



SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
CITIZENS' ADVISORY COUNCIL

OPERATIONS AND CUSTOMER SERVICE COMMITTEE

MINUTES

Tuesday, April 9, 2019
1 South Van Ness Avenue, 7th Floor
Noe Valley Conference Room, #7075

REGULAR MEETING
3:30 P.M.

COMMITTEE MEMBERS
Mark Ballew, Chairman
Joan Downey
Daniel Murphy

COUNCIL LIAISON
Roberta Boomer

COUNCIL SECRETARY
Keka Robinson-Luqman

ORDER OF BUSINESS

1. Call to Order

Chairman Ballew called the meeting to order at 3:35 p.m.

2. Roll Call

OCSC members present at Roll Call: Mark Ballew and Joan Downey

OCSC members absent: (with notification) Daniel Murphy

CAC members present: Aaron Leifer

3. Announcement of prohibition of sound producing devices during the meeting.

CAC Secretary Robinson-Luqman made the announcement.

4. Approval of Minutes

No public comment.

On motion to approve the minutes of February 12, 2019:

ADOPTED: AYES – Mark Ballew and Joan Downey

ABSENT –Daniel Murphy

5. Report of the Chairman (For discussion only)

No report.

6. Public Comment

Edward Mason stated that there is a bus shelter that used to be the 26 Valencia line that is now the end of the line for the 28R 19th Avenue line at Geneva and San Jose. NextBus did not have the 28R information available for that stop. He inquired if NextBus is inflexible in being able to accommodate route changes or is it just a lack of attention to detail.

REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding The SFMTA's plans to address the influx of passengers due to the upcoming opening of the Chase (Warriors) Center in Mission Bay. (Craig Raphael, Acting Manager, Special Events and Construction. Explanatory documents include a slide presentation.)

Craig Raphael, Acting Manager, Special Events and Construction presented an overview of the Chase Center transit service plan, enforcement and traffic, and special event parking regulations.

PUBLIC COMMENT:

Edward Mason stated that he is surprised that there is only a five minute saving once the Central Subway opens. SFMTA spent a billion dollars to save five minutes. He inquired if the CHP is involved. He wondered if there is any consideration of AC Transit going directly to the arena.

8. Committee Members' request for information. (For discussion only)

Joan Downey inquired if NextBus is inflexible in being able to accommodate route changes or is it just a lack of attention to detail.

ADJOURN - The meeting was adjourned at 4:28 p.m.

Submitted by:



Keka Robinson-Luqman
SFMTA CAC – Secretary

Next regular meeting: Tuesday, June 11th at 3:30 p.m.
1 South Van Ness Avenue, 7th Floor, Noe Valley Conference Room #7075