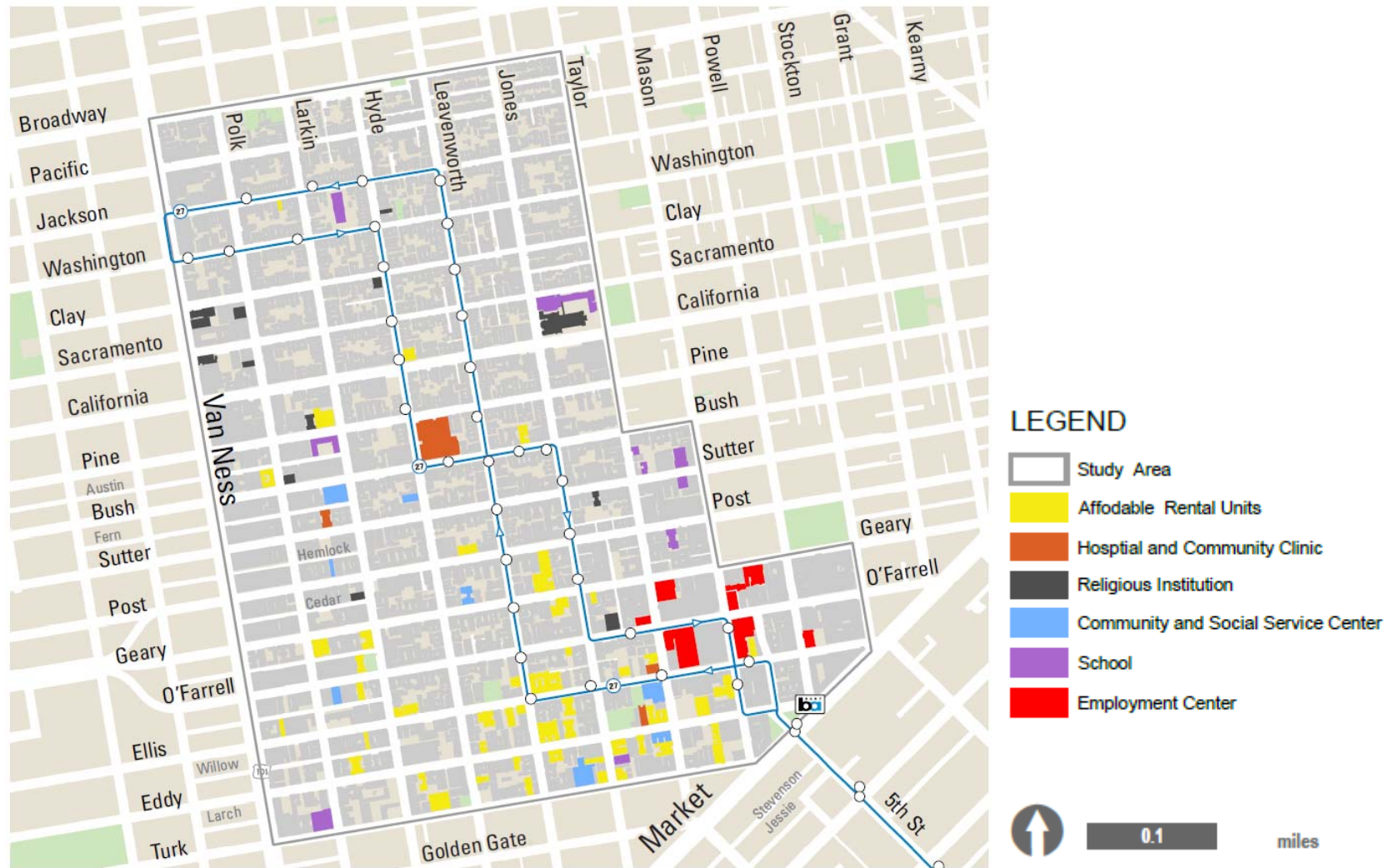




# 27 Bryant Transit Reliability Project

Bonnie Jean von Krogh, Public Relations Officer, SFMTA

# The Neighborhoods



Nob Hill (District 3) | Tenderloin (District 6) | SoMa (District 6)

# The People

Sunday Streets in the Tenderloin  
Sun, May 6, 2018



# The 27 Bryant Route

- The 27 Bryant serves 6,700 riders each weekday. It travels from Nob Hill, through the Tenderloin neighborhood, to the highest ridership stop at Market St and 5th St.
- The 27 continues on Bryant St through the Mission neighborhood and ends at Cesar Chavez St near St. Luke's Hospital.



