



Connecting Communities:

FY 2018-2019 SFMTA Annual Report

SFMTA Board of Directors
February 4, 2020

Who We Are



VISION

Excellent transportation choices for San Francisco.

MISSION

We connect San Francisco through a safe, equitable, and sustainable transportation system.



By The Numbers

6,046 

SFMTA employees

2,630 

Muni Operators

314 


Parking Control Officers

189 

Crossing Guards

901 

Muni Buses and Trolleys

215 


Light Rail Vehicles (LRV's)

40 

Cable cars

156 

Paratransit vehicles

1,247 


Signalized intersections

28 

Miles of Protected Bike Lanes

1426 

Taxi Medallions

278,000 

Public parking spaces

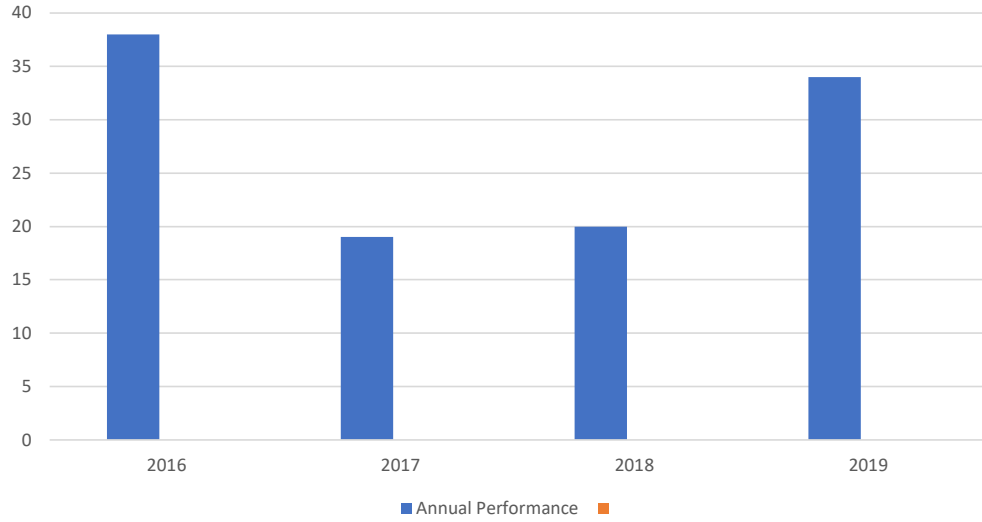
GOAL ONE:

Create a safer transportation experience for everyone.

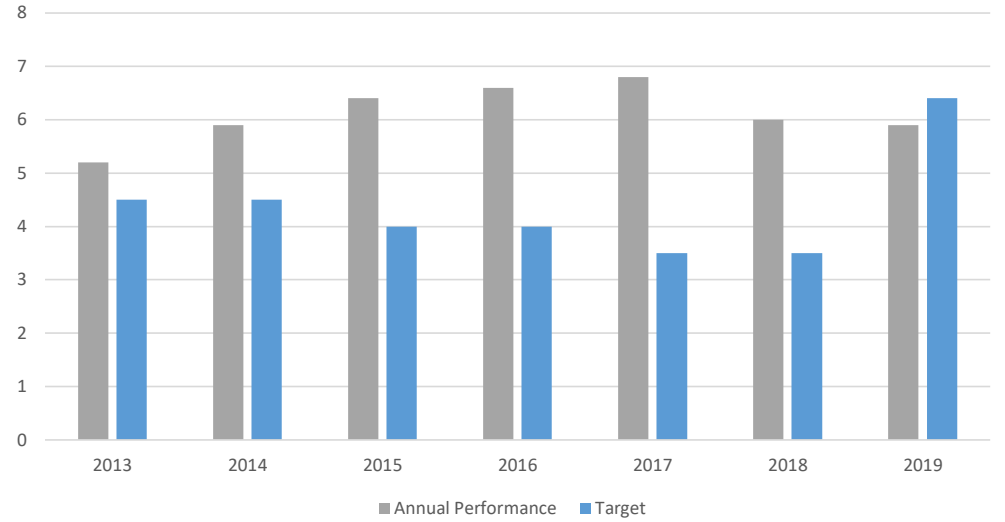


- In 2019, the SFMTA added nine miles of parking-protected bike lanes, an increase of 47 percent
- Began expediting critical safety improvements on the High Injury Network with improvements like new striping and the installation of safety posts.
- Completed 6 Quick-Build projects

