



SFMTA
Municipal
Transportation
Agency

**SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
CITIZENS' ADVISORY COUNCIL**

OPERATIONS AND CUSTOMER SERVICE COMMITTEE

MINUTES

**Tuesday, August 9, 2016
1 South Van Ness Avenue, 7th Floor
Noe Valley Conference Room, #7075**

**REGULAR MEETING
3:30 P.M.**

**COMMITTEE MEMBERS
Mark Ballew, Chairman
Joan Downey
Daniel Murphy**

**COUNCIL LIAISON
Roberta Boomer**

**COUNCIL SECRETARY
Keka Robinson-Luqman**

ORDER OF BUSINESS

1. Call to Order

Chairman Ballew called the meeting to order at 3:33 p.m.

2. Roll Call

OCSC members present at Roll Call: Mark Ballew

OCSC members absent: Joan Downey (with notification) and Daniel Murphy (without notification)

CAC members present: Daniel Weaver

Chairman Ballew appointed Daniel Weaver to serve as Pro Tem committee member.

3. Announcement of prohibition of sound producing devices during the meeting.

CAC Secretary Robinson-Luqman made the announcement.

4. Approval of Minutes

On motion to approve the minutes of June 14, 2016:

ADOPTED: AYES – Mark Ballew and Daniel Weaver

ABSENT – Joan Downey and Daniel Murphy

5. Report of the Chairman (For discussion only)

No report.

6. Public Comment

Edward Mason discussed Facebook's plans to build two office buildings and a hotel in Menlo Park. Facebook is building these facilities because they will be adding 6,500 new employees. A third of Facebook employees already reside in San Francisco. This is going to have a direct impact on Noe Valley. There are going to be more commuter shuttle buses. This needs to be addressed on a regional level as it will have devastating impacts.

REGULAR CALENDAR

7. Presentation, discussion and possible action regarding current public outreach efforts. (Lulu Feliciano, Manager, Public Outreach and Engagement; Cristina Padilla, Public Information Officer, Balboa Park Station; Adrienne Heim, Public Information Officer, Mission Bay Loop. (Explanatory documents include slide presentation and a coloring book handout.)

Adrienne Heim reported on the Mission Bay Loop project. The project broke ground on July 28th. The SFMTA started an aggressive outreach plan in January 2015 including community

meetings, direct mailings, and public postings around the project area. The project has an eight month construction period.

Cristina Padilla provided an update on transit and traffic impacts of the Balboa Park Station Project. Construction started in February. The SFMTA has an extensive outreach plan in place. There are reroutes for the K and J lines during construction.

PUBLIC COMMENT:

Edward Mason expressed concern for the safety of the K line operators doing reroute switchbacks at the City College platform. He inquired if operators will have to de-board the vehicle or will there be an automatic one-way track switch.

8. Presentation, discussion and possible action regarding automated technology. (Darton Ito, Acting Director, Transportation Planning. Explanatory documents include a slide presentation and a report.)

Darton Ito provided an overview of the City's Smart City Challenge bid.

PUBLIC COMMENT:

Edward Mason stated that allowing bicycles in the transit only red lanes is a problem. Also, the number of vehicles on the road will not be reduced because for every car that goes away, a bunch of Uber vehicles are riding around in its place.

9. Presentation, discussion and possible action regarding the following motion:

The SFMTA CAC recommends that when new hires are hired, they are trained on all modes of transportation before they are certified to operate.

John Haley stated that the SFMTA would have to work through contract issues to do training this way. Operationally, it would not be effective. Operators would be put on vehicles that they would not be able to handle. Everyone starts out on the bus. It may be years before someone on a bus would move to light rail vehicles. If the SFMTA trained everyone on every piece of equipment, it would substantially lengthen the training time.

No public comment.

OCSC Motion 160809.01

The SFMTA CAC recommends that the Agency strive to have driver training programs match the planned service requirements.

On motion to approve:

ADOPTED: AYES – Mark Ballew and Daniel Weaver
ABSENT – Joan Downey and Daniel Murphy

10. Committee Members' request for information. (For discussion only)

Mark Ballew inquired how the crossover on the K line in front of City College of San Francisco will be arranged for the K line reroutes.

ADJOURN - The meeting was adjourned at 4:59 p.m.

Submitted by:

A handwritten signature in black ink, appearing to read 'KAR Luqman', with a horizontal line drawn through the middle of the signature.

Keka Robinson-Luqman
SFMTA CAC – Secretary

Next regular meeting: Tuesday, October 11th at 3:30 p.m.
1 South Van Ness Avenue, 7th Floor, Noe Valley Conference Room #7075