



# Muni Service Equity Strategy Update

FY23 & FY24

# Equity Strategy Background



Rooted in Muni Service Equity Policy

Builds on Title VI requirements

Neighborhood based approach with disability access addressed city-wide

Policy developed in collaboration with transportation equity and affordable housing advocates

Ensures that investment in Muni system benefits people who rely on transit and need it most

Updated every two years and timed to inform the SFMTA's biennial budget



# Building on Previous Reports



**FY17 & FY18**

Focus on operationalizing equity policy

**FY19 & FY20**

Focus on outreach and program awareness

**FY21 & FY22**

Focus on all aspects of transit planning being informed by equity policy principles

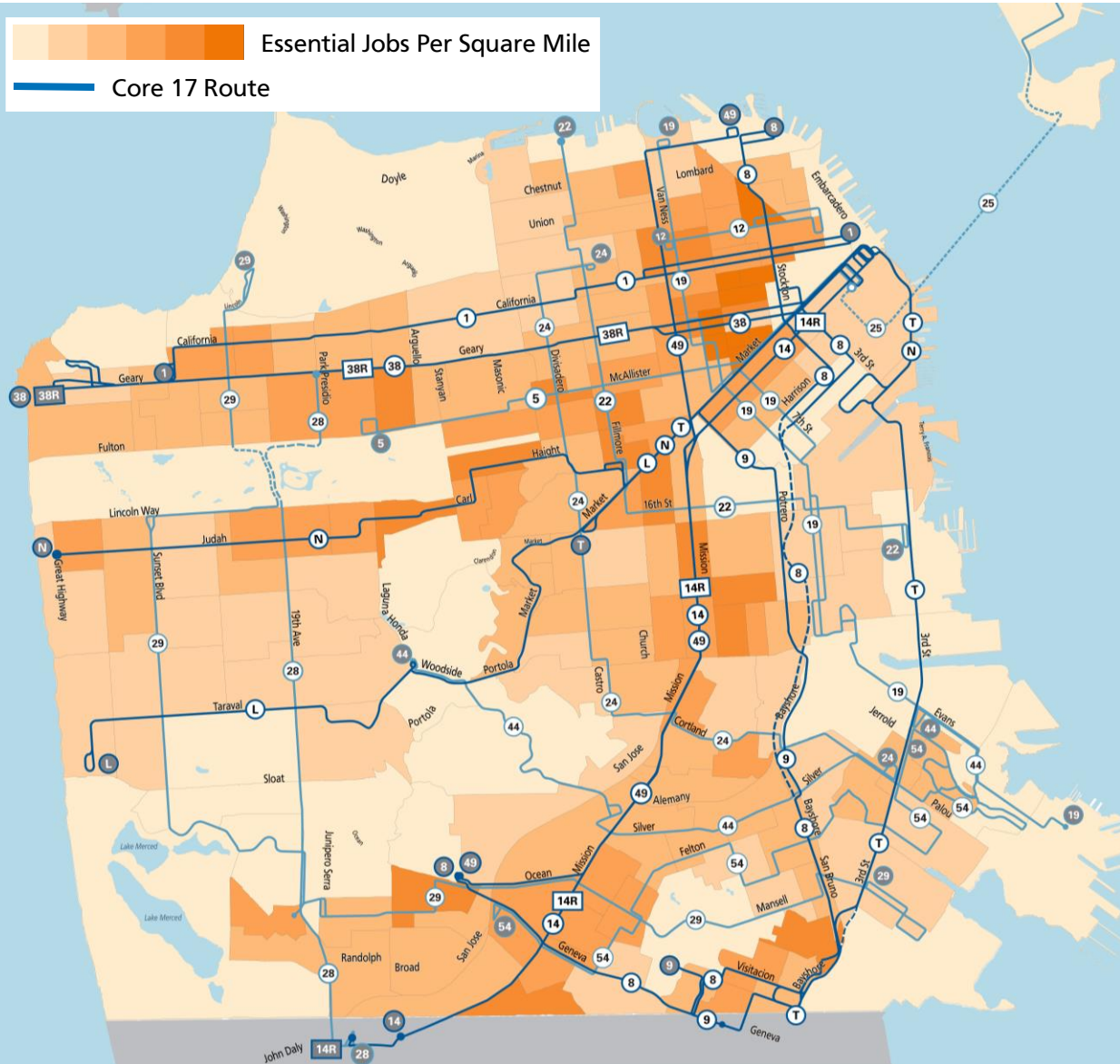
**FY23 & FY24**

Focus on applying equity strategy principles in Covid-19 service recovery and expansion

# Core Service Network

Essential Jobs Per Square Mile

Core 17 Route



- Service Restoration focused on essential trip patterns/destinations (*hospitals, grocery stores, neighborhood commercial corridors*) and supporting social distancing
- **Prioritized Muni Equity Strategy neighborhoods**, 89% of 17 Core Network were equity routes and 100% of neighborhoods had coverage
- Restored service citywide as resources allowed

# Progress on FY21 & FY22 Equity Strategy Initiatives

**38 out of 41** initiatives addressed through...

- **Service Increases:** Implemented new service increases and prioritized equity routes in service restoration
- **Service Improvements:** TETL program and other quick-build projects implemented to improve transit service delivery and reliability, these projects improved transit travel time as much as 20% compared to pre-Covid travel times.



