

MUNI FORWARD



# MUNI FORWARD

CAC Update



# AGENDA

- » Recent service improvements
- » Upcoming service improvements
- » Transit and pedestrian safety corridor improvement projects slated for legislation
- » Outreach look ahead

# THANK YOU!

We just increased transit service for 165,000 riders. Service increases on routes traveling through District 5 benefit over 35,000 riders.

*Thank you for helping move Muni forward!*

## First of four service increases delivered in April 2015

- Benefited over 165,000 daily riders
- Addressed crowding and frequency on some of Muni's most heavily used routes
- Service increases impacted nearly every district in the city

*"The new 38R is awesome! Not packed and faster... even got a seat!"*

*"I just got your email about the imminent changes (and increased number of buses) along the newly renamed 5R route, and I just wanted to pass along my praise and support of these changes."*

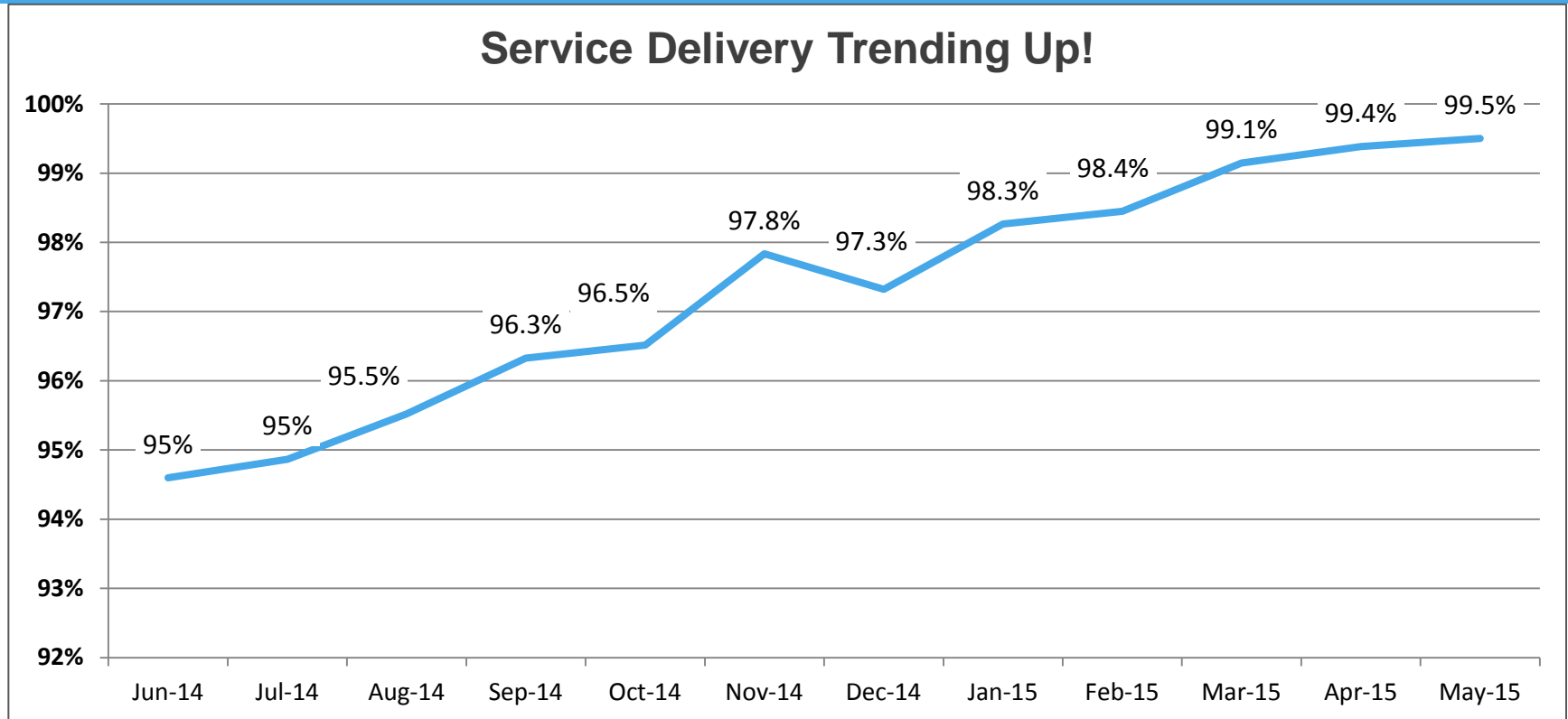
*"The 1st week has not even ended and I have to give props for the massive success on #MuniForward. I've been on 5R for over a year now, and this is the first week with much less #overcrowding"*

