

OUR COMMUNITY, OUR SHUTTLE

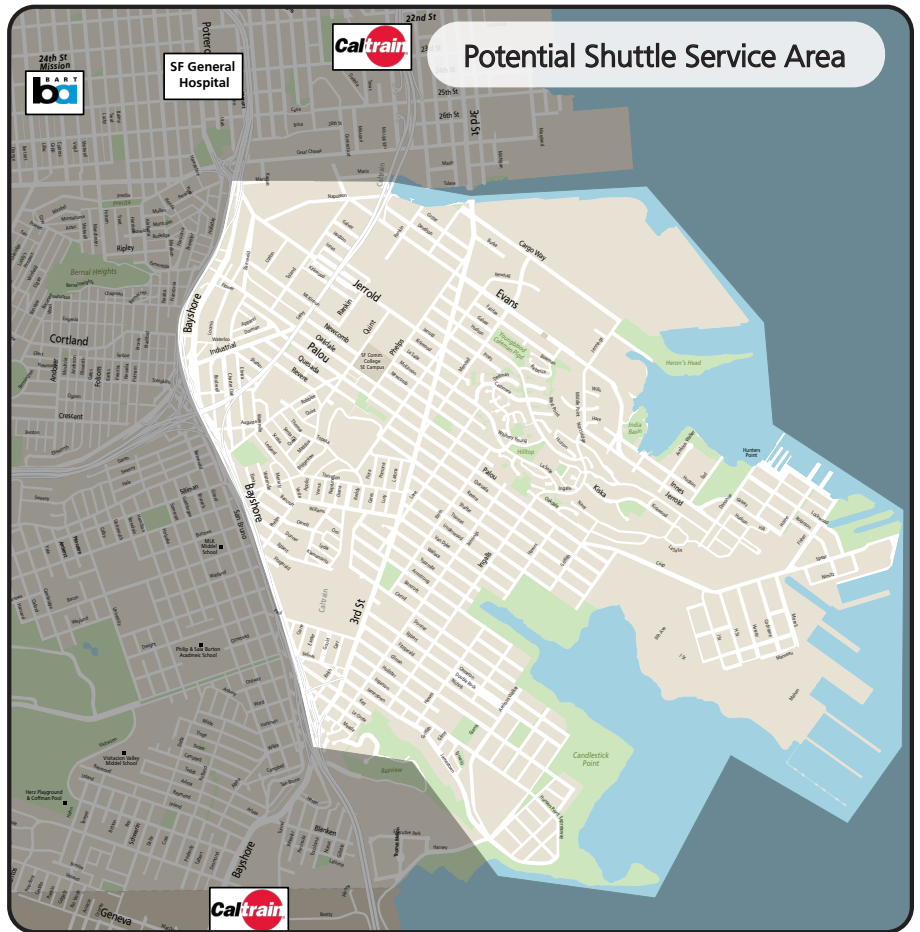
BAYVIEW SHUTTLE PROGRAM

The Our Community, Our Shuttle program is a new dynamic shuttle service pilot program for Bayview-Hunters Point. The program is funded through a \$10.5 million grant from the California Air Resource Board's Sustainable Transportation Equity Project (STEP). STEP is a project within the California Climate Investments, a statewide initiative that puts billions of Cap-and-Trade dollars at work reducing greenhouse gas emissions, strengthening the economy, and improving public health and the environment – particularly in disadvantaged communities. The program responds to community needs identified in the Bayview Community Based Transportation (adopted in 2020):

- Bring a Community Shuttle Program back to Bayview-Hunters Point
- Connect residents to regional transit, jobs, and other critical destinations
- Create sustainable jobs in Bayview-Hunters Point
- Improve mobility options, especially for low-income residents, youth, and seniors
- Community decision-making & community control

HOW THE SHUTTLE WORKS

1. Reserve a ride through the app or a tri-lingual call center (Spanish, English, Chinese). Rides can be to anywhere within the service area.
2. Walk to a "virtual bus stop". This could be your front door, the corner of your street, or one block away.
3. Get picked up by a small shuttle vehicle. Pay a Muni fare with your Clipper Card.
4. Shuttle picks-up and drops-off other passengers along the way to your destination.



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Program Timeline



Program Elements

COMMUNITY SHUTTLE SERVICE

A community-led service plan that reflects the needs of the Bayview-Hunters Point community.

LOCAL PARTNERS: Hunters Point Family, Community Youth Center of SF, Bayview El Centro, OneBayview, SF African American Arts & Cultural District.

SHUTTLE DRIVER WORKFORCE DEVELOPMENT PROGRAM

Recruit, train, and hire Bayview-Hunters Point residents as drivers for the community shuttle, earning Teamster wages & benefits. Drivers are enrolled in the CityDrive program, creating a job pipeline for SFMTA Muni operators.

LOCAL PARTNERS: SF Office of Economic & Workforce Development, A Philip Randolph Institute, Young Community Developers

TRANSPORTATION RESOURCE CENTER

A new center for transportation services & information on 3rd Street. Renew transit passes, enroll in transportation programs, or get information on ways to get around.

LOCAL PARTNERS: SFMTA Mobile Sales Van, Community Youth Center of SF, Bay Area Community Resources

COMMUNITY CONGRESS

Oversight body made up of Bayview-Hunters Point residents and organizations. Meetings held in the Bayview and Congress delegates compensated for attendance.

LOCAL PARTNERS: Bayview-Hunters Point Community Advocates

Frequently Asked Questions

Will the Shuttle replace Muni service?

NO - the shuttle program complements existing Muni transit service, helping residents reach regional transit and critical community destinations hard to reach today.

What will the Shuttles look like?

Small, zero-emissions transit vehicles or mini-vans, with a capacity of 8-15 passengers. Smaller shuttles allow more flexibility and competitive travel times.

Will the Shuttle be accessible to all residents?

Shuttles are available to anyone taking a trip within the service area. Vehicles are wheelchair-accessible.

Will the Shuttle accept the Muni Monthly Pass and Clipper Card?


YES - the Shuttle is fully integrated with the Muni fare system.


To find out more about the Our Community, Our Shuttle program go to:

[SFMTA.com/bayviewshuttle](https://www.sfmta.com/bayviewshuttle)

For questions or comments, please contact:

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