



SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
CITIZENS' ADVISORY COUNCIL

MINUTES

Thursday, February 7, 2019  
Room 7080, Union Square Conference Room  
1 South Van Ness Avenue, 7<sup>th</sup> Floor

REGULAR MEETING  
5:30 P.M.

COUNCIL MEMBERS  
Daniel Weaver (Chair), Frank Zepeda (Vice Chair), Neil Ballard, Mark Ballew,  
LisaMarie Betancourt, Jarie Bolander, Queena Chen, Steve Cornell, Joan Downey, Aaron Leifer,  
Christopher Man, Daniel Murphy, Susan Vaughan, and Dorris Vincent

COUNCIL LIAISON  
Roberta Boomer

COUNCIL SECRETARY  
Keka Robinson-Luqman

## ORDER OF BUSINESS

### 1. Call to Order

Chair Weaver called the meeting to order at 5:31 p.m.

### 2. Roll Call

CAC members present at Roll Call: Neil Ballard, Mark Ballew, Jarie Bolander, Queena Chen, Stephen Cornell, Aaron Leifer, Daniel Murphy, Susan Vaughan and Daniel Weaver

CAC members absent at Roll Call: Joan Downey, Dorris Vincent, and Frank Zepeda

CAC members absent with notification: LisaMarie Betancourt

CAC members absent without notification: Christopher Man

### 3. Announcement of prohibition of sound producing devices during the meeting.

CAC Secretary Robinson-Luqman made the announcement.

### 4. Approval of Minutes:

Council member Frank Zepeda arrived at 5:32 p.m.

No public comment.

On motion to approve the minutes of December 6, 2018:

ADOPTED: AYES – Neil Ballard, Mark Ballew, Jarie Bolander, Queena Chen, Stephen Cornell, Aaron Leifer, Daniel Murphy, Susan Vaughan, Daniel Weaver, and Frank Zepeda

ABSENT – LisaMarie Betancourt, Joan Downey, Christopher Man, and Dorris Vincent

### 5. Report of the Chair (For discussion only)

No report.

Council member Joan Downey arrived at 5:34 p.m.

### 6. Public Comment:

Edward Mason provided an update on the corporate commuter shuttle buses. The 35-foot buses are still occupying a stop they are not supposed to be stopping at on Valley and San Jose streets. There is an increase in the number of buses operating without license plates. Parking Control Officers (PCOs) can't issue citations because there are no plates. Bauer was operating for over two months without license plates but is now mostly legal. It's a cat and mouse game from an enforcement standpoint.

## REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding the SFMTA's Annual Report (Ed Reiskin, Director of Transportation. Explanatory Documents include a slide presentation and report.)

Council member Dorris Vincent arrived at 5:47 p.m.

Ed Reiskin, Director of Transportation, discussed the Annual Report including the SFMTA's commitment to Vision Zero, their plan to improve Muni, and efforts to engage communities.

### PUBLIC COMMENT:

Edward Mason inquired how many operators SFMTA is short due to being on long term leave. He stated that he read an article about electric bus technology not being ready for prime time. It troubles him because the Hunters Point expansion is being told that they are going to use all electric buses on the 24 Divisadero line. He inquired if they are able to do that without overhead lines. He questioned the SFMTA's decision to spend \$38 million to expand the East yard for 110 additional light rail vehicles (LRVs) while simultaneously giving away the upper yard for housing.

Ken Koblenzer, an inner Richmond district resident, asked how written in stone are the rail ready separated center bus lines for the Geary Rapid Project.

8. Presentation, discussion, and possible action regarding the 2018 Employee Satisfaction Survey. (Tim Quayle, Manager, Performance & Analytics. Explanatory documents include a slide presentation.)

Council member Frank Zepeda left at 7:30 p.m.

### PUBLIC COMMENT:

Edward Mason stated that, according to the survey, transit supervision is only 22%. That can only trickle down to the operators. He inquired what the longevity of the skilled crafts category is. The Muni Man of the Month used to be a big deal in San Francisco. It was in the newspaper. The whole culture and attitude is changing. He stated that he is interested in seeing what the average age is in each of the categories.

Ken Koblenzer inquired where the responders are in the spectrum of satisfaction verses SFMTA employees who did not respond to the survey.

9. Presentation, discussion, and possible action regarding the Engineering, Maintenance and Safety Committee (EMSC) report and recommendations.

No report.

10. Council Member Information and Agenda Item Requests. (For discussion only)

Sue Vaughan requested the turnover rate for the seven job categories identified in the SFMTA Employee Satisfaction Survey.

Queena Chen requested the turnover rate by Divisions.

Mark Ballew requested a presentation from Organization Development on Employee Action Plans in regards to the Employee Satisfaction Survey.

Jarie Bolander requested the average age and average tenure in each of the seven categories of the Employee Satisfaction Survey.

Aaron Leifer requested a presentation regarding Clipper 2.0 regarding SFMTA payment option improvements.

Stephen Cornell inquired if sales of Clipper cards are going to return to Walgreens.

Queena Chen asked if the school bus zone for Gordon J. Lau Elementary School that was on Washington Street will return after the opening of the Central Subway.

Queena Chen noticed some parking meter stickers with the pay-by-phone identifying numbers scratched off, making it impossible for people to pay by phone, and asked if those are ever replaced.

Sue Vaughan asked for a list of all the state legislation being lobbied for, against, and tracked by the SFMTA.

Sue Vaughan asked for an additional stop for the 28R on 19th Avenue at Sloat Blvd.

ADJOURN - The meeting was adjourned at 8:05 p.m.

Submitted by:



Keka Robinson-Luqman  
SFMTA CAC – Secretary

Next regular meeting: Thursday, March 7<sup>th</sup> at 5:30pm  
1 South Van Ness Avenue, 7<sup>th</sup> Floor, Union Square Conference Room, #7080