# Service Improvements Implemented

30 Stockton upsized to 60' buses



Transit Lanes on 7<sup>th</sup>/8<sup>th</sup> Street



14R Service hours extended to 10pm



Transit Lanes on 4<sup>th</sup> St Bridge



# New Projects

New projects implemented and expedited in response to pandemic needs

**SFMTA Equity Toolkit - Transit Assessment** Fix issues in your story Edit An interactive extension of the Muni

The SFMTA Equity Toolkit enables data driven decision making that centers the needs of residents in equity neighborhoods— areas that have historically been systematically undermined by both public and private institutions. The

Overview **Bayview** Chinatown Excelsior/Outer Mission The Mission Oceanview/Ingleside Tenderloin Treasure Island

**Bayview**  
 Pre-COVID Transit Service Area  
 Current Transit Service Area

Jan service includes entirely new express route from hunter's point to downtown 2 stops on 3rd.

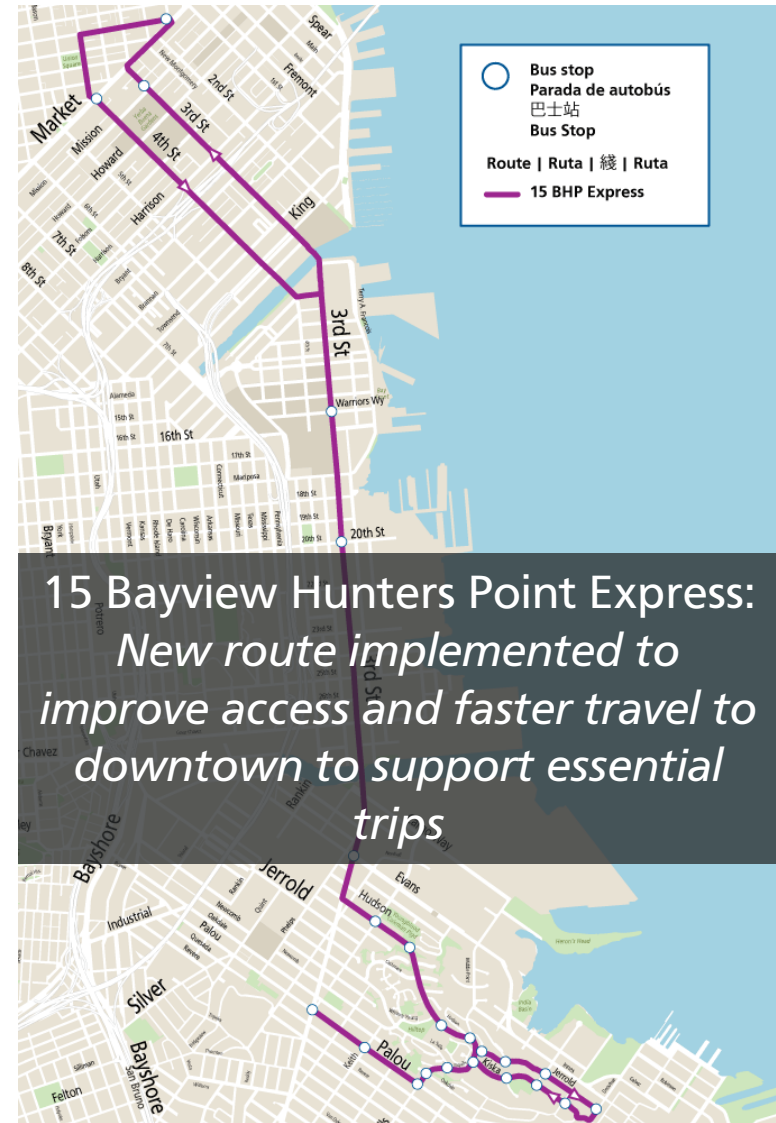
While Muni service has decreased since the Shelter in Place order took effect, access to jobs in essential industries within a 45 minute transit commute from the Bayview neighborhood has actually increased by 55% from 225,500 to 350,100.

