

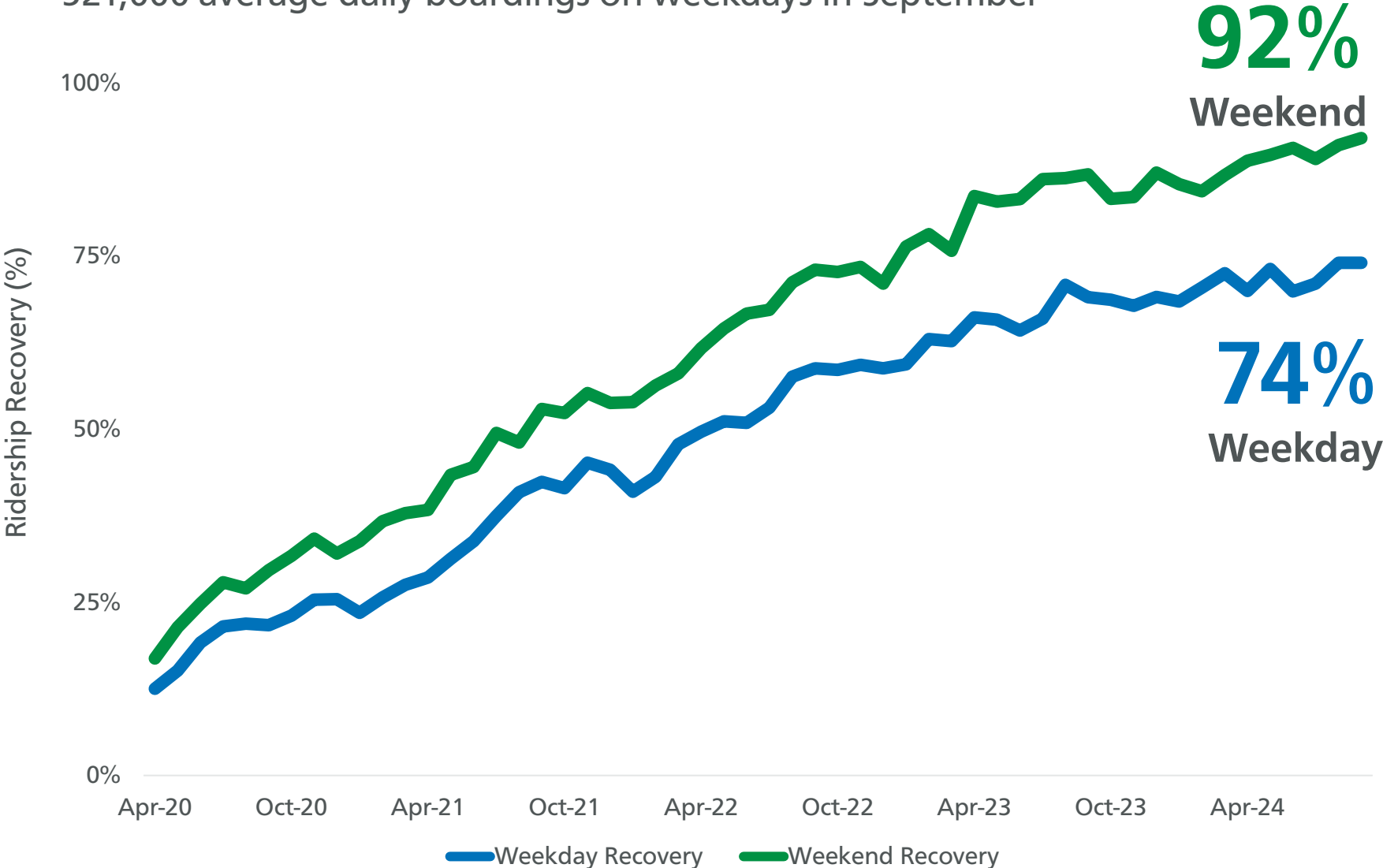


# Muni Winter Service Update

SFMTA Board of Directors  
November 19, 2024

# September Weekday and Weekend Recovery

521,000 average daily boardings on weekdays in September



Note: Excludes cable car and streetcar. Recovery baselined against average daily boardings from the same month in calendar year 2019.

