



Are you currently experiencing homelessness in San Francisco? Do you have tickets, towing costs, or booting costs you cannot pay?

You can work with any Coordinated Entry Access Point to apply for the following SFMTA discounts:



Towing Costs

ONE-TIME, FREE removal of all towing costs



Parking Tickets

ONE-TIME ONLY, FREE removal of all open parking tickets on one vehicle



Boot Costs

ONE-TIME, FREE removal of all boot costs



Fare Evasion Tickets

Dismiss your fare evasion tickets anytime



Late Penalties

Remove late penalties on one vehicle's parking tickets anytime



Free Muni

Ride Muni for free with the Access Pass

1 STEP ONE - Determine if you are eligible for SFMTA's discounts

You are eligible for SFMTA's discounts if:

- You are currently experiencing homelessness in San Francisco.**
- AND**
- You have worked with a Coordinated Entry Access Point in the last 6 months.**

Coordinated Entry Access Points help people experiencing homelessness. Staff will discuss how to get connected to SFMTA's discounts.

Please call or visit a Coordinated Entry Access Point to confirm your eligibility. Contact information for the Coordinated Entry Access Points is on the back of this flyer.

2 STEP TWO - Apply for SFMTA's discounts

You can apply for these discounts online, in-person, or by mail. To apply in-person, visit SFMTA's Customer Service Center at 11 Van Ness Avenue (open M - F from 8 a.m. to 5 p.m.).

If your vehicle was towed, go to AutoReturn at 450 7th Street (open 24/7).

To learn more and apply, go to sfmta.com/IncomeDiscounts or call 311.

If you are not experiencing homelessness but have a low income, you may be eligible for other SFMTA discounts. Learn more by calling 311 or go to sfmta.com/IncomeDiscounts

COORDINATED ENTRY ACCESS POINT PHONE NUMBERS AND LOCATIONS

You are eligible for SFMTA's discounts for people experiencing homelessness if:

1. You are currently experiencing homelessness in San Francisco,

AND

2. You have worked with a Coordinated Entry Access Point in the last 6 months.

Coordinated Entry Access Points help people experiencing homelessness. Coordinated Entry Access Point staff will discuss how to get connected to the SFMTA's discounts. **Please call or visit one of the Coordinated Entry Access Points below to confirm your eligibility.** Please note: Coordinated Entry Access Points are closed on the weekends.

For current hours, visit: [tinyURL.com/CEAccessPoints](https://tinyurl.com/CEAccessPoints)

SINGLE ADULTS CONTACT:

United Council of Human Services

2111 Jennings Street (at Van Dyke)
San Francisco, CA 94124
415-487-3300 x7000

Episcopal Community Services

123 10th Street (at Mission)
San Francisco, CA 94103
415-487-3300 x7000

FAMILIES CONTACT:

Mission Access Point

2871 Mission Street
San Francisco, CA 94110
415-972-1281

Bayview Access Point

1641 LaSalle Avenue
San Francisco, CA 94124
415-430-6320

Central City Access Point

37 Grove Street
San Francisco, CA 94102
415-644-0504

YOUTH 27 OR UNDER CONTACT:

Larkin Street Engagement and Community Center

134 Golden Gate Ave
San Francisco, CA 94102
415-673-0911 x352

3rd Street Youth Center and Clinic

1728 Bancroft Ave
San Francisco, CA 94124
415-713-4782

Homeless Youth Alliance

415-318-6384

LYRIC

127 Collingwood Street
San Francisco, CA 94114
415-690-3028

The SF LGBT Center

1800 Market Street
San Francisco, CA 94102
415-865-5612

Huckleberry Youth Programs

555 Cole Street
San Francisco, CA 94117
415-386-9398