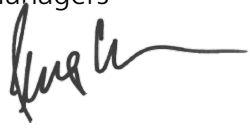




TO: San Francisco Taxi Drivers, Medallion Holders and Color Scheme Managers
FROM: Philip Cranna, Enforcement & Legal Affairs Manager, Taxi Services 
DATE: March 16, 2020
SUBJECT: COVID-19

As you are most likely aware, Mayor London Breed has announced that effective midnight tonight, San Francisco will require people to stay home except for necessary needs. **Taxis are considered essential** and companies should plan to continue operations to the extent possible. Taxis also have a role to play in minimizing transmission of the virus. If you have questions, please email SFTaxi@SFMTA.com or call 415.701.4400.

- Color Schemes should continue to take all precautions to minimize risk of transmission of the virus for passengers and drivers.
- Taxi Services window will remain open, subject to change.
- The SFMTA is reviewing various ways to continue to support the taxi industry and we will send specifics when available.
- Staff is communicating with taxi regulators nationally on best practices to support that taxi industry.
- SFMTA has up a weekly phone meeting with color schemes to maintain open communication with the industry.

Center for Disease Control (CDC) Guidelines include:

- If you feel sick, stay home.
- Routinely clean all frequently touched surfaces with an EPA-approved [disinfectant](#) for use against the COVID virus. In a cab, this includes door handles, payment processing devices, window actuators, vinyl seats, and interior handles.
- Provide disposable wipes to customers if available.
- Wash your hands frequently, or use an alcohol-based hand sanitizer when hand-washing is not available.
- Check the [CDC Website](#) for the most up to date information.