



San Francisco International Airport

NOTICE

December 8, 2020

TO: San Francisco Taxi Drivers

SUBJECT: **TECHNOLOGY AND COVID ACTION REQUIRED**

Taxis are essential and can continue to operate during curfew hours. Please help us stop the spread of COVID and make travelers confident in using Taxis again. **Taxi drivers MUST:**

1. Sanitize your taxi before each passenger trip. Sanitizing materials are available from lot dispatcher.
2. Wear a mask at all times, especially when interacting with others. Maintain 6 feet of space.

If eating, drinking or smoking while in the SFO holding lot:

- a. Move to a well ventilated part of the holding lot (for smoking, use designated area)
- b. Stay as far from other people as possible and never closer than 6 feet from others
- c. Use picnic tables two at a time, with a 15 minute time limit
- d. Remove your mask for as short a time as possible
- e. Do not remove mask inside your taxi, even when alone- this puts customers at risk

Failure to adhere to these COVID safety rules will lead to suspension of Airport pickup privileges and, in certain cases, a monetary fine.

The old taxi short app will be discontinued on Monday, December 14.

A new taxi short app is available in the Apple and Google app stores. All taxi drivers MUST:

1. **Delete the old Taxi Q app currently on your phone**
2. Go to the app store to download the new app:

Apple/iPhone Download:

1. Open **App Store** application
2. Click on the **Search** tab (bottom right)
3. Search for **New SFO TaxiQ**
4. Click on the **UPDATE** or **GET** button next to the **New SFO TaxiQ** application

Google/Android Download:

1. Open **Play Store** application
2. Click/tap on **Search for apps and games** (top of screen)
3. Search for **New SFO TaxiQ**
4. Click on the **UPDATE** or **INSTALL** button next to the **New SFO TaxiQ** application

Drivers who downloaded the new app last month still need to use the steps above.

You must do this by **Monday, December 14, 2020** to continue claiming valid shorts at SFO. Please contact the curbside management office at 650-821-2700 for basic support questions.

Seth Morgan
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SFO Landside Operations

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Remove On or After 12/31/20