# The Background

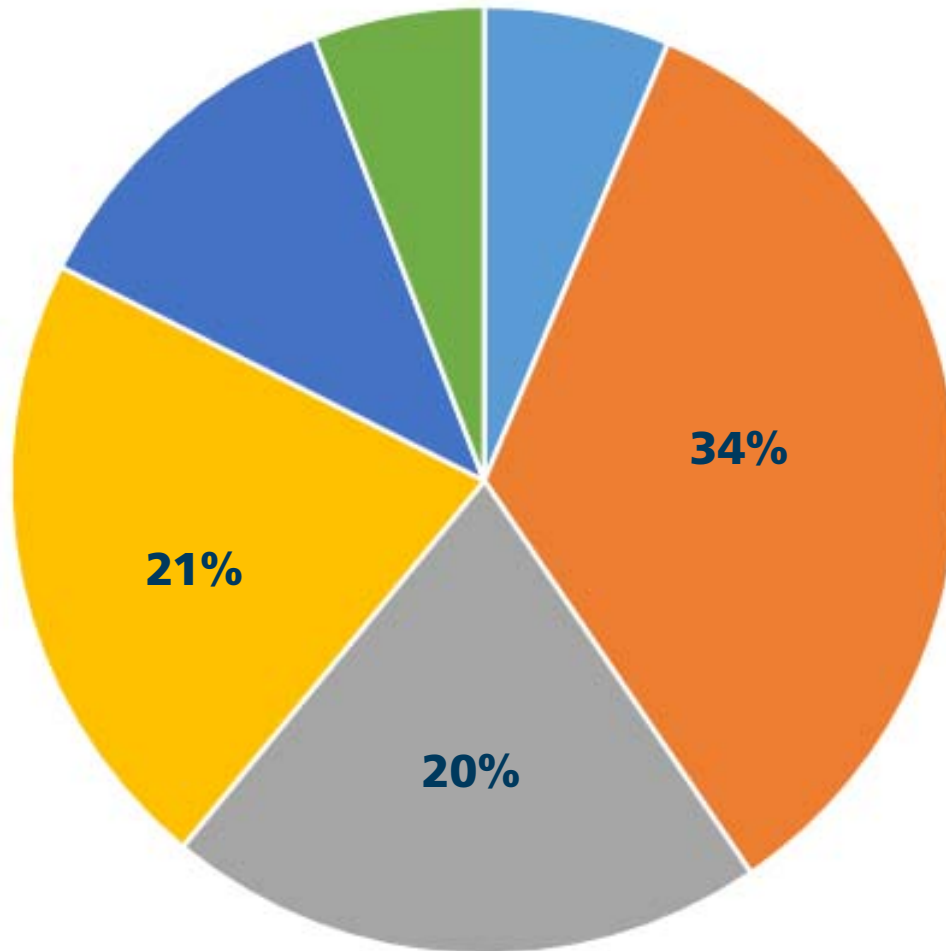
On Board Rider Surveys  
213 survey responses  
January – February 2018

- **Muni Reliability:** The 27 is one of Muni's ten slowest lines. On the slowest segment of the route, the bus goes only 7 miles per hour. Peak service operates every 15 minutes, but traffic congestion has led to reliability issues, such as irregular on-time performance in the northern segment of the route.
- **Multiple Sources of Delay:** General congestion in the city, signal delay (coach is stuck behind a red light), and one block stop spacing which means the bus stops more often. Also, dwell times can be long with riders who may need ramp deployment for wheelchairs and strollers and crowded conditions when buses do not arrive on time.
- **Improve Pedestrian Safety:** Three-quarters of the streets that the 27 Bryant travels on in the Tenderloin and Nob Hill are high-injury corridors that have the most severe and fatal traffic injuries in San Francisco. Many of these injury collisions involve people walking in the neighborhood.



