

## Operations and Customer Service Committee July 10, 2012, Agenda

SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
CITIZENS' ADVISORY COUNCIL

**OPERATIONS AND CUSTOMER SERVICE COMMITTEE**

NOTICE OF MEETING AND CALENDAR

Tuesday, July 10, 2012

Candlestick Conference Room, #6053  
1 South Van Ness Avenue, 6th Floor

REGULAR MEETING  
3:00 P.M.

COMMITTEE MEMBERS  
Joan Downey, Chairman

Mark Ballew  
Daniel Murphy

COUNCIL LIAISON  
Roberta Boomer

COUNCIL SECRETARY  
Yvette Torres

ORDER OF BUSINESS

|    |  |      |
|----|--|------|
| 1. | Call to Order  | 3:00 |
| 2. | Roll Call  | 3:01 |
| 3. | Announcement of prohibition of sound producing devices during the meeting. | 3:02 |

|                  |   |      |
|------------------|---|------|
| 4.               | <p>Approval of Minutes</p> <ul style="list-style-type: none"> <li>• May 8, 2012</li> </ul>  | 3:03 |
| 5.               | Report of the Chairman (For discussion only)  | 3:04 |
| 6.               | <p>Public Comment</p> <p>Members of the public may address the Operations and Customer Service Committee on matters that are within the OCSC's jurisdiction and are not on today's calendar.</p>  | 3:05 |
| REGULAR CALENDAR |   |      |
| 7.               | <p>Presentation, discussion and possible action regarding the daily operations report. (John Haley, Director, Transit Services)</p> <p>This item was continued from the May 8, 2012 meeting</p>   | 3:30 |
| 8.               | <p>Presentation, discussion and possible action regarding dogs on Muni. (John Haley, Director, Transit Services)</p> <p>This item was continued from the May 8, 2012 meeting</p>  | 3:50 |
| 9.               | <p>Presentation, discussion and possible action regarding planning and outreach for special event services. (John Haley, Director, Transit Services and Janis Yuen, Community Relations Manager, Administration, Safety &amp; Training)</p> | 4:10 |
| 10.              | Committee Members' requests for information. (For discussion only)  | 4:50 |
| 11.              | <p>Schedule upcoming calendar items. (For discussion only)</p> <p>Next regular meeting: Tuesday, September 11, 2012, at 3 p.m.<br/>1 South Van Ness Avenue, 6th Floor, Conference Room #6053</p>  | 4:55 |

