

San Francisco Paratransit Coordinating Council

c/o Muni

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PCC Executive Committee Meeting

Wednesday, September 18, 2013

10:30 a.m. to 12:30 p.m.

NEW Location: 1 South Van Ness, 6th Floor, Corona/Candlestick Conference Room

Accessible Transit: 47 Van Ness; 49 Van Ness/Mission; 14 Mission; F
Market/Wharves; MUNI Metro J, KT, L, M, N

Parking: Street parking on South Van Ness

Paratransit Drop Off: Loading zone is located on the west side of the building

AGENDA

1. Read and Approve Agenda
2. Approve Minutes of August 7, 2013 meeting
3. Introductions
4. Comments from the Chair
5. 2013 Customer Satisfaction Survey Results – Presentation by Jon Canapary of Corey, Canapary & Galanis
6. Pilot “Cabpool” Program Presentation
7. MV Driver Union Report Update
8. 5310 Project Update
9. Subcommittee Reports:
 - August 14, 2013 Taxi/Ramp Taxi subcommittee meeting
 - September 4, 2013 SF Access subcommittee meeting

- September 10 PC&O Planning and Review subcommittee meeting

10. Paratransit Broker's Report

- SF Access Service update
- IVR Pilot & Roll Out
- DCCS Updates
- New Phone System
- FY '12-'13 Service Level Statistics and Goals Report

11. Public Comments for items not on the agenda

12. Announcements

Adjourn

The meeting location is wheelchair accessible. American Sign Language interpretation, a sound enhancement system, a reader, alternative formats of the agenda and/or minutes, and other accommodations for disabilities may also be available upon request. Please contact staff at 701.4485 or TTY 701.4730. Providing at least 72 hours notice prior to the meeting will help to ensure availability. In addition, attendees at public meetings are reminded to make efforts to assist the City in accommodating individuals with severe allergies, environmental illness, multiple chemical sensitivities or other disabilities related to chemical-based products.