



London Breed, Mayor

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Amanda Eaken, Vice Chair  
Steve Heminger, Director

Fiona Hinze, Director  
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Jeffrey Tumlin, Director of Transportation

# SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY MULTIMODAL ACCESSIBILITY ADVISORY COMMITTEE

## MINUTES OF REGULAR MEETING

Thursday, June 20, 2024

Held via Video Conference

**Dial Toll Free: (699) 900-6833**  
**Zoom Meeting ID: 828 5383 4646**  
**Passcode: 856401**

REGULAR MEETING  
1:00 PM – 3:00 PM



## ORDER OF BUSINESS

### 1) Call to Order

Meeting called to order at 1:07 pm

### 2) Attendance

See roll call.

### 3) Announcements from Members and City Staff

None.

### 4) Acceptance of the Agenda

Mr. Fischer motioned to accept the agenda and Ms. Brown seconded the approval of the agenda. **Motion carried.**

### 5) Acceptance of Minutes from Previous Meeting

Mr. Fischer motioned to accept the minutes, and Ms. Brown seconded the approval of the agenda. **Motion carried.**



**SFMTA**

## 6) Public Comment

None

## 7) Business of the Afternoon:

### A) Transit Shelter Program

Service Planning Manager Jessica Garcia described the shelter placement policy. The policy requires that shelters be installed at transit stops with 125+ boardings per day and sufficient space to accommodate a shelter. Department of Public Works oversees a shelter permitting process that includes notification of fronting property owners and a public hearing.

SFMTA also conducts a Title VI analysis to identify transit lines where there are gaps between stops with transit shelters.

Ms. Garcia noted that the SFMTA passed a formal policy for permanent shelter removal in 2012. The agency will only consider a request for shelter removal if there is a hazardous situation or disability access issue that cannot be mitigated with enforcement or adjusting the location of the shelter.



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The Shelter Program is a partnership with Clear Channel, which installs and maintains shelters in exchange for advertising revenue.

Ms. Garcia identified challenges to the shelter program, including vandalism and damage, security concerns, public opposition, and technological difficulties with real time transit information displays. At locations where vandalism occurs repeatedly, Clear Channel may remove the glass from the back of the shelter and remove the seating. In extreme cases, the shelter may be removed and replaced with a bench.

Mr. Dubinsky expressed concern about how often shelter glass is broken, noting that the glass provides weather protection for waiting passengers, and asked if alternative materials like a polycarbonate had been considered.

Mr. Fisher supported the practice of replacing shelters at problematic locations with benches.

Mr. Glock said shelters need more frequent cleaning and inquired about who is responsible for the new real time information screens. He also noted that the display at Stonestown Station only provides information for one direction of travel. Ms. Garcia said that SMTA operates and



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maintains the displays and suggested calling 311 to report issues with the displays.

## B) MAAC June 2024 Member and Officer Elections.

### Elected Members:

Hillary Brown

Daniel Catalan

Clarence Fischer

Randall Glock

Miro Kielbus

Lily Marshall-Fricker

Luis Medina

Radke Pulliam

Joshua Rosen

Heidi Seretan

Demian Williams

Roland Wong

### Elected Officers:

Chair: Randall Glock

Vice Chair: Heidi Seretan

Secretary: Vacant

Liaisons: Hillary Brown, Josua Rosen



**SFMTA**

#### 8) Other Business

Ms. Seretan noted that she is in Mexico, where people are arrested for fare evasion.

#### 9) Adjourn

The meeting adjourned at 2:40 pm. Mr. Glock made the motion to adjourn, and Ms. Seretan seconded. Motion carried.