*"Many thanks to you and your tireless effort for pushing these changes through."*

*"Super happy that the 38R is now running 7 days a week. Will definitely make Sunday travel less painful for so many."*



# SERVICE DELIVERY AT RECORD HIGH



- Major training investments paying off in bus and rail
- Exceeded Prop E goal of 98.5% for last three months

# FLEET INVESTMENT YIELDING RESULTS

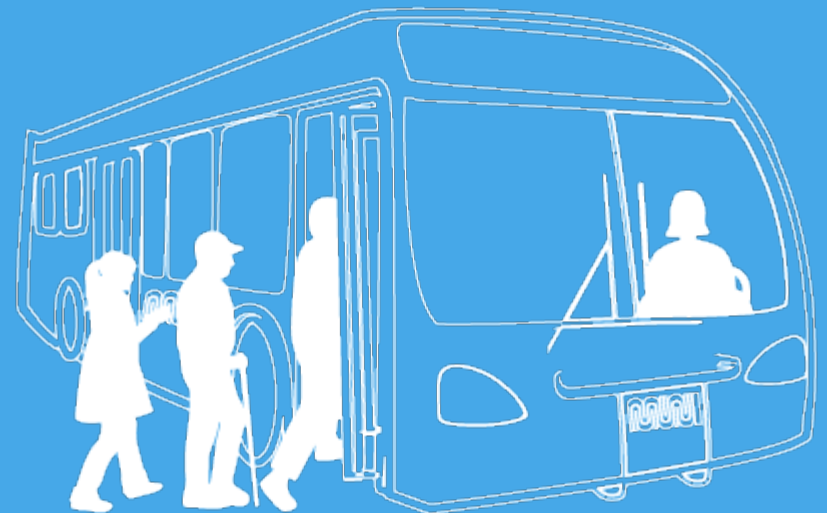


## WE'RE JUST GETTING STARTED...

- » April's service improvements were the first of a series of **three** service increases planned within the next year
- » Combined, the series will account for a **10%** total service increase
- » Next increase planned for September 26

# SEPTEMBER SERVICE IMPROVEMENTS

- » Add more **frequent service** on 10 routes
- » Roll out **new buses** as they arrive
- » Create **new connections** on 8 routes



# SHORTER WAIT TIMES FOR 140,000 CUSTOMERS

Line	Service Change
K Ingleside/T Third	Add 2 one-car trains in the AM/PM peaks
N Judah	Add 1 two-car train in the AM peak
1 California	Increase daytime weekend service
9R San Bruno Rapid	Increase frequency all day
21 Hayes	Increase AM/PM peak frequency
22 Fillmore	Increase all day frequency
24 Divisadero	Increase all day frequency
43 Masonic	Increase AM/PM peak frequency
57 Parkmerced	Increase all day frequency



# MORE SPACE, LESS CROWDING

- » More new buses in service each day
- » 14X Mission Express returning to 60ft route (plus 1AX temporarily in the AM Peak)
- » 40ft buses on Mission street to be phased out

