influence of drugs, or might be otherwise impaired.
 - c. Pat Klock stated that they hired a secondary private security service to handle situations with difficult people. They were frustrated that when the police arrived for one incident, employees were told to let the person go and there was no follow-up.
 - i. The 10-B officer that is assigned to Van Ness works Wednesday to Sunday from 10:00 p.m. to 6:00 p.m. Neighbors or businesses on Van Ness reporting situations during these hours should ask the dispatcher for the 10-B officer. If not available, or outside timeframe, ask an on-duty supervisor. A report would be created and followed up with in situations like the one described.
 - d. Brian Bruckner asked if it would be possible for to get the contact info for the Sergeant and SF Safe staff.
 - i. SFMTA staff to circulate the information to members of the committee.

- e. Public Comment:
 - i. Rick Faso stated he works as a security coordinator for the San Francisco Towers on Van Ness and is interested in SF Safe's programs. He asked whether SF Safe has personal safety trainings available that are specifically tailored for the elderly.
 - ii. Gerry Grace asked whether the SFPD patrols cover all Van Ness and where they park to perform foot-patrolling.
- 5. Presentation, discussion and possible action regarding update from SFMTA staff.
 - a. Pat Klock stated that the new light posts were installed and that there were a lot of light poles that were not going to be installed on our block but were staged on our block for weeks before that. She also stated that there are several issues identified with staff previously that have yet to be addressed.
 - b. Michael George asked if the schedule still showing 564 days of delay. He states that Holiday Inn has had challenges with construction vehicles and construction equipment parking in our loading zone with no warning. Shared reports of private vehicles parking the construction zone.
 - i. Since March, have not recovered days of delay, but have not lost any additional days which shows improvement. Project has passed the half-way point of utility work.
 - c. Michael George asked if there an update on the sidewalk work between California and Pine. He shared concerns about pedestrian traffic when that work is being performed to make sure pedestrians and cars are safely moving in and out of driveways.
 - i. SFMTA staff to remind construction management and the contractor about this particular work and the increase in vehicle and pedestrian traffic at this location.
 - d. Emma Logan stated the Symphony is having challenges with the work being currently performed obstructing our emergency exits. She also stated that some of the temporary pedestrian walkways seem narrow.
 - 1. Walkways should be at least four feet wide. Send a picture and location of a walkway that seems inadequate to project staff so that an inspector can assess it and correct, if necessary.
- 6. Meeting adjourned by a voice vote at 4:33 p.m.