



SFMTA
Municipal
Transportation
Agency

**SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
BOARD OF DIRECTORS
POLICY AND GOVERNANCE COMMITTEE**

MINUTES

Friday, November 17, 2017
1 South Van Ness Ave. 7th Floor
Union Square Conference Room

**REGULAR MEETING
9:00 A.M.**

COMMITTEE
Joél Ramos, Chairman
Gwyneth Borden
Lee Hsu

Edward D. Reiskin
DIRECTOR OF TRANSPORTATION

Roberta Boomer
BOARD SECRETARY

ORDER OF BUSINESS

1. Call to Order

The meeting was called to order by Chairman Ramos at 9:03 a.m.

2. Roll Call

Present: Gwyneth Borden
Lee Hsu
Joél Ramos

3. Approval of Minutes

On motion to approve the minutes of the September 15, 2017 Regular Meeting: unanimously approved.

4. Public Comment

Edward Mason provided an update on corporate commuter shuttles in Noe Valley. White zones have been established but there is still bunching and gapping of vehicles. Evening service was discontinued but the zones continue to be used. The SFO Airporter operates with no stickers and no license plates. Chariot uses yellow zones and uses weight restricted 25th Street.

5. Presentation, discussion and possible action regarding Controller's presentation on the SFMTA Customer Service Process Improvement. (Explanatory documents include a slide presentation.)

Corina Monzon, Project Manager, and David Weinzimmer, Performance Analyst, Controller's Office, Janette Sanchez, Manager, SFMTA Customer Service, Salvatore Tandoc and DeMarrio McClary, SFMTA Transit Management, presented the report.

No public comment.

6. Presentation, discussion and possible action regarding revising the SFMTA's Contract Policy. (No explanatory documents.)

Ed Reiskin, Director of Transportation, presented the report.

PUBLIC COMMENT:

Edward Mason would like a copy of the quarterly contract report.

7. Presentation, discussion and possible action regarding key metrics and actions for SFMTA Strategic Plan Goals including safety, operations and finance. (Explanatory documents include a slide presentation and a report.)

Ed Reiskin, Director of Transportation and various staff presented the report.

PUBLIC COMMENT:

Edward Mason stated that the absolute numbers for injuries, collisions, private autos and Transportation Network Companies need to be included.

ADJOURN – The meeting adjourned at 10:45 a.m.

Submitted by:



Caroline Celaya
Assistant Board Secretary

The Ethics Commission of the City and County of San Francisco has asked us to remind individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [S.F. Campaign and Governmental Conduct Code section 2.100 et seq.] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the Ethics Commission at 415-581-2300; fax: 415-581-2317; 25 Van Ness Ave., Suite 220., SF, CA 94102-6027 or the web site: sfgov.org/ethics.