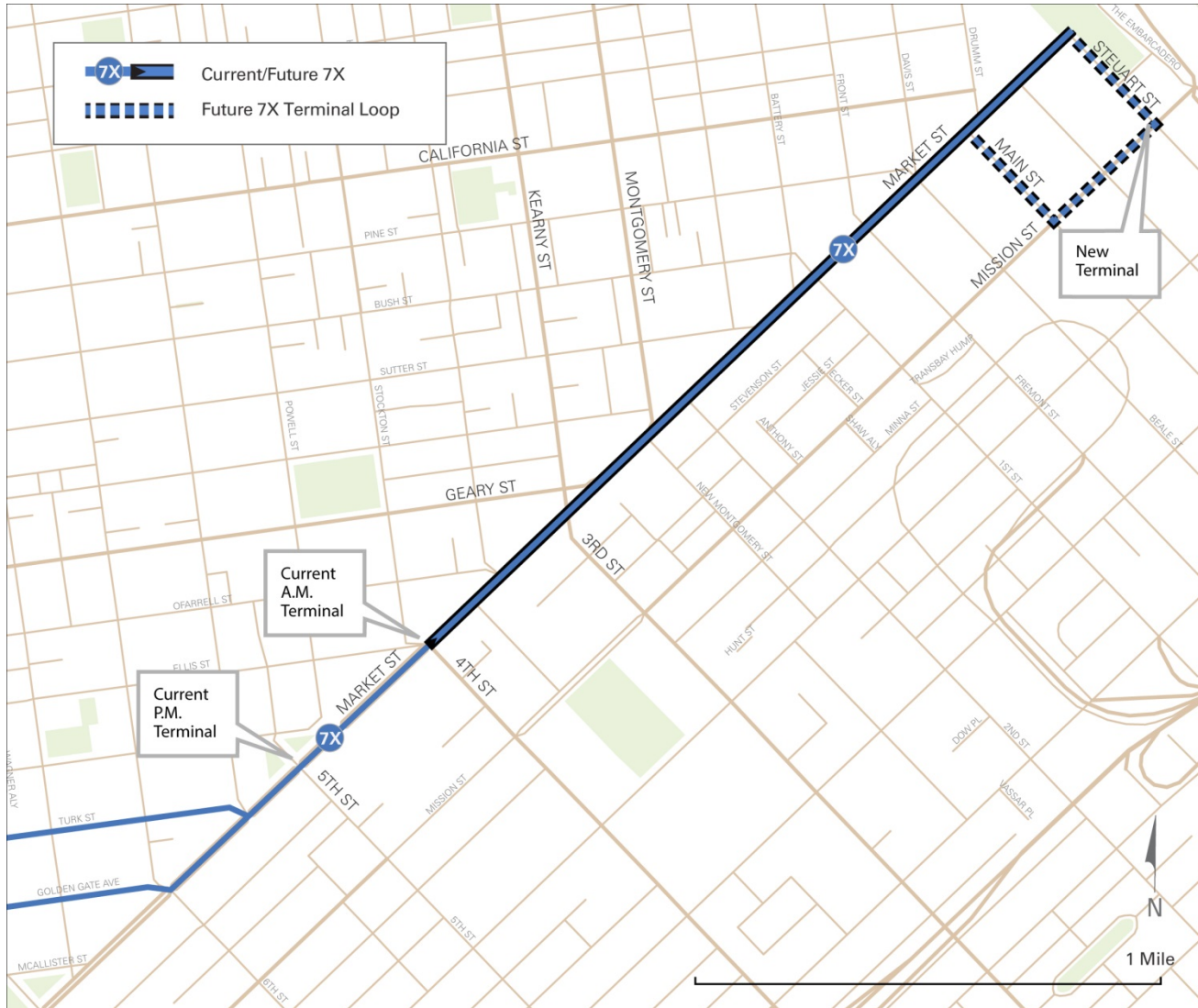


# MAKING NEW CONNECTIONS

**Route alignment changes to help riders make new connections between neighborhoods across the city:**

- » 7X Noriega Express
- » 9R San Bruno Rapid
- » 28 19th Avenue
- » 28R 19th Avenue Rapid
- » 29 Sunset
- » 43 Masonic
- » 18 46th Avenue
- » 57 Parkmerced

# 7X: EXTEND SERVICE TO FINANCIAL DISTRICT



# 9R SAN BRUNO RAPID EXPANSION

## Quicker trips to the Mission and Downtown

» The 9R will be extended to cover all existing 9 local stops in Visitacion Valley.

## More frequent service

» The 9R will run every 8 minutes instead of every 12 minutes.

