

SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY CITIZENS' ADVISORY COUNCIL

OPERATIONS AND CUSTOMER SERVICE COMMITTEE

NOTICE OF SPECIAL MEETING AND CALENDAR

Tuesday, March 11, 2014 1 South Van Ness Avenue, 7th Floor Noe Valley Conference Room, #7050

REGULAR MEETING 3:00 P.M.

COMMITTEE MEMBERS Joan Downey, Chairman Mark Ballew Daniel Murphy

COUNCIL LIAISON Roberta Boomer

COUNCIL SECRETARY
Yvette Torres

ORDER OF BUSINESS

1.	Call to Order	3:00
2.	Roll Call	3:01
3.	Announcement of prohibition of sound producing devices during the meeting.	3:02
4.	Approval of Minutes	3:03
	• January 14, 2014	
5.	Report of the Chairman (For discussion only)	3:06
6.	Public Comment	3:10
	Members of the public may address the Operations and Customer Service Committee on matters that are within the OCSC's jurisdiction and are not on today's calendar.	
REGULAR CALENDAR		
7.	Presentation, discussion and possible action regarding the Residential Parking Permit policy. (Tom Folks, Sustainable Streets)	3:15
8.	Presentation, discussion and possible action regarding operator shortage on the F Line and metro lines. (Davide Puglisi, Deputy Director, Transit Services)	3:45
9.	Presentation, discussion and possible action regarding the February 24 Metro outage. (Davide Puglisi, Deputy Director, Transit Services)	4:00
10.	Presentation, discussion and possible action regarding placing a moveable sign at the cable car terminals when there is no service. (Davide Puglisi, Deputy Director, Transit Services)	4:15
11.	Committee Members' requests for information. (For discussion only)	4:30
12.	Schedule upcoming calendar items. (For discussion only) Next regular meeting: Tuesday, May 13, 2014 at 3 p.m. 1 South Van Ness Avenue, 6 th Floor, Conference Room #6053	4:55
13.	ADJOURN	5:00

Accessible meeting policy – One South Van Ness Avenue

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