

Program Goals



- Maintain safe streets
- Facilitate flow of traffic
- Support the economy
- Discourage long-term on-street storage of vehicles
- Incentivize compliance with state and local laws

Tow Volume by Category (FY19)

| Reason | # Tows | % of Total |
|----------------------------|--------|------------|
| Hazard | 943 | 2% |
| Other | 1,439 | 3% |
| Special Event | 1,807 | 4% |
| 5+ Citations | 1,941 | 4% |
| Parking More than 72 Hours | 1,987 | 4% |
| Construction | 2,137 | 5% |
| Yellow Zone | 2,744 | 6% |
| Expired Registration | 4,048 | 9% |
| SFPD (Non-Parking) | 5,631 | 13% |
| Blocked Driveway | 6,559 | 15% |
| Peak Hour Tow-Away | 15,478 | 35% |
| Grand Total | 44,714 | |

5+ Citations Booting/Towing - Overview



Vehicles with more than five delinquent citations may be immobilized or towed

CVC 22651(i)(1)

Serves as a deterrent to non-payment of parking citations

Early intervention allows for resolution of unpaid citations at lower outstanding balances

\$1.9 million in citation revenue collected in addition to \$1 million in boot removal fees (FY19)

Citation Payment Alternatives

- Community Service Program
 - More than 40 participating agencies
 - \$15 credit for each hour
 - Enrollment fees waived for low-income/people experiencing homelessness
- Payment Plan
 - Pay in installments up to 16 weeks (18 months for low-income)
 - \$25 minimum monthly payment (\$5 for low-income)
 - Late penalties waived for low-income

Expired Registration - Overview



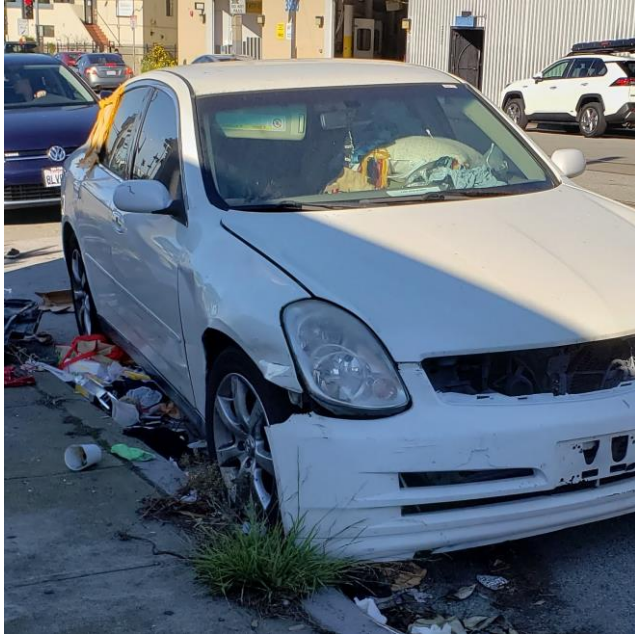
A vehicle may be towed if registration is more than six months expired
CVC 22651(o)(1)(A)

Promotes compliance with state regulations including meeting emission requirements and maintaining vehicle insurance

Counties receive 76.4% of vehicle license fees dedicated to county social service programs (\$77 million in FY20)

\$10 million collected in citation revenue through the DMV registration process

Parking More than 72 Hours– Overview



Vehicles may be towed if parked more than 72 hours on a public street

CVC 22651(k)

Addresses long term storage and abandonment of vehicles on public streets

Warning notices placed on vehicle providing 72 hours for relocation

30,628 complaints received (CY19), resulting in 1,987 vehicles towed (6% of total complaints)

Tow Discount Programs (FY19)

| | Fee | Discount | Quantity | % of Total | Value |
|--------------------------|----------|--------------|---------------|------------|--------------------|
| Standard | \$527.75 | - | 7,336 | 21% | - |
| Stolen Vehicle | \$0.00 | -\$527.75 | 1,800 | 3% | \$1,200,893 |
| 1 st Time Tow | \$440.25 | -\$87.50 | 23,622 | 67% | \$2,066,925 |
| Low-Income | \$229.00 | -\$298.75 | 4,352 | 12% | \$1,300,160 |
| | | TOTAL | 35,310 | | \$4,567,978 |

FY21 Enhancements

- One-time fee waiver for people experiencing homelessness
- Storage fees waived for up to 15 days
- Reduced low-income fee from \$229 to \$100