



SFMTA



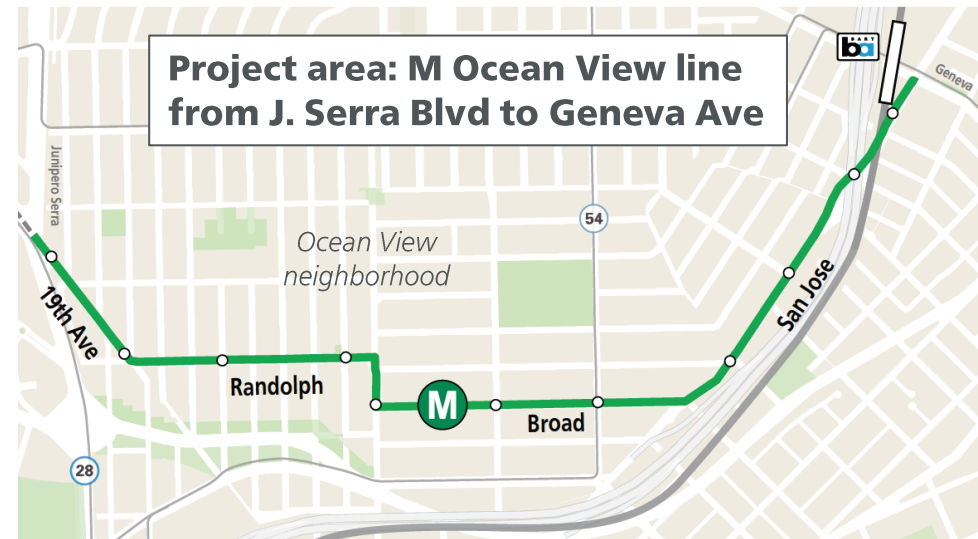
M Ocean View Transit & Safety Project

SFMTA Board of Directors

February 6, 2024

Project overview

- Muni Forward capital project on M-line in the Ocean View to improve:
 - Reliability
 - Customer experience
 - Muni accessibility
 - Traffic safety
- Benefits 18,000 daily riders on M Ocean View
- Supports Muni Service Equity Strategy



Challenges in the project area

Reliability/ Customer Experience

- Stop signs, “flag stops”, close train stops, and congestion add delay
- Transit stops lack amenities

Safety

- Project area is on city’s high-injury network
- Many stops require riders to board in the street

Accessibility

- Long gaps between wheelchair-accessible stops



Community engagement

- **Spring/Summer 2022:** community listening tour
- **Fall 2022:** addressed what we heard, shared initial concepts
- **Spring 2023:** shared detailed proposals, gathered more input
- **Summer 2023:** shared revised proposals, held public hearing, briefed community members and collected additional feedback
- **Fall 2023/winter 2024:** Held informational SFMTA Board hearing; additional meetings with community members near 19th Ave



What we heard

Community feedback shaped the project. Here's what we heard:

- Muni service should be faster and more reliable (66% of top responses)
- Stops don't feel safe for pedestrians and lack accessibility and basic amenities (24% of top responses)
- Cars often speed on San Jose Ave
- Small businesses need parking
- Stunt driving is a problem
- Removing train stops at Orizaba would affect access to future library
- Traffic signals could cause speeding



What we're proposing

- **Transit lanes** on San Jose Ave (Broad Street to Niagara Ave) to reduce speeding and improve transit reliability
- **Wider sidewalks and boarding islands** at 15 train stops to provide safe loading
- **Wheelchair-accessible ramps** at 4 stops to enhance access
- **Transit stop consolidation** at 3 locations to reduce delay
- **Bulbouts (5), refuge islands (2), stop signs (2), daylighting and continental crosswalks** to improve walking safety



