



Director's Report

SFMTA Board of Directors Meeting: Sept. 7, 2021



**VISION
ZERO
SF**

Quick Build Update



SEPTEMBER 2021 IS

Transit Month




 A large banner for Transit Month. The central text reads "It's transit month!" in large orange letters, followed by "Transit keeps us all moving. transitmonth.org" in black. To the right of the text is a circular logo for "SAN FRANCISCO TRANSIT RIDERS" with "SF" in the center. The banner is flanked by illustrations of a bus and a person in a wheelchair on the left, and a person in a wheelchair on the right. The background features a stylized bridge and City Hall.

It's transit month!

Transit keeps us all moving. transitmonth.org

SAN FRANCISCO
SF
TRANSIT RIDERS









SF Environment
Our home. Our city. Our planet.
A Department of the City and County of San Francisco

Midnight Service Back on Oct. 2



Light Rail Vehicle No. 2069 Delivery



Delivery of New Light Rail Vehicle



Interior of New Light Rail Vehicle





SFMTA

Subway Improvement Project



Executive Director's Report

SFMTA Board of Directors | September 7, 2021

Metro operations improvements

Improvements to the service plan have resulted in major time savings

West Portal → Embarcadero*

28% reduction in travel time: 25 min → 18 min

30th & Church → Embarcadero

6 min reduction in travel time

Ocean Beach → 4th & King

21 % reduction in travel time: 80 min → 63 min

*analysis period is before M-Ocean was returned to subway

Metro operations improvements

Variability has declined dramatically

People plan for the “bad trip” with what’s called a “buffer time,” here that’s the 90th percentile travel time