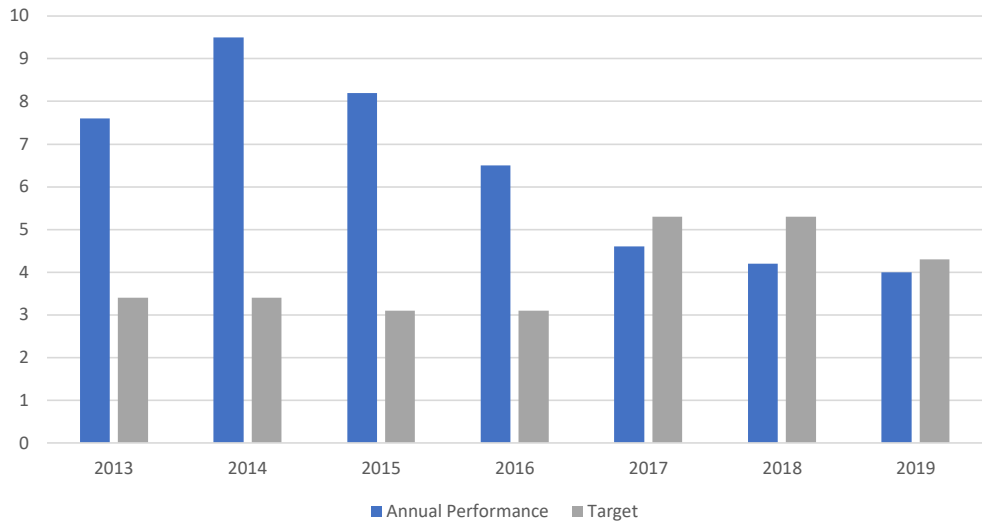
1.1.1 Traffic Fatalities



1.2.1 Muni collisions per 100,000 miles



1.3.1 SFPD-reported Muni-related crimes per 100,000 miles





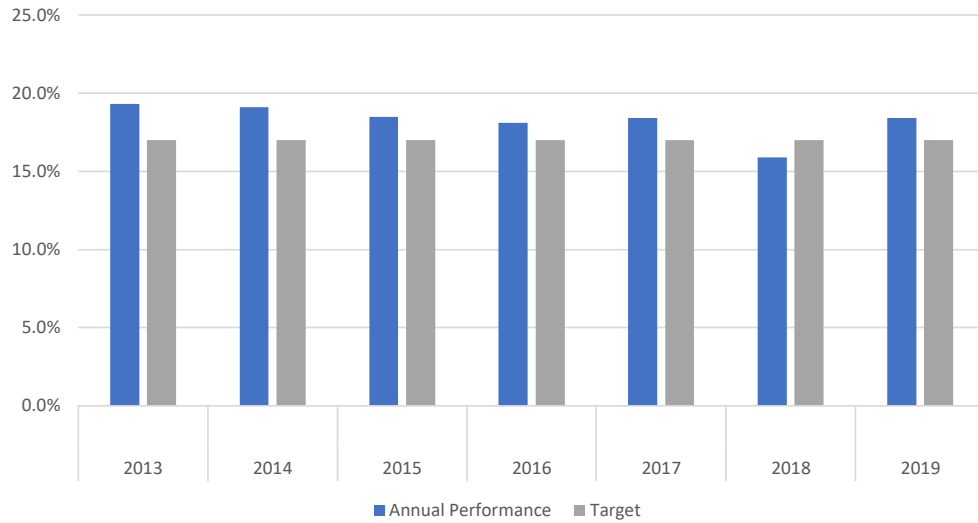
GOAL TWO:

Make transit and other sustainable modes of transportation the most attractive and preferred means of travel.