Extended boarding islands



Transit lanes



Wheelchair accessible train stops



Wider sidewalk at transit stops

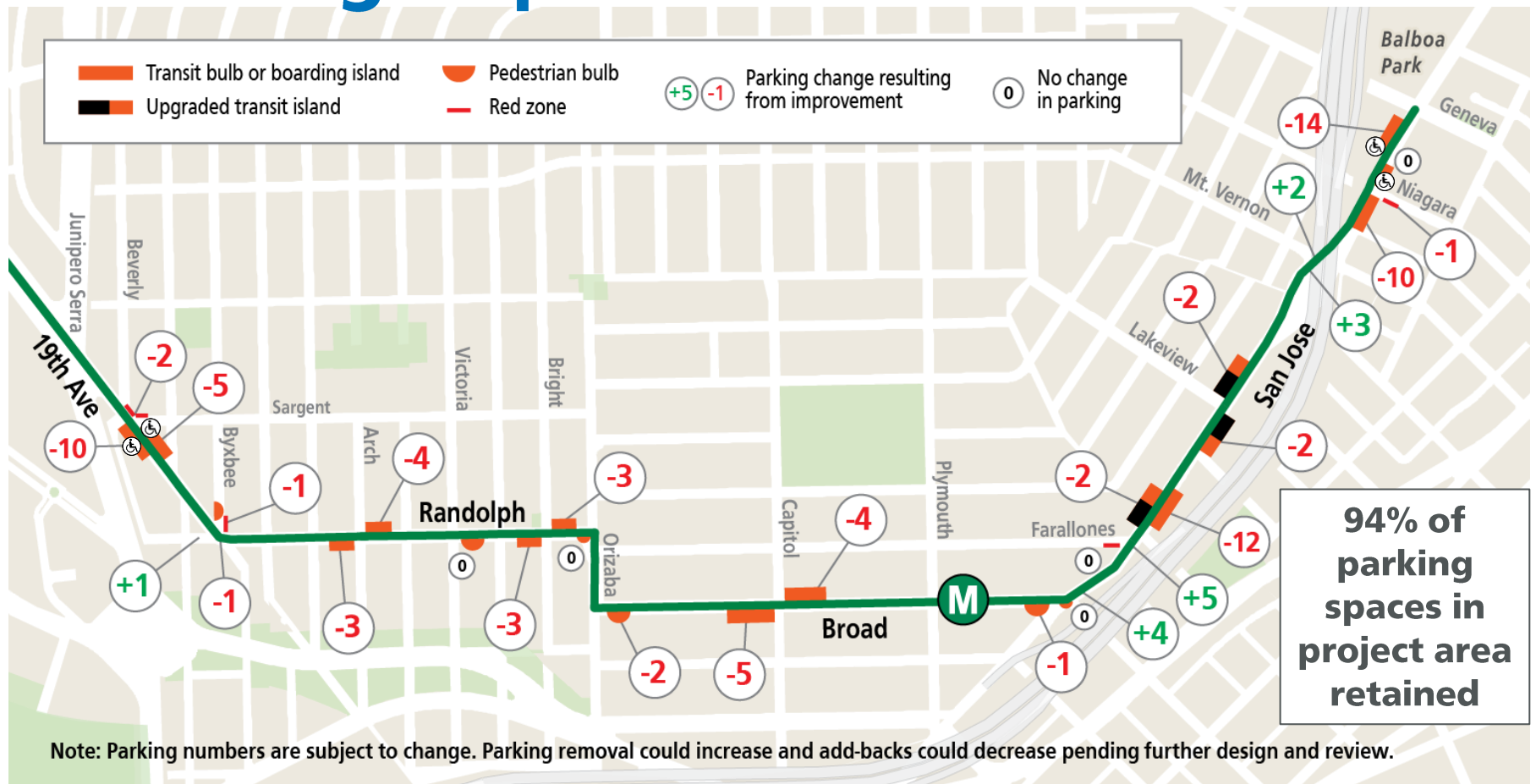


Sidewalk corner bulbouts



Continental crosswalk striping

Parking impacts



Net parking space impact by project benefit type

Transit reliability only	Safety only	Safety/reliability	Accessibility/safety/reliability	Project net total
+5 spaces	-3 spaces	-45 spaces	-29 spaces	-72 spaces

Project changes in response to feedback

- **Keeping more parking where possible**
- **Special intersection treatments** to help reduce stunt driving
- **Traffic signals timing** to maximize safety for people walking
- **Keeping and upgrading stops** at Orizaba/Broad and Bright/Randolph
- **Reducing transit bulb length** near IT Bookman Center and providing **passenger loading zone**
- **Accommodating loading** at the Salvation Army All Nations Corps while upgrading safety and accessibility

