



**City and County of San Francisco
Municipal Transportation Agency
Citizens' Advisory Council**

SFMTA
Municipal Transportation Agency

Operations and Customer Service Committee

**Tuesday, February 12, 2013, at 3:00 p.m.
1 South Van Ness Avenue, 6th Floor, Candlestick Conference Room**

MINUTES

1. Call to Order

Chairman Downey called the meeting to order at 3:04 p.m.

2. Roll Call

OCSC members present at Roll Call: Joan Downey

OCSC members absent at Roll Call: None

OCSC members absent: Mark Ballew and Daniel Murphy

SFMTA CAC members not on this committee, but also present: Steve Ferrario

Chairman Downey appointed Steve Ferrario to serve as Pro Tem

3. Announcement of prohibition of sound-producing devices during the meeting.

The CAC Secretary made the announcement.

4. Approval of Minutes:

- September 11, 2012
- November 13, 2012

This item was continued to the next meeting.

Public Comment:

None

5. Report of the chairman (For discussion only):

None

6. Public Comment:

Charles Rosh commented on the SFMTA senior card benefits and BART.





7. Presentation, discussion and possible action regarding an update on All-Door Boarding. (John Haley, Director, Transit Services)

John Haley gave an update on all-door boarding; improvements in dwell time; fare boxes; and fare evasion.

Public Comment:

Edward Mason commented on regional transit agencies' signage regarding passenger behavior tips and Clipper card readers.

Charles Rosh commented on bus stops located past traffic signal lights; allowing passengers to exit at stop lights; and Nextbus signs.

8. Presentation, discussion and possible action regarding the process to clear cars blocking the tracks. (John Haley, Director, Transit Services)

John Haley discussed bus operator communication when there is a vehicle blocking the tracks and Parking Control Officers (PCOs) deployment at transit hot spots. Mr. Haley will provide staff process for clearing tracks to the committee.

Public Comment:

Charles Rosh commented on cameras on Muni buses and inquired if someone is watching videotapes of all recordings.

Edward Mason commented on forward-looking cameras; people behaving badly on cameras; and a PR campaign for ticketing drivers who block bus lanes.

9. Presentation, discussion and possible action regarding kids on buses after school. (John Haley, Director, Transit Services)

Chairman Downey commented on behavior of middle school kids when they ride the buses.

This item was continued to the next meeting.

Public Comment:

Edward Mason commented on the Santa Clara VTA's program for school age riders.

Charles Rosh commented on the behavior of teenagers when they ride on the buses.



10. Presentation, discussion and possible action regarding pedestrian safety.
(Mari Hunter, Transit Planner, Sustainable Streets)

Mari Hunter gave an overview on strategic goals and objectives and action plans on pedestrian safety.

Public Comment:

Edward Mason commented on funding; street trees; speed bumps; and plan for school kids.

Charles Rosh commented on driver distractions.

10. Committee members' requests for information. (For discussion only)

- + Joan Downey stated that the sidewalk by the wayside ramp on 2nd & Irving Street, which was painted red, had construction work performed by it. After the construction work was completed, that portion of the sidewalk was not re-painted red and cars can park there. Ms. Downey would like to know if that portion of the sidewalk will be re-painted red again.
- + Joan Downey would like to know if City vehicles have to move for street cleaning.
- + Joan Downey would like to know if Parking Control Officers (PCOs) ticket city-owned vehicles during street cleaning or if they are issued citations for any violation.
- + Joan Downey would like to know if the SFMTA has any agreement with Sunset Scavenger related to garbage trucks blocking Muni tracks.

Public Comment:

None

11. Schedule upcoming Meeting and Agenda Items. (For discussion only)

Next regular meeting: Tuesday, March 12, 2013 at 3:00 p.m.

1 South Van Ness Avenue, 6th Floor, Candlestick Conference Room #6053

ADJORN: The meeting was adjourned at 5:12 p.m.

Respectfully submitted by:
Yvette Torres
SFMTA – CAC Secretary

