



SFMTA

Service Equity Expansion

Providing reliable, convenient and quick Muni service to connect riders across the city



Increasing ridership while improving access and connections for residents and visitors is paramount to helping the city recover from the pandemic and reducing greenhouse gas emissions. The next steps for service expansion are to refine and solicit input on a future transit service vision for the Muni system.

Vision

The bus and rail surface transit system will be the transportation option of choice over private auto travel and will provide reliable, convenient and quick transit service that will connect riders across the city regardless of neighborhood, offering equitable access to multiple destinations with minimal transfer wait times.

The Muni Service Equity Strategy Plan

The Muni Service Equity Strategy Plan is an ongoing effort to improve service performance in eight Equity Strategy neighborhoods identified by the strategy with high concentrations of low-income individuals and people of color, and for all seniors and people with disabilities citywide, by implementing service treatments that can be put in place quickly while delivering measurable improvements to safety, connectivity to key destinations, reliability, frequency and crowding. The Muni Service Equity Strategy is mandated by the SFMTA Board-adopted Muni Equity Policy from 2014 and requires the Board to approve a program of projects for inclusion in the two-year budget. Over the past decade, the program has evolved from a stand-alone requirement to an integrated, operationalized approach that guides all service decisions. As a result, metrics associated with the benefits above are monitored annually systemwide and are utilized in prioritizing resources to address service deficiencies within the eight Equity Strategy neighborhoods before rolling out to other lines.

There are two main tenets of the Muni Service Equity Strategy:

1. Identify and address transit needs in neighborhoods that rely on transit service the most
2. Implement changes quickly (within one to two years) and deliver measurable improvements.

SFMTA Board Workshop – February 1-2, 2022

FOR CONSIDERATION:

SFMTA is committed to continuing to expand and enhance service to meet the mobility needs of San Francisco and to improve service in Muni Equity Neighborhoods. Continuing to expand service requires addressing the SFMTA's hiring challenges and securing funding to address the SFMTA's structural deficit. To implement overall system change, we will need to identify over \$50 million a year of additional, ongoing funding sources. But regardless of our funding situation, the SFMTA will continue to prioritize our limited resources on improving service for those that rely on transit the most.

SFMTA staff are also looking for help in refining the service vision and planning principles, on specific service priorities to be considered in the next two-year budget cycle and on the level of risk to take in budgeting for service expansion.

For more information, contact:
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SERVICE PLANNING PRINCIPLES

Our service planning principles act as our delivery mantra and serve as a guide to our approach to planning, monitoring and implementing Muni service for our customers. The principles below are at the forefront of every service planning decision the SFMTA makes.

1. Identify metrics to improve transit needs on all lines in the Muni system in relation to safety, connectivity to key destinations, reliability, frequency and crowding
2. Define resource requirements to meet these systemwide needs to successfully advance these metrics
3. Prioritize resources in the operating budget to address transit needs in neighborhoods that rely on Muni service and are identified in the Muni Service Equity Strategy.

Service planning for the future

At current operating resource levels, we are applying our service planning principles to monitor and adjust Muni service accordingly. We will also be developing a service vision that would provide access and mobility improvements if additional funding is secured.

A robust analysis and community process to identify our next service priorities such as an expansion of the Rapid network, enhancements to the Winter 2022 network priorities and improvements to north-south connectivity on the west side of the city will be developed during the next fiscal year including:



Evaluation of corridors where Rapid service is warranted including the 1 California, 22 Fillmore, 29 Sunset and 49 Van Ness lines.



Evaluation of extending and enhancing service on the west side including extending the 18 46th Ave to Daly City BART.