



SFMTA

Accessibility Strategy Update

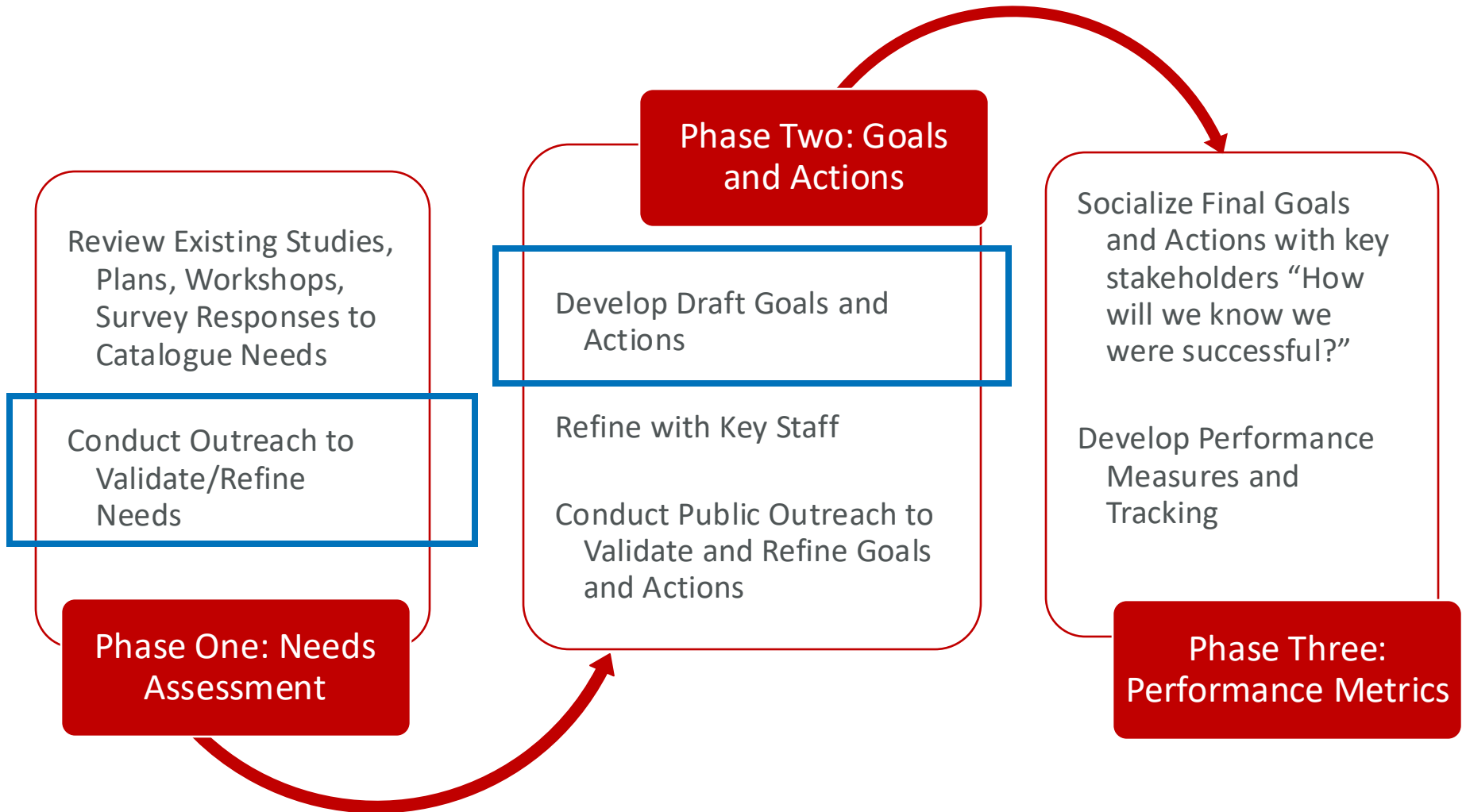
Citizens' Advisory Council

December 5, 2024

The SFMTA Accessibility Strategy is a comprehensive, five-year strategy to address the diverse transportation needs of seniors and people with disabilities



Process and Timeline



What is the Needs Assessment?

- Details our successes and challenges in ensuring the accessibility of SF's transportation network
- Includes info from rider survey, performance data, feedback from advisory board meetings and ongoing public outreach
- Sections on Streets, Muni, Taxis, Paratransit
- Available at: [SFMTA.com/AccessibilityAssessment](https://www.sfmta.com/AccessibilityAssessment)



Needs Assessment: Streets

Identified Needs for Streets Capital Projects



Identified Needs for Streets Policy and Planning



Needs Assessment: Muni

Identified Needs for Muni Capital Projects



Identified needs for Muni Service Planning and Policy



What's Next: Accessibility Survey

[SFMTA.com/AccessibilitySurvey](https://sfmta.com/AccessibilitySurvey)

- Survey takes 3-5 minutes to complete
- Helps us prioritize for next five years in light of fiscal constraints
- Available in English, Spanish, Russian, Chinese (simplified & traditional), Vietnamese, and Tagalog
- **Survey open until December 13, 2024**
- Also attending community events with tablets and printed surveys

Next Steps

- **Complete the survey and get the word out!** Do you have suggestions for increasing our responses?
- **Request a briefing:** Interested in having someone share an overview of the assessment with your group? Contact us and we will coordinate to meet your needs.
- **Phase Two - Development of Goals and Actions: Early 2025**

More Information

Project Website:

www.sfmta.com/projects/accessibility-strategy

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