




TO: San Francisco Taxi Drivers, Medallion Holders, and Color Scheme Managers  
FROM: Philip Cranna, Enforcement and Legal Affairs Manager, SFMTA Taxi Services  
DATE: December 7, 2024  
SUBJECT: **Taxi Customer Service Window Closure** 

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Dear Taxi Industry Members,

Please note the following Taxi Customer Service Window closure dates:

- **Wednesday, December 11, 2024 – Closed from 11:00am – 5:00pm**
- **Tuesday, December 24, 2024 - Closed 11:45am – 5:00pm**
- **Wednesday, December 25, 2024 - Closed all day**
- **Thursday, December 26, 2024 - Closed all day\***
- **Friday, December 27, 2024 - Closed all day\***
- **Monday, December 30, 2024 - Closed all day**
- **Tuesday, December 31, 2024 - Closed all day**
- **Wednesday, January 1, 2025 - Closed all day**

\*For assistance during these window closure dates please dial the Taxi Services main number 415.646.4400 or email [SFTaxi@sfmta.com](mailto:SFTaxi@sfmta.com).

**Please plan your business accordingly.**

Thank you