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Municipal
Transportation
Agency

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****PRESS RELEASE****

SFMTA Alerts Muni Customers to Continuing Service Disruptions

Evening rush Muni plan in place to help keep city moving

San Francisco—The San Francisco Municipal Transportation Agency (SFMTA), which manages transportation in the city, including the Municipal Railway (Muni), today announced a Muni service plan for the afternoon commute and continues to advise customers to make alternative transportation arrangements during a severe service shortage today.

“I want to apologize to our Muni customers and others who have been negatively affected by today’s limited service,” said Ed Reiskin, SFMTA Director of Transportation. “While we have an operations plan in place to help Muni customers plan ahead this afternoon, we do anticipate delays and crowding. In addition, I want to thank the frontline Muni staff, Operators and Transit Fare Inspectors, who were at their posts today and helped keep this city moving under very difficult circumstances.”

A Muni service plan for the evening rush hour follows. Muni customers should be advised that this service plan is based on afternoon travel patterns. Customers should continue to monitor media news outlets and real-time Muni updates for information about service during tomorrow’s commute

For real-time Muni updates during the week, 5 a.m. to 9 p.m., and special events, follow us on www.twitter.com/sfmta_muni or sign up for e-mail or text alerts at www.sfmta.com.

BART is accepting customers with a valid Muni proof of payment between Daly City and Embarcadero stations. Muni customers are advised to go to the BART Station Agent gate to request entrance to the BART system rather than tagging their Clipper card.

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Muni Service

All routes and lines continue to experience missed and delayed service. Customers should expect crowding and waits of up to 60 minutes. Some routes may be turned back mid route to help minimize crowding. Announcements will be made via NextBus, on vehicles or in Metro stations.

Muni Metro (J Church, K Ingleside, L Taraval, M Ocean View, N Judah, T Third)

- All Muni Metro rail lines will continue to operate with two-car trains to maximize capacity.
- **S Shuttles** will operate in the subway between Embarcadero and West Portal station to maximize service in the subway
- The **L and M lines** will operate on the surface only and not enter the subway; passengers continuing on into the subway should transfer to/from an S Shuttle at West Portal Station.
- **L and M** customers should take any S Shuttle train or a **K Ingleside** train in the subway and transfer at West Portal.
- On the **J Church Line**, every other train will turn from southbound to northbound at 30th and Church streets. Destination signs will be changed on these trains.

Muni Bus Service

- No limited-stop service (affects the **5L, 9L, 14L, 28L, 38L**)
- **8AX Bayshore Express** will stay south of Market. **8BX** will operate without changes.
- No inbound service will be available on the **41 Union**. Customers should use the **45 Union Stockton** instead.
- The following routes will not operate in the afternoon/evening commute:
 - **1AX/BX, 31AX/BX, 38AX/BX**
 - **16X, 88**
 - **3 Jackson** – The majority of stops on this route are covered by the **2 Clement**

The **cable cars are not in operations**. **Cable car** lines will continue to be covered by limited bus shuttle service.

Transportation Options

Biking or Walking

In addition to transit, carpooling and parking, the SFMTA recommends that commuters consider bicycling and walking when these options are viable. If you plan to use a bicycle for your commute, a [map of bicycle routes is available on sfmta.com](#).

Parking

[For information about off-street parking garages or lots, visit sfmta.com](#).

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Taxi Service

Evening taxi stands are at downtown hotels. [A map of the hotel stands is available on sfmta.com](#). [Additional information about official San Francisco taxis](#) is also available on our website.

Other options include flexible work hours to avoid the peak commuting periods and telecommuting.

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Established by voter proposition in 1999, the SFMTA, a department of the City and County of San Francisco, oversees the Municipal Railway (Muni), parking and traffic, bicycling, walking and taxis. With five modes of transit, Muni has approximately 700,000 passenger boardings each day. Over one million people get around this city each day and rely on the SFMTA to ensure safe and reliable travel by transit, walking, bicycling, taxi and driving.

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