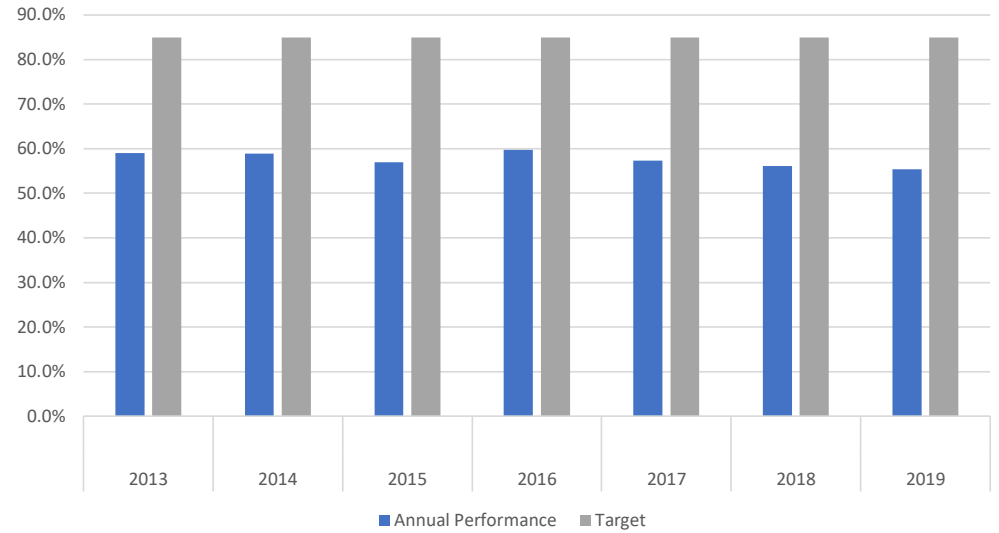
- Every weekday, more than 560,000 people travel on Muni's 69 bus routes
- More than 140,000 ride the Muni Metro light rail system
- Launched the new Powered Scooter Share Permit Program, authorizing four companies to operate 2,500 shared electric scooters



