

**SFMTA**

# FREE MUNI FOR YOUTH APPLICATION

All youth living in San Francisco aged 5-18 with a gross annual family income below the following limits are eligible.

Household Size	2	3	4	5	6	7	8
100% Bay Area Median Income	\$98,500	\$110,850	\$123,150	\$133,000	\$142,850	\$152,700	\$162,500

## PART 1: Participant Information

First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_ Last Name \_\_\_\_\_

Mailing Address/Apt. No. \_\_\_\_\_ Apt # \_\_\_\_\_

San Francisco, CA Zip Code \_\_\_\_\_ Email \_\_\_\_\_

Tel (\_\_\_\_\_) \_\_\_\_\_ Date of Birth (MM/DD/YYYY) \_\_\_\_\_ Age \_\_\_\_\_

## PART 2: Participant Clipper® Card Application/Information

### ALL 18 YEAR OLDS MUST SUBMIT PROOF OF AGE

- Option A: Youth already has a Clipper® Card** (for faster processing, apply online at [sfmta.com/freemuni](http://sfmta.com/freemuni)).

Clipper® Card Serial Number \_\_\_\_\_

- Option B: Youth does not have a Clipper® Card.**

**IF YOU DO NOT HAVE A CARD** A copy of one of the following documents must be attached to this application as proof of age:

- Birth Certificate
- Alien Registration/Permanent Resident Card
- State Issued ID Card/Driver's License
- Passport
- SF City ID Card

## PART 3: Pilot Program Eligibility

Number of Household Members \_\_\_\_\_ Annual Gross Income \_\_\_\_\_

Name of School (if applicable) \_\_\_\_\_ Grade Level \_\_\_\_\_

## PART 4: Certification by Parent/Guardian

I attest that the information above is true and correct.

\_\_\_\_\_  
Signature of Parent/Guardian

\_\_\_\_\_  
Date

*\*By signing here, you are agreeing to the terms and conditions on the back of this page.*

Mail or drop off application to **SFMTA Customer Service Center, ATTENTION Free Muni, 11 South Van Ness Avenue, San Francisco, CA 94103**. Incomplete applications or those without required supporting documents cannot be processed. Website: [www.sfmta.com/freemuni](http://www.sfmta.com/freemuni)

For Muni route, schedule, fare and accessible services information anytime: Visit [www.sfmta.com](http://www.sfmta.com) or contact 311

**311 Free language assistance** / 免費語言協助 / Ayuda gratis con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / 무료 언어 지원 / Libreng tulong para sa wikang Filipino / การช่วยเหลือทางด้านภาษาโดยไม่เสียค่าใช้จ่าย / خط المساعدة المجاني على الرقم

**How do I use my card?** You must tag your Clipper card to the card reader each time you board a vehicle or enter a station faregate. Tagging your Clipper card will serve as proof of payment electronically confirming that you have a valid fare.

**Must I be a San Francisco resident?** Yes. The Free Muni Program is only available for San Francisco residents.

**Do I need to reapply each month to qualify for the program?** No. Once you are deemed eligible for the program you will be enrolled for the entire duration of the pilot, or until the day of your 19th birthday, whichever comes first.

**What happens if I lose my card?** Contact Clipper Customer Service at 1.877.878.8883 or visit the Clipper in-person Customer Service Center at the Embarcadero BART/Muni Station or the Bay Crossings Customer Service Center at the Ferry Building to apply for a replacement. Please note it may take up to 10 days to process your replacement pass and a \$5 fee will be assessed.

**What if I do not have any of the required documents to obtain a Clipper card?** Contact your school administrator or call 311 for assistance.

**My child is not five yet. When should I apply?** Muni service is free for all children under five. Please submit your application for the program within four weeks of your child's fifth birthday.

**How long will it take for my application to be processed?** Please allow up to three weeks to process applications for existing Clipper card holders and up to five weeks for if a new card is needed.

\*By submitting and signing this application, the minor participant's parent/legal guardian ("Applicant") is providing written consent to the following terms and conditions for participation in the Free Muni for Youth Program. Applicant agrees to the terms and conditions of the Clipper Cardholder License Agreement and Clipper Privacy Policy. Visit [clippercard.com](http://clippercard.com) or call Clipper Customer Service at 877.878.8883 (TDD 711 or 800.735.2929) to obtain a copy. Applicant authorizes SFMTA to retain and use the personally identifiable information provided in this Free Muni for Youth Application only for the purpose of communication related to this program. Participant's card usage history data maintained by SFMTA or the Clipper Program will only be used at the aggregate level for the purpose of program evaluation.