## Nights/Weekends

» Service extended to Ferry Plaza



# 28/28R 19<sup>TH</sup> AVE AND 43 MASONIC

New connections in the Presidio and to the northern waterfront



# 18 46<sup>TH</sup> AVE AND 57 PARKMERCED

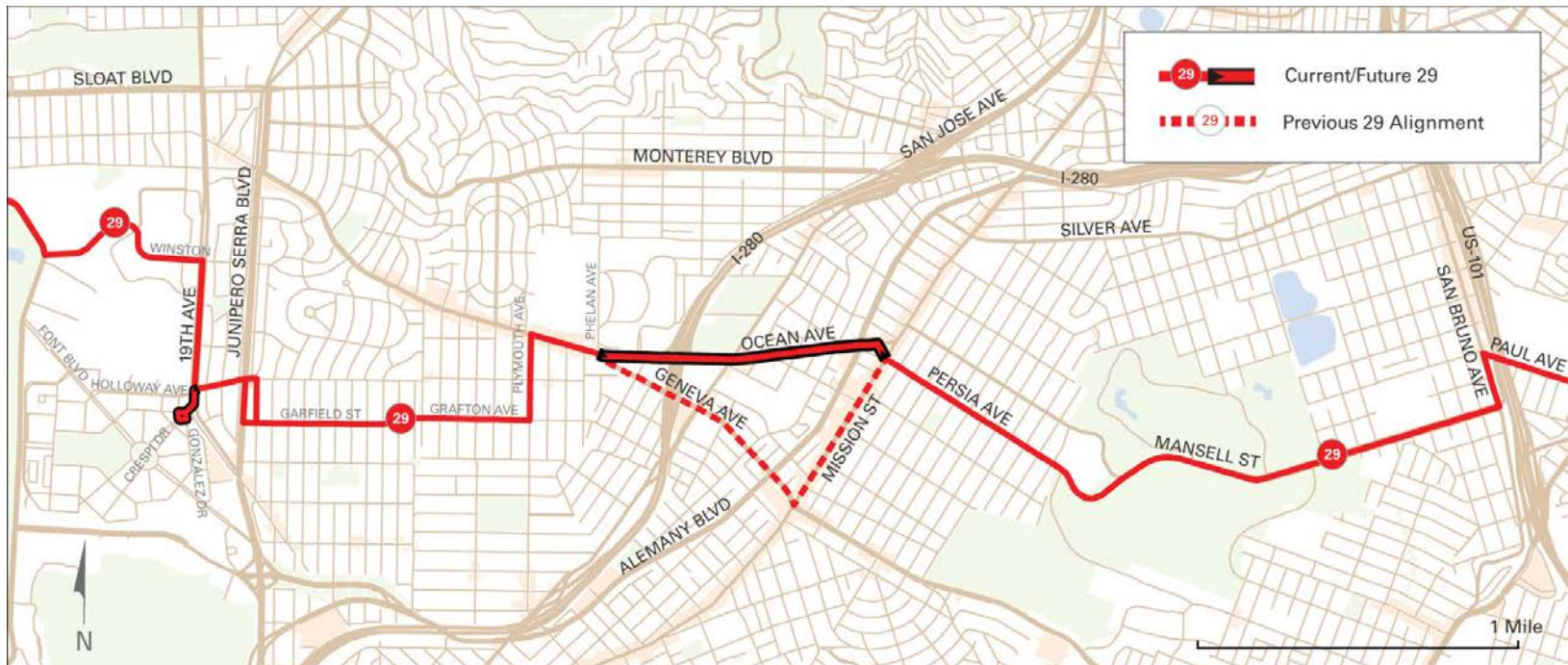
New connections to shopping, schools, transit, and parks:

- » West Portal
- » Stonestown
- » Park Merced
- » Daly City BART
- » Lake Merced
- » SF State
- » Lakeshore Plaza
- » Ocean Avenue
- » 10+ schools



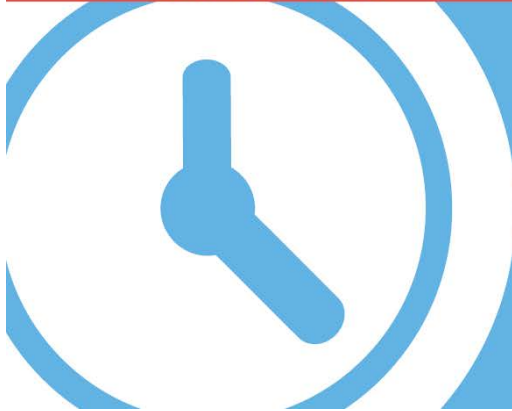
# 29 SUNSET

- » New routing saves up to 3 minutes per trip
- » Benefits 20,200 daily riders!
- » Rider time savings: 1,000 hours/day



# ON MUNI EARLY SEPTEMBER

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## Room to share, time to spare

*New buses and service  
increases are here!*

**GET ON  
BOARD**  
MUNIFORWARD.COM

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## We heard you

*Delivering more service  
on more lines every day*



**GET ON  
BOARD**  
MUNIFORWARD.COM



# TRANSIT AND PED SAFETY CORRIDOR PROJECTS

- » 5R Fulton Rapid on McAllister
- » 22 Fillmore on 16<sup>th</sup> Street
- » 30 Stockton on Chestnut

- Proposed: Future Project
- Proposed: Outreach Underway
- Approved: Awaiting Construction
- Approved: Construction Started
- Implemented