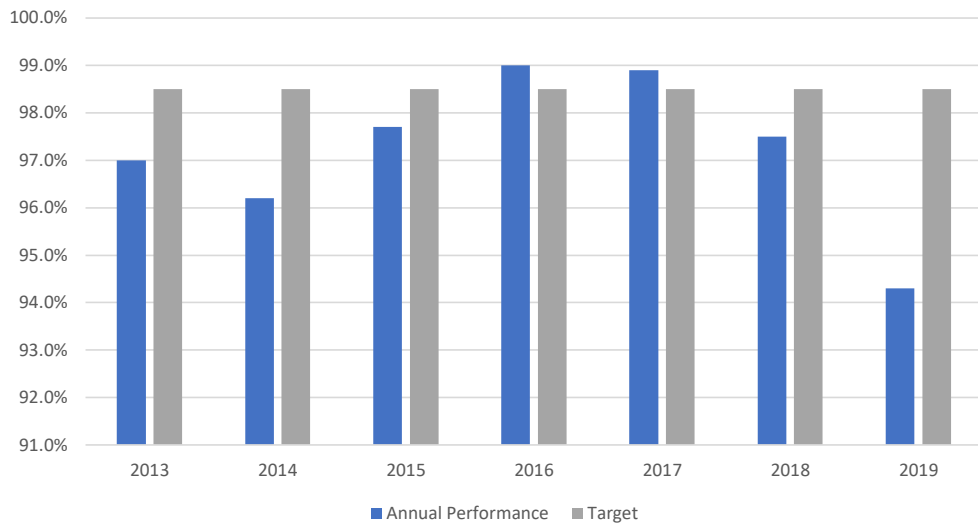
2.1.1 % of Muni trips with service gaps



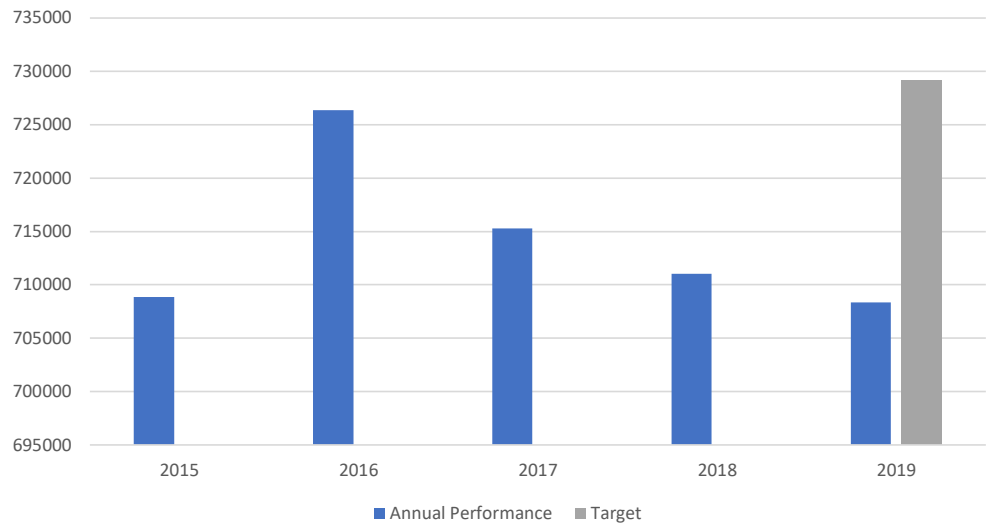
2.1.2 Muni on-time performance



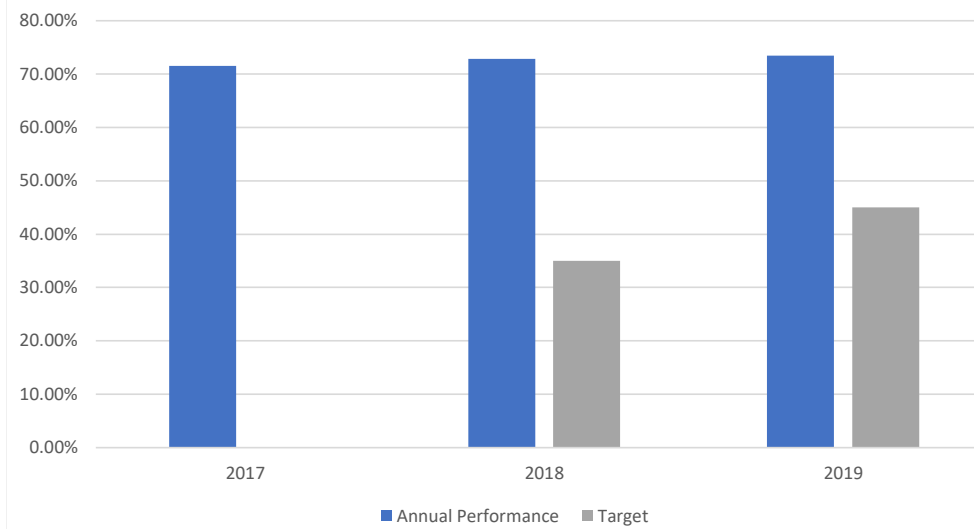
2.1.3 % of scheduled Muni service hours delivered



2.2.1 Muni ridership



2.3.2 % metered hours that meet parking occupancy targets





GOAL THREE:

Improve the quality of life and environment in San Francisco and the region.