West Portal → Embarcadero*

25-30 min → 17 min

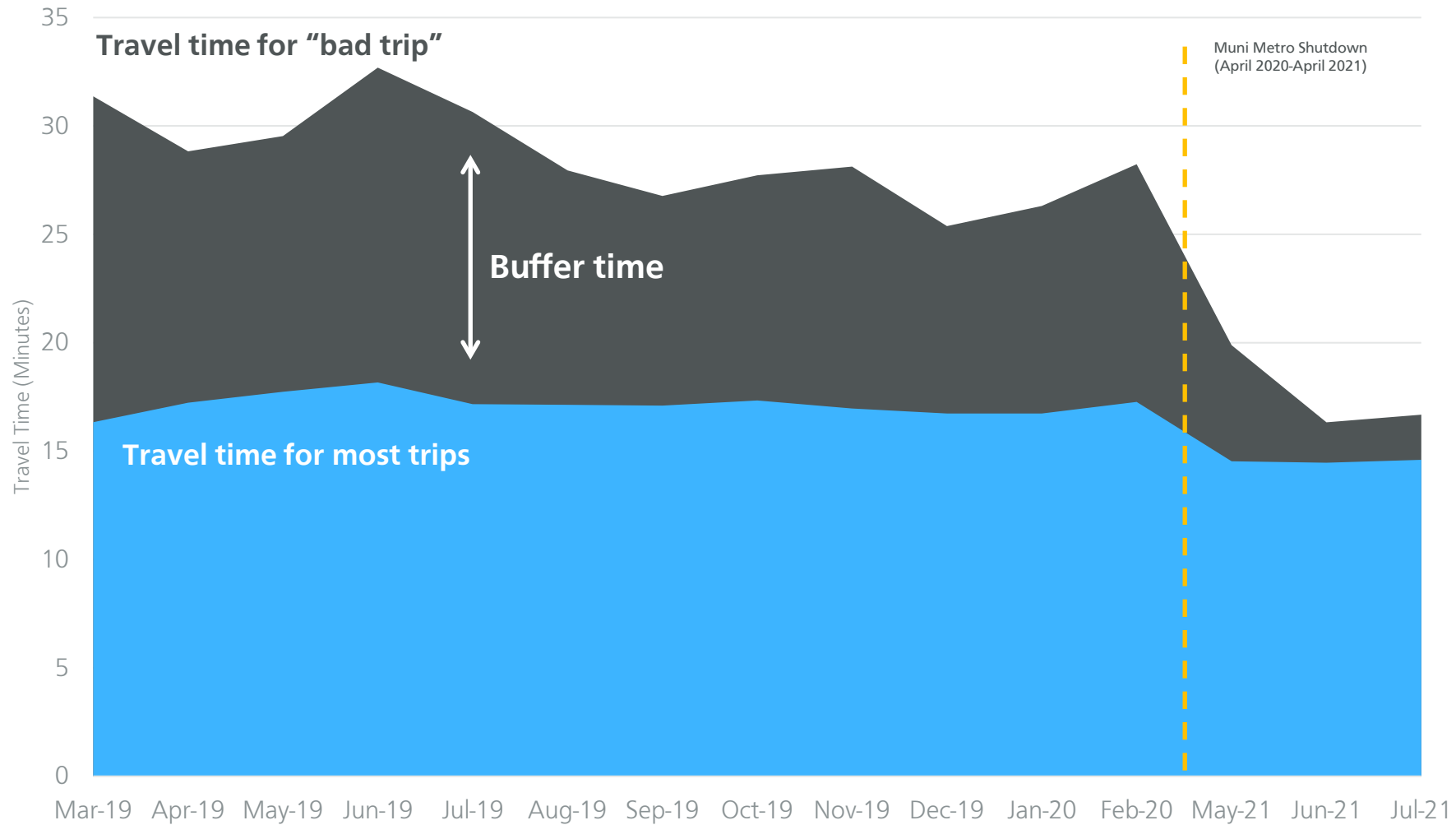
Ocean Beach → 4th & King

80-85 min → 63 min

*analysis period is before M-Ocean was returned to subway

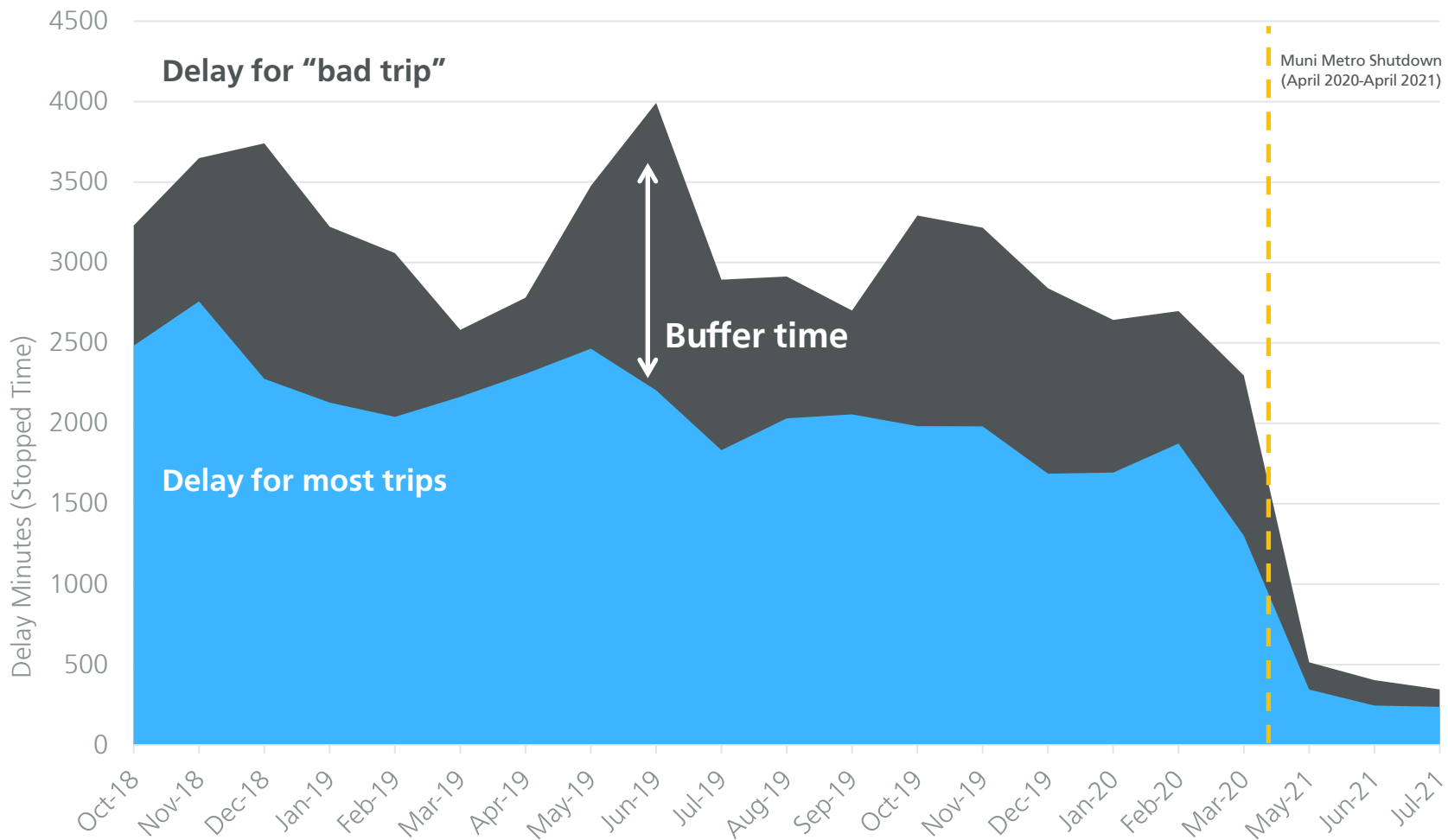
Subway End to End Travel Times

West Portal → Embarcadero, morning peak



Subway: Total Minutes of Delay

Total delay and variability have declined dramatically



J Church: Preliminary Pilot Findings

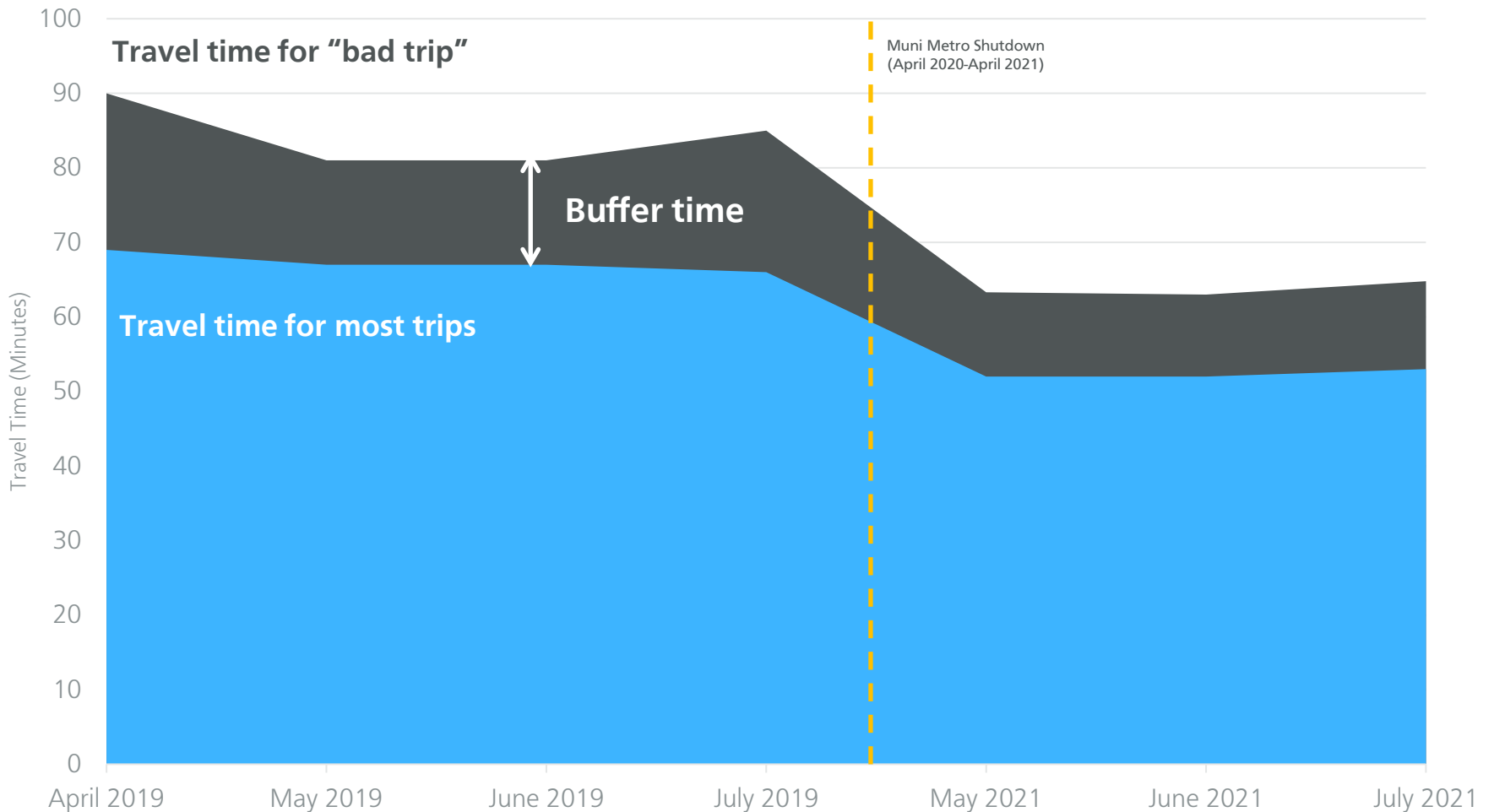
Team is tracking total travel times from 30th and Church to Embarcadero Station.

1. Average weekday trip is more than **six minutes shorter** in July 2021 than it was in July 2019, including the transfer to the Subway.
2. There is **less variation** in weekday trip times (comparing July 2021 to July 2019).
3. In July 2021, **73% of weekday trips had wait times of six minutes or less** while transferring at Church Station. These wait times will further decrease with the restoration of the M-Ocean View.



N-Judah End-to-End Travel Times

Ocean Beach → 4th & King, morning peak



Summary

Preliminary data show the new rail service plan has substantially reduced congestion in the subway.

This has translated into **faster, more reliable rail service** in the core of our network – without spending an extra dime!

The tradeoff is that some journeys, like J trips to downtown, are no longer a one seat ride. However, J riders still share in the benefits of a more reliable, less congested subway and still enjoy faster trips.



Next Steps

Goal: Improve the Muni Metro System for all users

- Continue to revise findings following more M Ocean View service
- Monitor J Church for performance
- Use our data to identify delay patterns and suggest further improvements

