



SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
CITIZENS' ADVISORY COUNCIL

OPERATIONS AND CUSTOMER SERVICE COMMITTEE

MINUTES

Tuesday, June 11, 2019
1 South Van Ness Avenue, 7th Floor
Noe Valley Conference Room, #7075

REGULAR MEETING
3:30 P.M.

COMMITTEE MEMBERS
Mark Ballew, Chairman
Joan Downey
Daniel Murphy

COUNCIL LIAISON
Roberta Boomer

COUNCIL SECRETARY
Keka Robinson-Luqman

ORDER OF BUSINESS

1. Call to Order

Chairman Ballew called the meeting to order at 3:32 p.m.

2. Roll Call

OCSC members present at Roll Call: Mark Ballew and Joan Downey

OCSC members absent at Roll Call: Daniel Murphy

CAC members present: Aaron Leifer

3. Announcement of prohibition of sound producing devices during the meeting.

CAC Secretary Robinson-Luqman made the announcement.

4. Approval of Minutes

No public comment.

On motion to approve the minutes of April 9, 2019:

ADOPTED: AYES – Mark Ballew and Joan Downey

ABSENT – Daniel Murphy

5. Report of the Chairman (For discussion only)

No report.

6. Public Comment

Edward Mason provided an update on commuter shuttle buses at Valley and San Jose Avenue. The 35-foot buses continue to occupy the stop. It adds to the congestion. Some of the patrons of the commuter shuttles are arriving by Uber and Lyft and they are occupying the white zones for their drop offs. People need to be made aware that the windows on the New Flyer buses should not be opened when the air conditioning is on. It's disappointing that there is no date and time display on the new LRV4s.

Council member Daniel Murphy arrived at 3:36 p.m.

REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding ConnectSF. (Keith Tanner, Transportation Planner. Explanatory documents include a slide presentation.)

Keith Tanner, Transportation Planner discussed the goals, overall process, and challenges of ConnectSF.

PUBLIC COMMENT:

Ted Olsson inquired why Muni doesn't acquire autonomous vehicles as shuttles. It might be interesting to have a high speed circumferential transit option. The Bay shore is going to be accommodated by good, fast transportation. On the Ocean shore, there will be a lack in transportation.

Edward Mason stated that he heard on Bloomberg radio that autonomous vehicles would continue to circulate during the non-peak hours because it is cheaper than parking them. There is never discussion of the pass-through traffic in San Francisco. There should be a regional express bus system. The SFMTA needs to get rid of private corporate commuter buses that are plaguing the neighborhoods. He inquired what will be the impact of Senate Bill 50. There is no funding for infrastructure to go along with it. Transportation causes 50 percent of the pollution. He inquired if there will be a revisit of the hub study for the commuter shuttles.

8. Committee member requests for information. (For discussion only)

Joan Downey requested a presentation on temporary signage.

Aaron Leifer asked when will there be full cell coverage in the tunnel.

Daniel Murphy requested a copy of the latest audit for the service standards and inquired when the next one will be.

ADJOURN - The meeting was adjourned at 4:58 p.m.

Submitted by:



Keka Robinson-Luqman
SFMTA CAC – Secretary

Next regular meeting: Tuesday, August 13th at 3:30 p.m.
1 South Van Ness Avenue, 7th Floor, Noe Valley Conference Room #7075

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