# 5 FULTON EXISTING CONDITIONS

- Narrow streets
  - Transit collisions
- Transit reliability
  - Frequent stopping
  - Crowded buses
- Pedestrian safety



# 5L PILOT IMPLEMENTATION

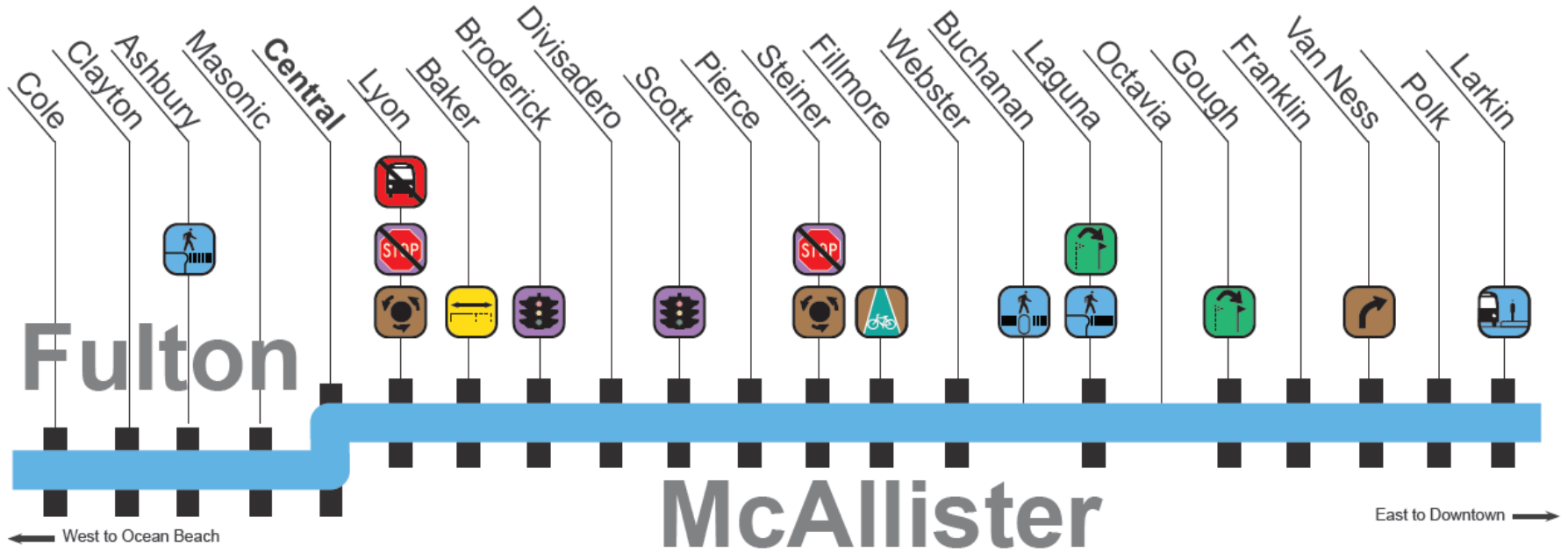
## Limited-stop service introduced October 2013

- Key outcomes of pilot
  - 9% travel time reduction
  - Ridership increased by 17% on weekdays
  - Transit collision incidents reduced by almost 40% on the segment that received the road diet.
- Legislated as permanent route March 2014

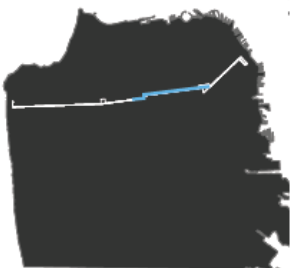
“Loving the changes to the 5-Fulton and addition of 5L. Busses are less crowded, moving faster.”  
~ Jason L.



# 5 FULTON



## Segment Location



## Summary of Proposals

- |   |                       |                     |
|---|-----------------------|---------------------|
| Stop Relocation                           | New Pedestrian Bulbs  | Bicycle Improvement |
| New Transit Stop                          | New Transit Bulbs     | New Traffic Signal  |
| Remove Transit Stop                       | New Right Turn Pocket | New Traffic Circle  |
| New Pedestrian Island and Flashing Beacon | Remove Stop Signs     |                     |

## UPCOMING OUTREACH

- » 8 Bayshore – San Bruno
- » L Taraval
  
- » 14 Mission - outer
- » 8 Bayshore – Geneva

# Questions?