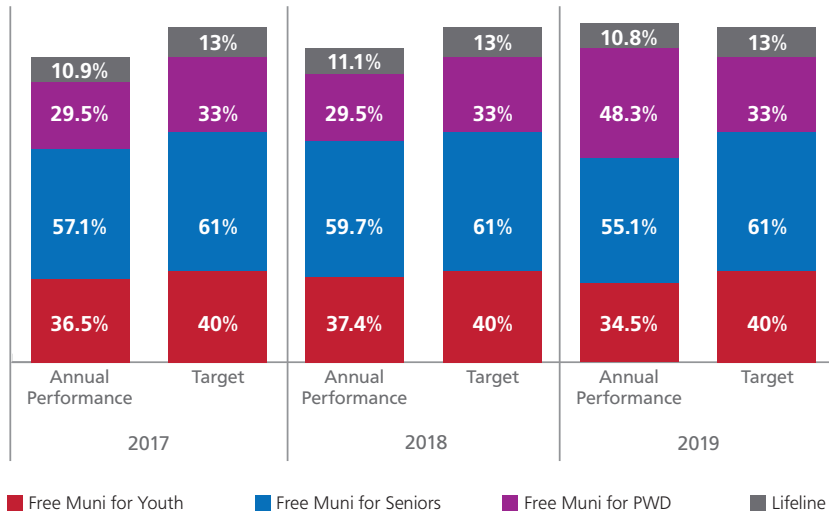


- In 2019, Muni carried more than a quarter of all daily trips in San Francisco
- Muni generated only three hundredths of one percent (.03%) of the city's transportation sector greenhouse gas emissions



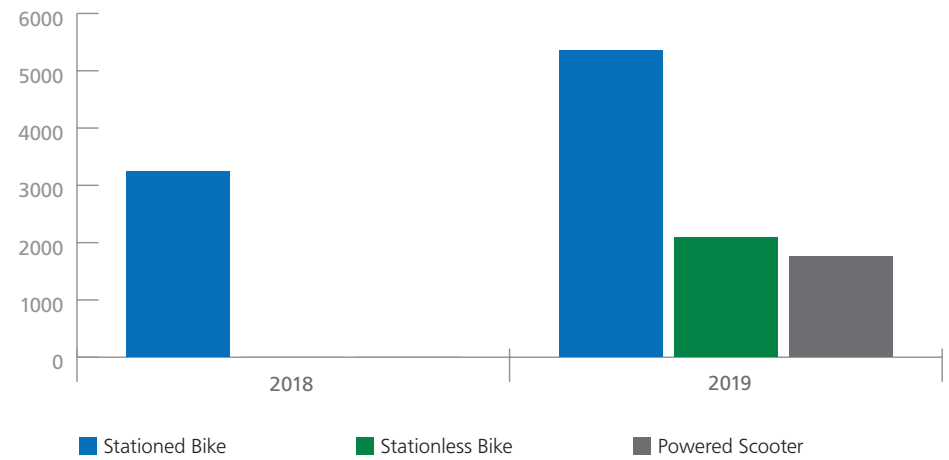
3.1.1

% of eligible population utilizing free or discounted Muni fare programs

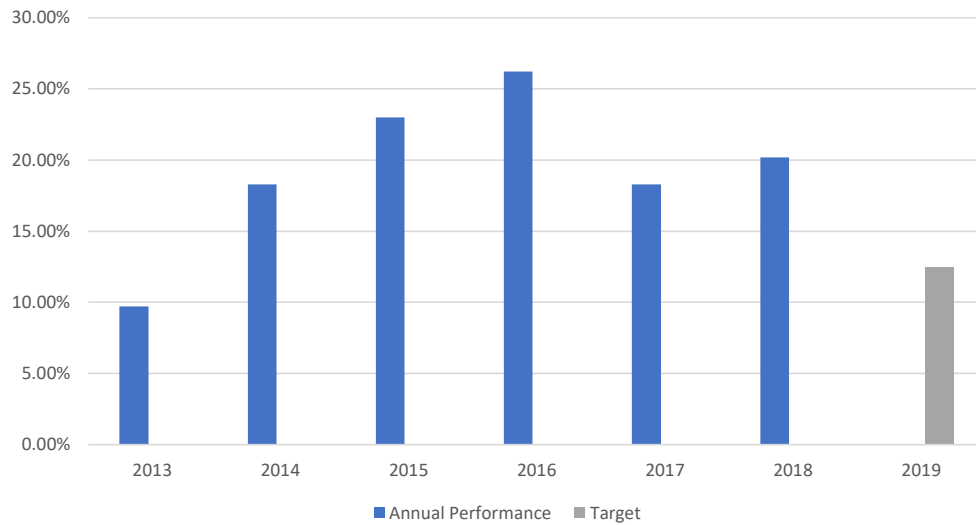


3.3.1

average weekday trips using Emerging Mobility Services (EMS)