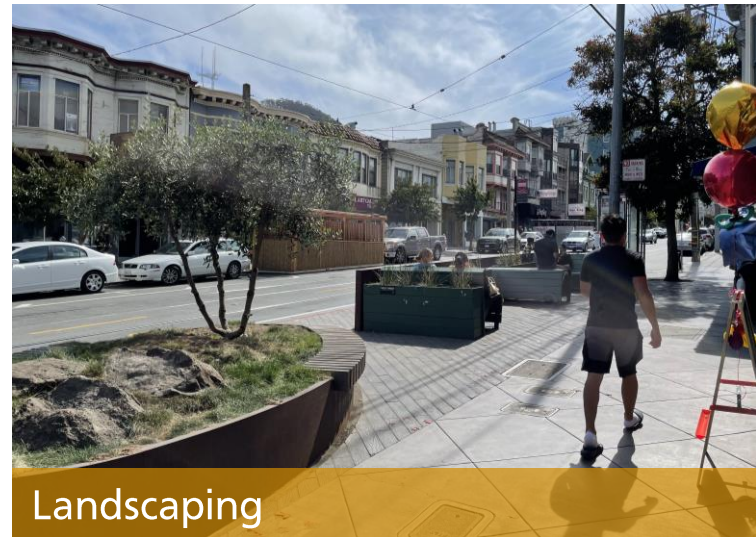


Staff receives feedback during outreach event



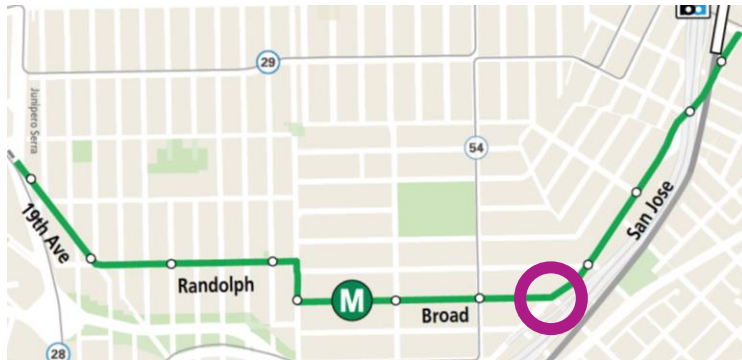
Example of stunt driving deterrent treatment

Potential features at stops



Broad Street / San Jose Avenue

- Transformation of intersection from freeway-style offramp to walking-friendly design
- New bulbs and refuge islands
- New stop sign for northbound San Jose Avenue to aid pedestrians and trains