# The Challenges

On Board Rider Surveys  
**213** survey responses  
January – February 2018



**What challenge do you most often experience with the 27 Bryant?**

- I don't feel safe riding that route
- It doesn't come often enough
- It gets delayed
- It is too crowded
- None
- Other
- (blank)



# Muni Equity Strategy

**Table 12. SoMa-Tenderloin: Key Needs and Recommendations.**

Key Need	Improvements Underway or Completed	New Preliminary Recommendations
<p><b>12 Folsom</b> Address service gaps and occasional crowding</p>	<p>Increased service frequency in 2016 to reduce crowding</p> <p>Sansome Street “contraflow lane” implemented to improve reliability</p>	
<p><b>14/14R Mission</b> Reduce crowding and address gaps in peak period service</p>	<p>Muni Forward project in the Inner Mission to improve reliability with new transit-only lanes, bus stop enhancements, and other transit priority features</p>	
<p><b>19 Polk</b> Address frequent gaps in service</p>	<p>Travel time and reliability improvements on Polk Street and 7th/8th streets</p>	<p><b>MUNI SERVICE EQUITY STRATEGY</b></p> <p>San Francisco Municipal Transportation Agency Fiscal Year 2018-19 and 2019-20</p>
<p><b>27 Bryant</b> Improve reliability and travel time</p>	<p>Implement travel time and reliability toolkit north of Market Street travel time is slowest</p>	<p>Pending the effectiveness of improvements underway and completed, no additional recommendations</p>
<p><b>31 Balboa</b> Address delays and reliability issues</p>	<p>Added bus bulbs in Tenderloin to improve travel time and accessibility</p>	<p>Explore opportunities for quick and effective travel time improvements throughout the line to improve overall reliability</p> <p>Long term, continue to pursue additional bulbs to speed loading for wheelchairs and strollers</p>

