

SERVICE EQUITY EXPANSION

As the base Muni service network continues implementation over the next 12-18 months, SFMTA will begin defining our vision for future revenue streams centered around connecting communities and SFMTA equity strategy neighborhoods and supporting the city's economic recovery.

BACKGROUND

SFMTA's Muni Service Equity Strategy framework was integral to inform service restoration during the pandemic and its recovery. By focusing on essential trips, destinations and equity neighborhoods our restored system is based on current travel patterns and rider feedback. As we stabilize our network over the next 12-18 months, we will continue to assess the performance of the new base network.

ASSESSMENT

The service planning team will gather stakeholder feedback and analyze reliability, ridership and crowding data to better understand opportunities to enhance the current transit network. These priorities will inform the next two-year operating budget and will outline a future service vision, should more resources become available.

NEXT STEPS

We will update the SFMTA Board periodically during the evaluation process and anticipate seeking Board approval of the service equity vision and the components of the service plan that can be delivered as part of the fiscally constrained two-year budget.

Implement Near-term Service Improvements

Service plan was approved by the SFMTA Board on December 7, 2021. Based on current hiring, we anticipate full implementation by 2024

Review data and stakeholder feedback

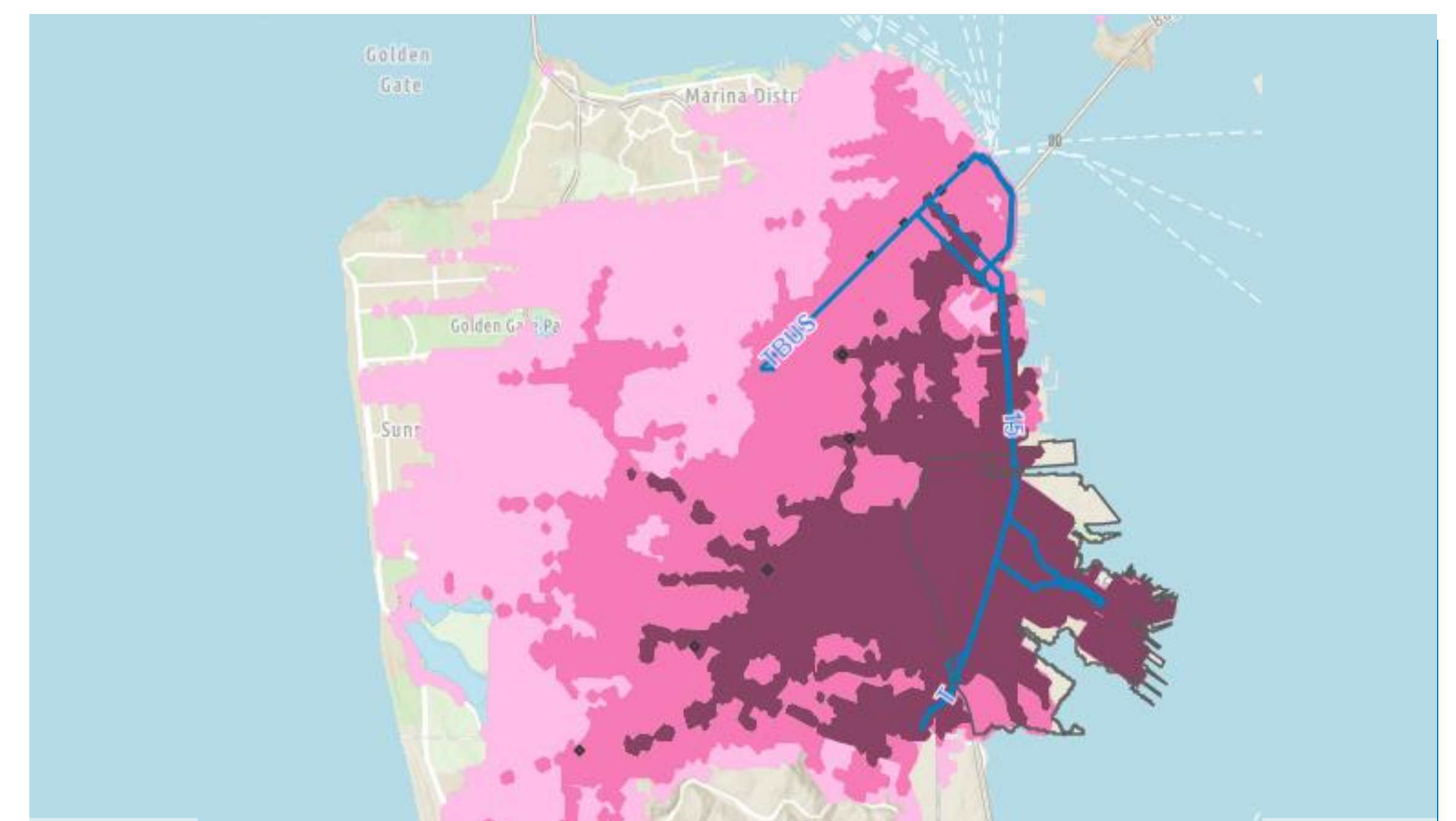
Travel patterns and trip choices changed significantly since 2020. Begin new public process to review data and collect feedback on possible future service changes

Develop future service options

Using data and public feedback, provide service options by summer 2024 to inform any potential initiatives for additional operating funds



Routes like the 30 Stockton serve SFMTA Equity Neighborhoods



Our equity analytics informed the decision to institute the 15-Bayview Hunters Point Express which significantly improves access to jobs for the Bayview residents



Transit Priority projects like Van Ness BRT increase connections to essential destinations