San Jose/Geneva

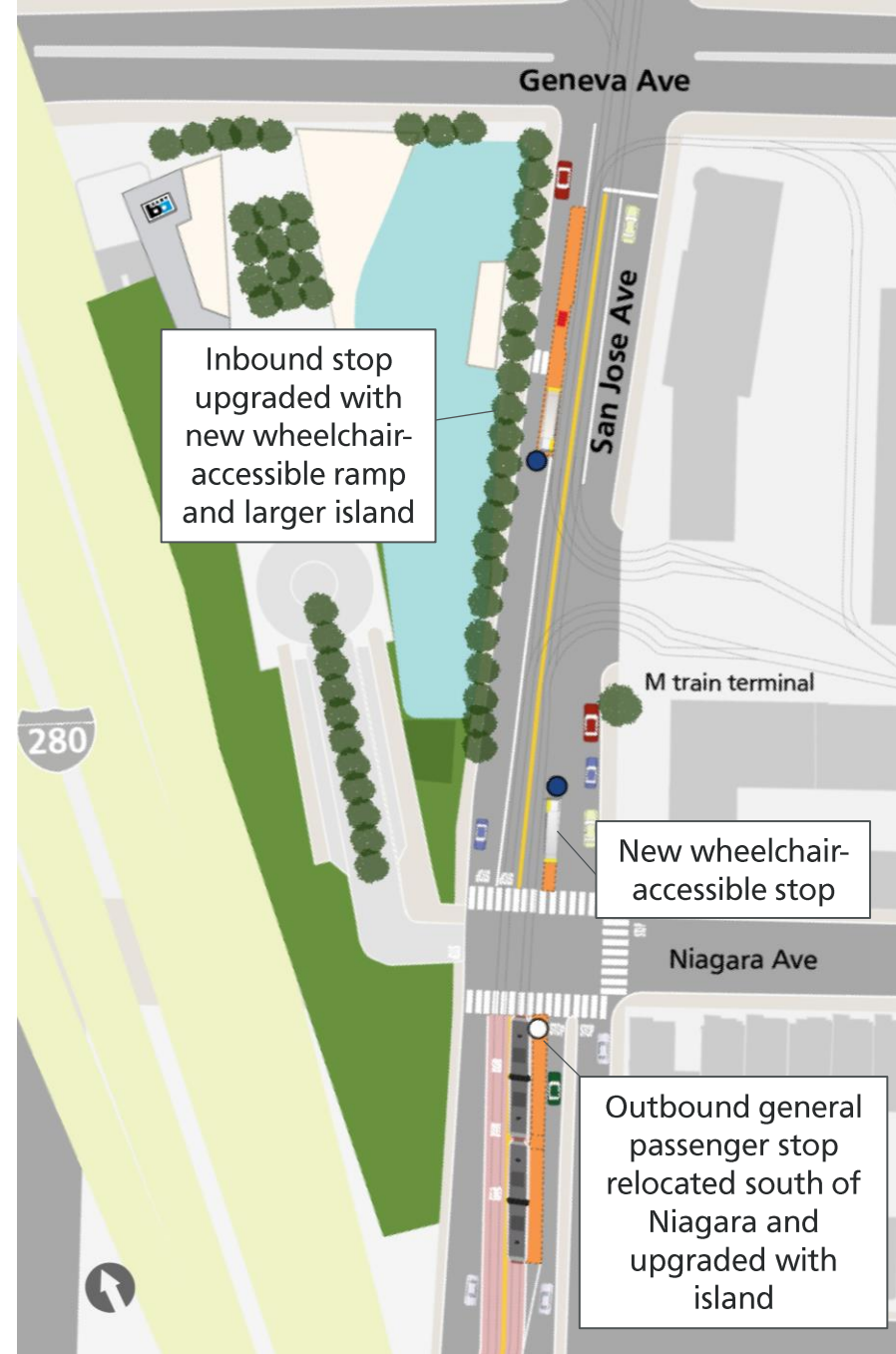
Stops at terminal would be upgraded with full boarding islands, reliable, convenient wheelchair ramps



Existing inbound ADA ramp has frequent mechanical issues



Riders must board in the street at existing outbound stop



Inbound stop upgraded with new wheelchair-accessible ramp and larger island

New wheelchair-accessible stop

Outbound general passenger stop relocated south of Niagara and upgraded with island

