

Taxi Update

Taxi Window Closure



To: San Francisco Taxi Drivers, Medallion Holders, and Color Scheme Managers
From: Philip Cranna, Enforcement and Legal Affairs Manager, SFMTA Taxi Services
Date: February 5, 2025
Subject: **Taxi Customer Service Window Closure**

A handwritten signature in black ink, appearing to read 'Philip Cranna', positioned over the subject line of the email header.

Dear Taxi Industry Member:

Please note the following Taxi Customer Service Window will close at **3:00pm on Friday, February 7, 2025.**

The Taxi Customer Service Window will resume normal hours on Monday, February 10, 2025.

If you have any questions, please contact the Taxi Services main number 415.646.4400 or email SFTaxi@sfmta.com.

Please plan your business accordingly.

Thank you