	Pre-Covid	Current	% Chg
30 mins	30,512	34,084	12%
45 mins	225,460	350,114	55%
60 mins	613,164	614,724	0%

Note: Travel times are calculated from the Bayview Opera House at 4705 3rd Street. This location was chosen for its central location within the neighborhood and/or for its important role within the community.

Data Sources: SFMTA, BART, San Frans, AC Transit, GGT, Caltrans, US Census Bureau, ENR, PolyLink, USGS.

**Equity Toolkit:  
 Evaluates service changes and resulting access changes to essential jobs**





# Data Review: Service Levels

Of the service hours currently scheduled, the % of hours allocated to equity routes is higher than or similar to before the pandemic.

Neighborhood	% of All Scheduled Service Hours Allocated in Equity Neighborhoods		
	Pre-Core Service Network <i>Feb 2020</i>	Post-Core Service Network <i>Current – Fall 2021</i>	Difference
Bayview	15%	20%	5%
Chinatown	15%	16%	1%
Excelsior-Outer Mission	22%	27%	5%
Inner Mission	24%	30%	6%
Oceanview-Ingleside	9%	10%	1%
Treasure Island	1%	1%	0%
Tenderloin-SoMa	23%	23%	0%
Visitation Valley	15%	18%	3%
Western Addition	16%	17%	1%*
Accessibility Routes	26%	31%	5%

\* Includes estimates for 21 Hayes and 6 Parnassus restoration planned for 2022



# Data Review: Performance Data



**Headway Adherence**  
% of trips with gaps



**On Time Performance**  
Meeting the schedule

**Muni Equity route performance is similar or better to non-equity routes in the same service category.**

*\* KT Ingleside/Third impacting performance for equity routes. Working on signal timing improvements and separating the K & T when Central Subway opens will improve reliability.*

Service Category	Average Performance
<b>Metro/Rapid</b>	<b>78%</b>
Equity Routes*	77%
Non-Equity Routes	81%
<b>Frequent</b>	<b>74%</b>
Equity Routes	75%
Non-Equity Routes	68%
<b>Grid</b>	<b>74%</b>
Equity Routes	74%
Non-Equity Routes	74%
<b>Connector</b>	<b>60%</b>
Equity Routes	66%
Non-Equity Routes	55%
<b>Owl</b>	<b>66%</b>
Equity Routes	66%
Non-Equity Routes	65%

Source: September 2021 performance data

# FY23 & FY24 Recommendations

## Include 2022 Muni Service Network Improvements as recommendations for FY23 & FY24 Equity Strategy

- **21 equity routes** have planned service improvements by end of 2022
- **FY 23-24 service increases** to be informed by
  - 3-5 year prioritization exercise that considers equity principles and recovery patterns
  - New service will be paced by hiring process



# 2022 Service Expansion for Equity Routes

Service Improvement	Route	Equity Neighborhood
Restoring Service	8AX/BX Bayshore Expresses	Accessibility Routes, Chinatown, Excelsior-Outer Mission, Visitacion Valley
	6 Haight/Parnassus	Western Addition
	10 Townsend	Chinatown, Inner Mission, SoMa-Tenderloin
	21 Hayes	Western Addition
Route Modifications/ Extensions	12 Folsom/Pacific	Chinatown, Inner Mission, SoMa-Tenderloin
	23 Monterey	Bayview
	31 Balboa	Accessibility Routes, SoMa-Tenderloin, Western Addition
	43 Masonic	Excelsior-Outer Mission
	52 Excelsior	Excelsior-Outer Mission
	<b>56 Rutland</b>	<b>Bayview, Visitacion Valley</b>
Increase Frequency	1 California	Chinatown
	5 Fulton	Western Addition
	14R Mission Rapid	Accessibility Routes, Excelsior-Outer Mission, Inner Mission, SoMa-Tenderloin
	29 Sunset	Bayview, Excelsior-Outer Mission, Oceanview-Ingleside, Visitacion Valley
	30 Stockton	Accessibility Routes, Chinatown
	38R Geary Rapid	Accessibility Routes, SoMa-Tenderloin



# Next Steps

## Adopt FY23 & FY24 Equity Strategy

- Include 2022 Muni Service Network improvements as recommendations for neighborhoods and accessibility routes

## Defining New Priorities

- Track post- pandemic ridership/demand
- Continue to use and build Equity Toolkit
- Incorporate service priorities identified in 3-5 year prioritization exercise

## Future Plan Updates

- Apply racial equity analysis from Racial Equity Policy to decision-making and prioritization
- Refresh neighborhood demographic data using new decennial census data
- Integrate recommendations from Phase 2 of the Racial Equity Action Plan



Thank You