19th Avenue

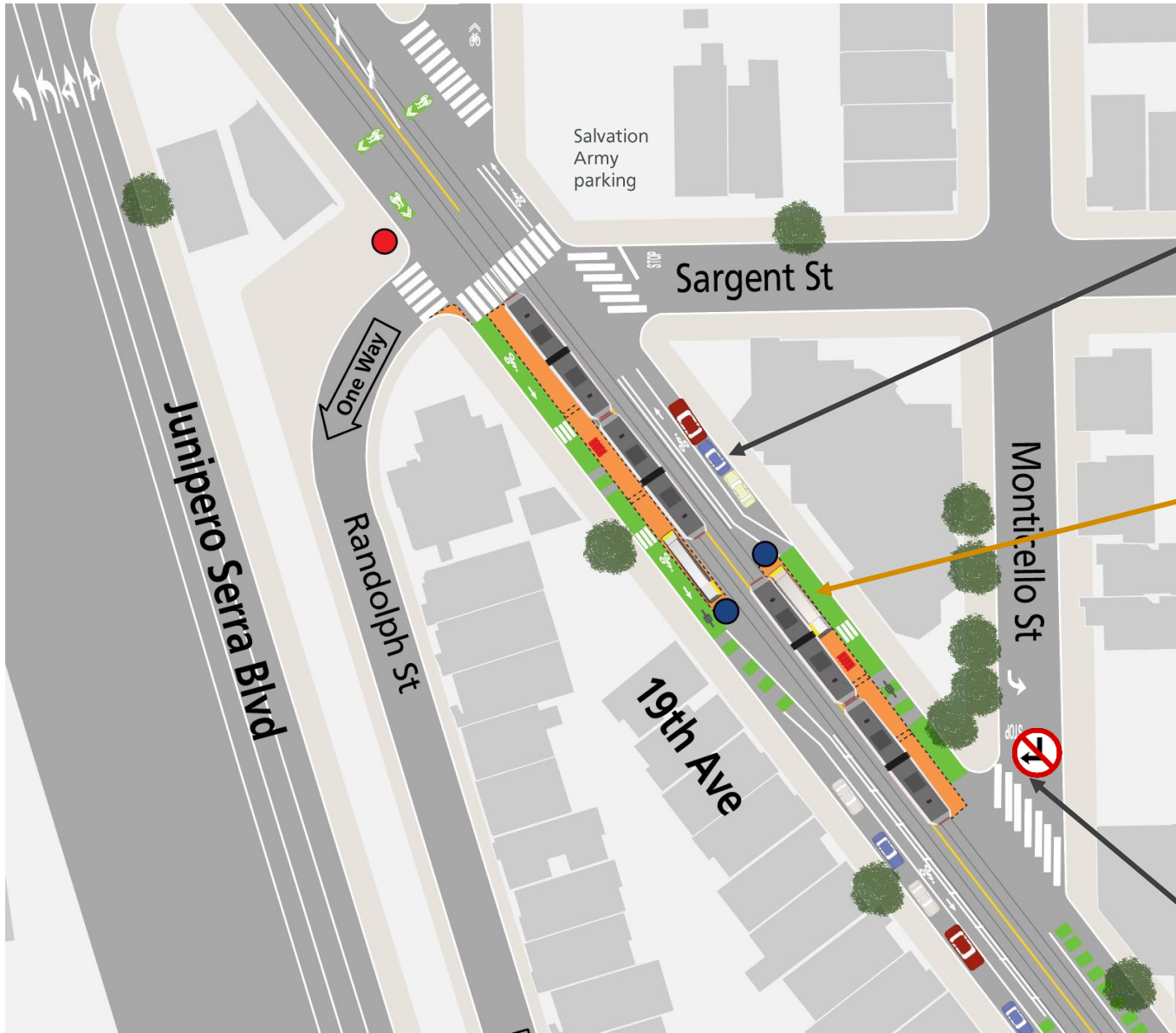
- **Original proposal (fall 2023):**
Relocate transit stops at J. Serra Blvd to improve safety of boarding
- Sharrows upgraded to bike lanes (connecting to Daly City BART, Stonestown, SF State via Beverly St and Charles Ave bike routes)