# The Goals

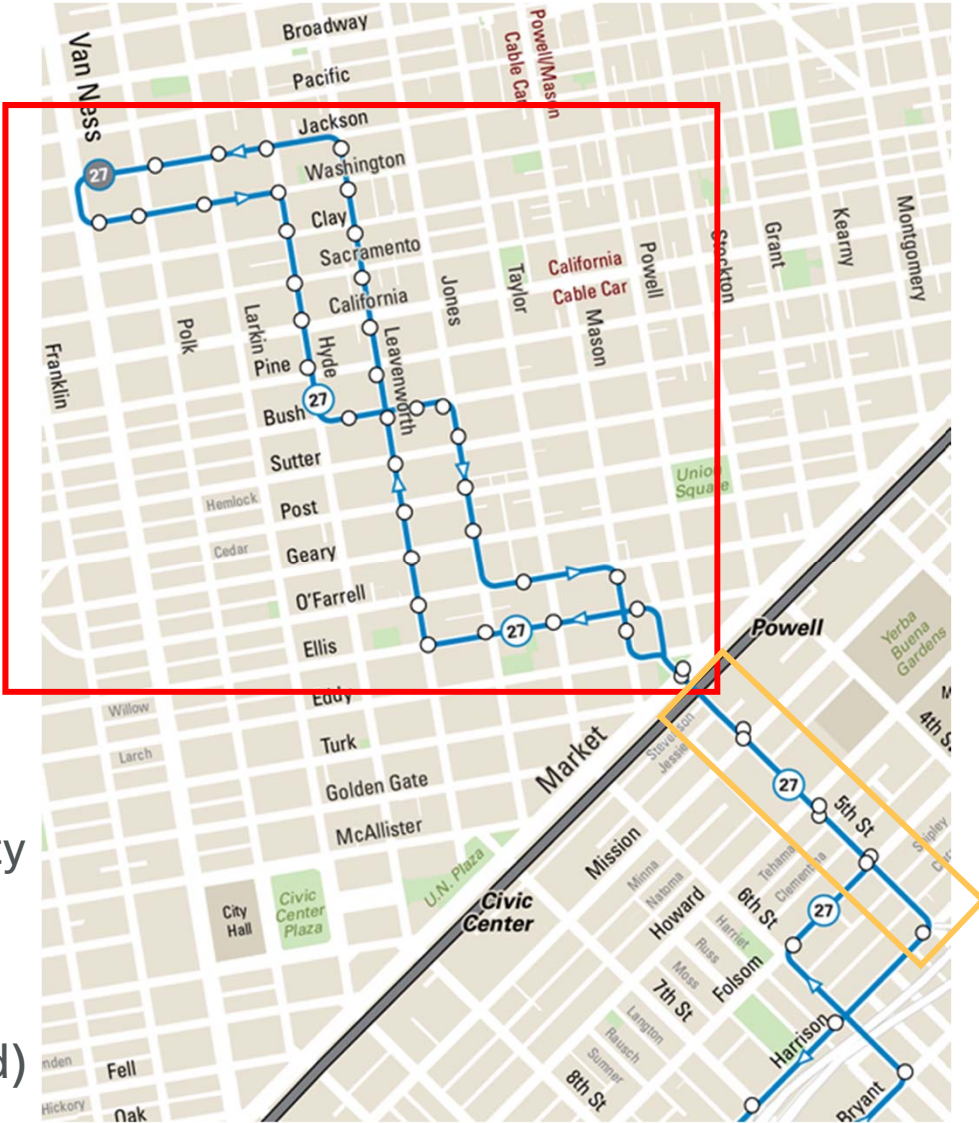
## **Transit Reliability and Pedestrian Safety**

- Identify and address high priority transit needs in neighborhoods that rely on transit service the most.
- Connect low-income and diverse communities of Tenderloin/SoMa and Nob Hill to regional transit.
- Improve transit reliability for regular riders without access to personal cars.
- Improve pedestrian safety on streets identified as part of the High Injury Network.





# Project Scope



27 Bryant Transit Reliability Project (Muni led)



5<sup>th</sup> Street Streetscape Project (Livable Streets led)

# Outreach so far

Ride and Walk Audit  
Sat, April 14, 2018



# Outreach so far



Pop Up Open House  
Cyril Magnin/Market (inbound stop)  
Thurs, June 21, 2018



# Upcoming Public Engagement

Muni Forward



SFMTA

## 27 Bryant Transit Reliability Project

Making the 27 Bryant bus route more reliable and safer.  
We want to hear from you.

將使27號巴士線更加安全可靠。  
我們希望聽取您的意見。

Logrando un autobús 27 Bryant más confiable y seguro.  
Queremos escuchar de usted.

Làm cho xe buýt số 27 Bryant đáng tin cậy và an toàn hơn.  
Chúng tôi muốn nghe ý kiến của bạn.

## Open House

Tuesday, August 7

8月7日周二

martes, 7 de agosto

Thứ Ba, ngày 7 tháng 8

5:30 – 7:30 p.m.

Saint Paulus Lutheran Church

1541 Polk Street



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# Project Timeline *(subject to change)*

## **July:**

Merchant Outreach and Loading Activity Survey (1<sup>st</sup> Round)

Supervisor Briefings (2<sup>nd</sup> Round)

Meetings with Key Stakeholders and Community Organizations

## **August:**

1<sup>st</sup> Open House at Saint Paulus Lutheran Church (Aug 7)

Pop Up Open House in District 3 (north of Geary)

## **September:**

Proposal Development

## **October:**

2<sup>nd</sup> Open House in District 6

Merchant Outreach (2<sup>nd</sup> Round)



# Project Team

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Bonnie Jean von Krogh, Public Relations Officer, Communications

Felipe Robles, Project Engineer, Transit Engineering

## For more information:

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