3.5.1 Agency fund balance ratio





GOAL FOUR:

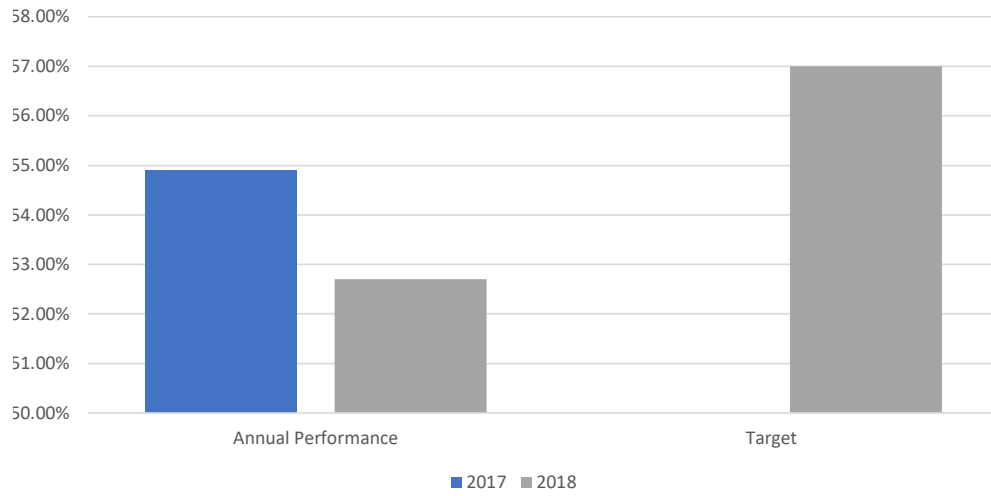
Create a workplace that delivers outstanding service.



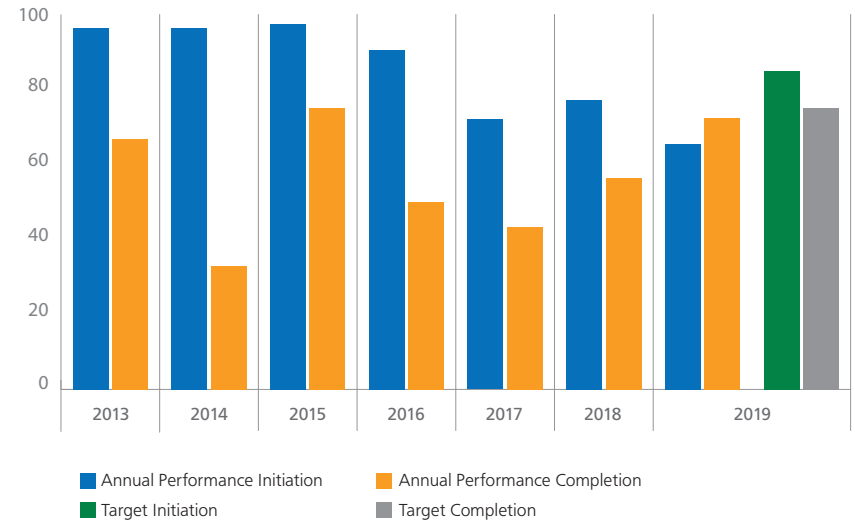
- FY 2019, we successfully negotiated new contracts with the 18 labor unions that represent SFMTA employees
- Graduated more than 200 new transit operators
- Launched new apprenticeship and pre-apprenticeship programs to help us build our workforce to meet growing demands for service



4.4.1 Employee rating: I feel that the Agency values workplace diversity



4.5.1 % of capital projects initiated/completed on time





THANK YOU