Riders must board in the street at existing inbound stop in front of traffic



19th Avenue – proposal updates



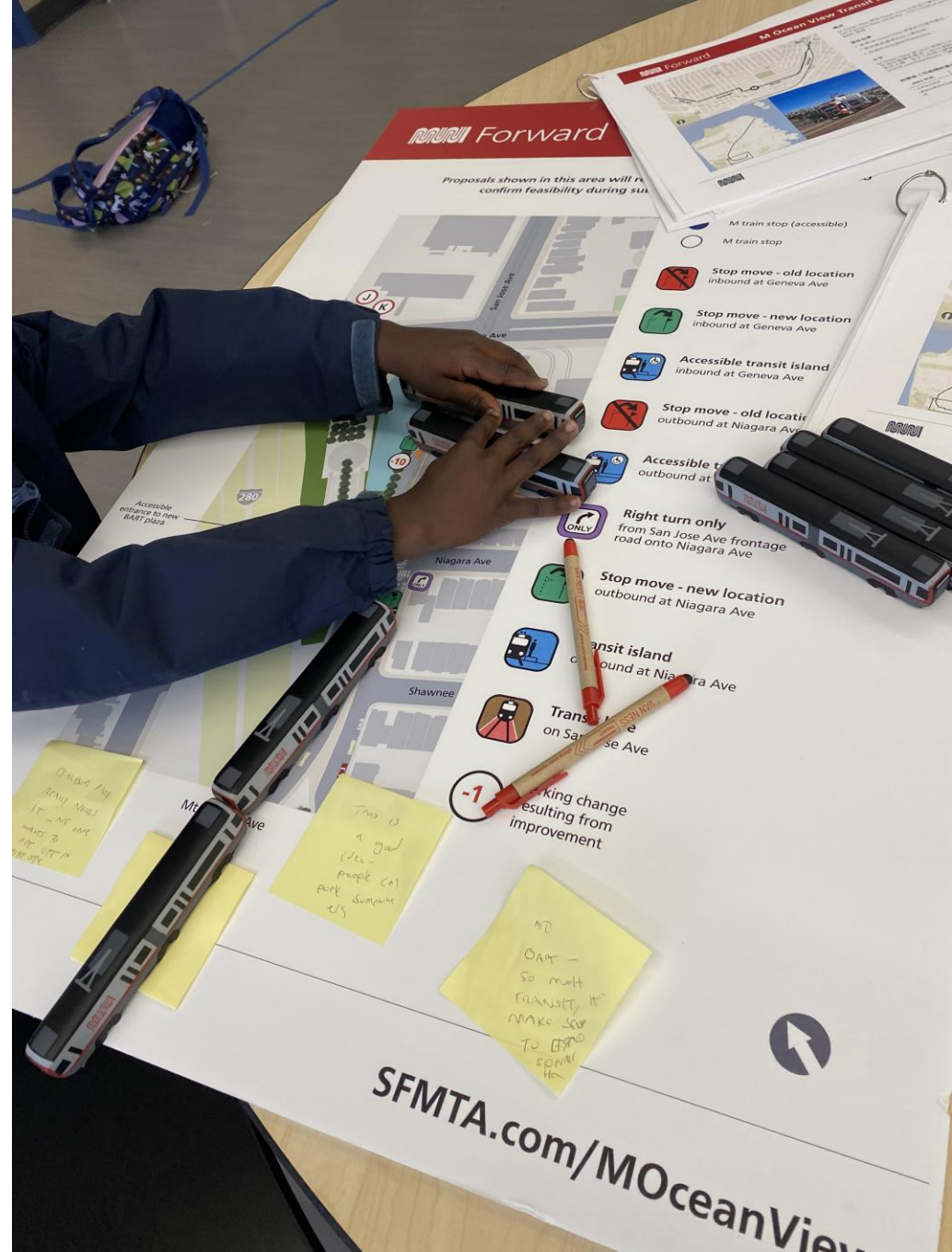
3 more parking spaces preserved, by front doors of Salvation Army

Boarding island shifted southward and shortened slightly (still covers full 2-car train and includes wheelchair-accessible ramp and bike lane)

Southbound Monticello St would become left-turn only

Next steps

- **Today:**
SFMTA Board review
- **Spring 2024:**
quick-build initial improvements
- **Now-2025:**
detailed design
- **2026-2028:**
full construction