# Fall Special Events Spotlight

## Portola Music Festival @ Pier 80

- Muni carried an extra **8,300** passenger trips each day on event routes
- Extra Train Service and a Late Subway Closure provided

## Hardly Strictly Bluegrass @ GGP

- Muni carried an extra **11,000** passenger trips each day on event routes
- Extra Train & Bus Service provided

## Fleet Week Airshows & Italian Heritage Parade @ Fisherman's Wharf

- Muni carried an extra **11,000** passenger trips each day on event routes
- Extra Street Car & Bus Service, including the Boat Tram
- 120 bus stop changes



# Muni Service Changes

*Planned for February 1, 2025*



[SFMTA.com/ServiceChanges](https://www.sfmta.com/ServiceChanges)

# Responding to Hiring Slow Down

- SFMTA committed to making incremental adjustments necessary to match expenditures with revenues
- As a result, SFMTA has slowed hiring in FY Q1 and Q2, hiring 15 fewer operators than anticipated
- A small reduction in service is necessary to match the slower pace of hiring and continue to deliver 100% of scheduled trips
- Planned changes focused on minimizing customer impacts and responding to recent data trends and rider feedback

# 30 Stockton Short line

Central Subway's opening has significantly reduced 30 Stockton ridership south of Market Street.

## 30 Short

- Will go from North Point to Union Square
- 7am-4pm at 12 min headway (no change)

SoMa and Caltrain will continue to be served every 3-4 minutes on weekdays by

- 30 Long (12 min)
- T Third (10 min)
- 45 Union-Stockton (10 min)



# 30X Stockton Express



Reinstating 2 AM only trips on the 30X by shifting 2 (of the 5) 1X AM trips to the 30X.

Current 1X AM Trips	7:15am	7:30am	7:45am	8:00am	8:20am
Feb 2024	Shift to 30X	No change	Shift to 30X	No change	No change

# 14R Short and Mid-day Reductions



## **14R Short**

Moving the 14R short terminal currently located at Longfellow Elementary to Geneva/Mission area.

## **24 Divisadero, 38 Geary, 43 Masonic**

Reducing mid day frequency (10am-1pm) by approximately 15% to better match resources with demand.

**Running Time Adjustments As Usual and As Needed**



# Muni Equity Working Group

- Muni Equity Working Group is a broad group of stakeholders that reflects the diverse communities that rely on Muni
- Has been meeting bi-monthly starting Spring 2024, to serve as a sounding board as SFMTA staff develops a Biannual Service Evaluation and considers service tradeoffs
- On November 6, staff presented the February service changes to the Muni Equity Working Group
- Feedback ranged from unease about spending resources to reinstitute the 30X to the short time between outreach and implementation.
- Staff had originally discussed converting the 49 Mission-Van Ness to a Rapid with 11 fewer stops in the Mission. The group requested additional discussions and outreach to specific stakeholders who would receive less service with the conversion.



# Service Next Steps

## Spring/Summer Service Changes

- 6-month Financial Report will shape summer service approach
- Delivering reliable service is critical to grow ridership and maintain voter trust – this includes matching service plan with staffing levels
- If we need to continue to slow hiring, further service reductions will be necessary and will have more tradeoffs than current proposals
- Service-related outreach to begin in the Jan/Feb timeframe if needed in preparation for summer 2025 implementation



# Muni Funding Working Group

- On November 13, staff presented a worst-case scenario to highlight the magnitude of service consequences if we are not able to generate new revenue by July 2026
- Transit service reductions that could generate up to approximately \$200 million in annual savings were evaluated
- Categories of changes included:
  - Waiting twice as long for the bus on our busiest routes
  - No more cable cars or historic streetcar service
  - No Muni access for riders who rely on our lowest utilized routes
  - Nothing but Owl service after 9 p.m.
- Working Group Stakeholders and others across the city and region are working together to prevent major service impacts