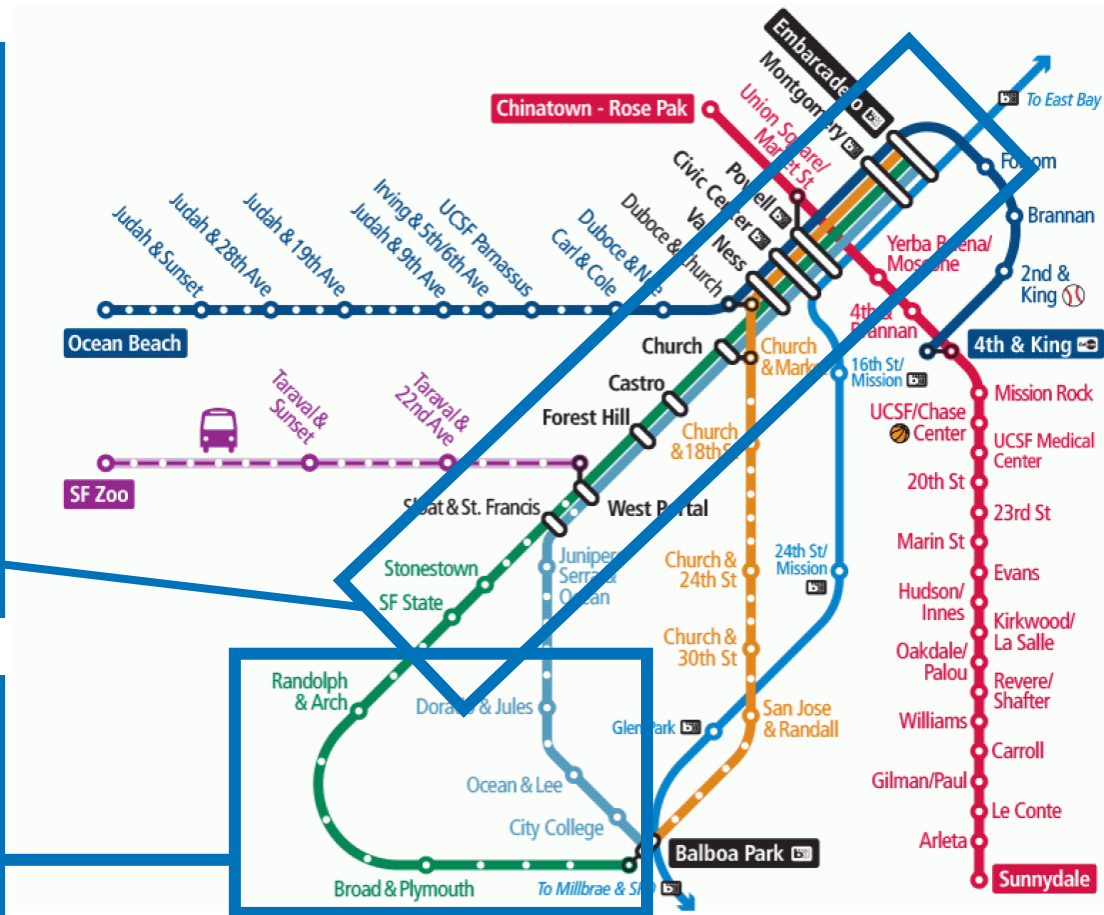
Related planning efforts

Muni Metro Capacity Study

- Developing long-range concepts for *subway-quality service* on the M-line between West Portal and SF State
- Part of package of systemwide capacity and maintenance upgrades funded by federal grant

Muni Forward project

- Focused on *near-term improvements* to deliver reliability, safety and customer experience benefits in the Ocean View, a key Equity Strategy neighborhood



Today's legislation

- **Transit, taxi, and left-turn only lane** on San Jose Avenue
- **Boarding islands** at nine locations on 19th and San Jose avenues, of which four locations would be **wheelchair-accessible**
- **Transit bulbs** at six locations on Randolph and Broad streets
- **Transit stop changes** on 19th and San Jose avenues
- **Traffic signals** with transit priority on Randolph Street
- **Bike lanes** on 19th Avenue
- **Left turn only** on Monticello southbound at 19th Avenue
- Various **pedestrian safety measures**, including pedestrian bulbs, refuge islands, all-way stop signs, upgraded crosswalks and intersection daylighting

Thank You

Forward M Ocean View Transit and Safety Project

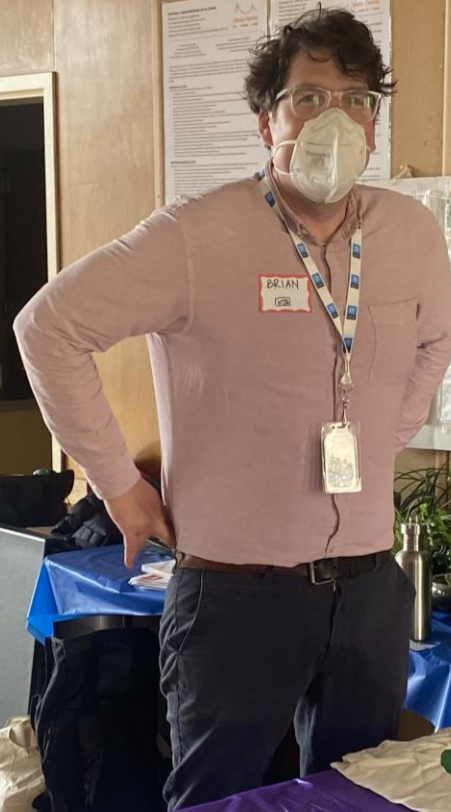
Welcome

The SFMTA's M Ocean View Transit and Safety Project aims to improve transit reliability, accessibility, and safety along the M Ocean View corridor between Junipero Serra Boulevard and Balboa Park BART Station.

Get the most out of the event:

- 1 Visit project information stations hosted by project staff who will answer your questions.
- 2 View block-by-block diagrams of proposed improvements.
- 3 Provide feedback on project proposals by sharing stories with staff and taking a ride on the train.

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Appendix

Proposal overview

