



**Muni
Service Delivery
Daily Report**

Monday , November 2, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	--	--	-----------------------

Runs Not Out and Late Out for Rush Hour

11 03 09 Tuesday

Morning Report

Cable Car	0	0	0	0	
Flynn	0	0	1	0	
Kirkland	5	0	0	0	12=1, 28=2, 43=1, 47=1
Woods	2	0	0	1	30x=2
Potrero	0	0	0	2	
Presidio	0	0	1	0	
Green	2	0	0	1	m=2
F line	0	0	0	0	
TOTAL	9	0	2	4	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

Runs Not Out and Late Out for Rush Hours
Monday 11 /02/ 09
Afternoon report

Cable Car	0	0	0	0	
Flynn	11	0	0	0	1=9 1=9X 1=14L 1=14X 7=38
Kirkland	15	0	1	0	1=2 3=10 2=12 1=19 1=28 1=30X 3=43 3=47
Woods	10	0	1	1	1=26 2 =27 2=29 2=30X 1=44 1=54 1=71
Potrero	16	7	0	0	2=6 1=7 5=14 4=22 2=24 2=30 1=33 1=41 5=49
Presidio	2	5	0	0	3=1 1=3 1=5 2=21
Metro	5	0	0	0	3=KT 1=L 1=M
F line	0	0	0	0	
TOTAL	59	12	2	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
<i>MONDAY 11/02/2009</i>							
Revised 6/15/09							
Cable Car one-piece	0	1	0.0%	49	0	1	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	8	6	21.1%	154	14	6	9.1%
Flynn multi-piece	12		17.6%				
Kirkland one-piece	7	5	12.3%	212	12	5	5.7%
Kirkland multi-piece	10		9.9%				
Woods one-piece	9	7	10.3%	251	16	7	6.4%
Woods multi-piece	14		14.0%				
Potrero one-piece	7	4	10.4%	212	11	4	5.2%
Potrero multi-piece	8		9.0%				
Presidio one-piece	2	4	3.8%	174	3	4	1.7%
Presidio multi-piece	2		2.4%				
Metro one-piece	5	8	7.5%	146	7	8	4.8%
Metro multi-piece	4		8.2%				
F Line one-piece	2	2	20.0%	33	3	2	9.1%
F Line multi-piece	2		22.2%				
System total				1231	66	37	5.4%

Accidents

Mon Nov 02, 2009

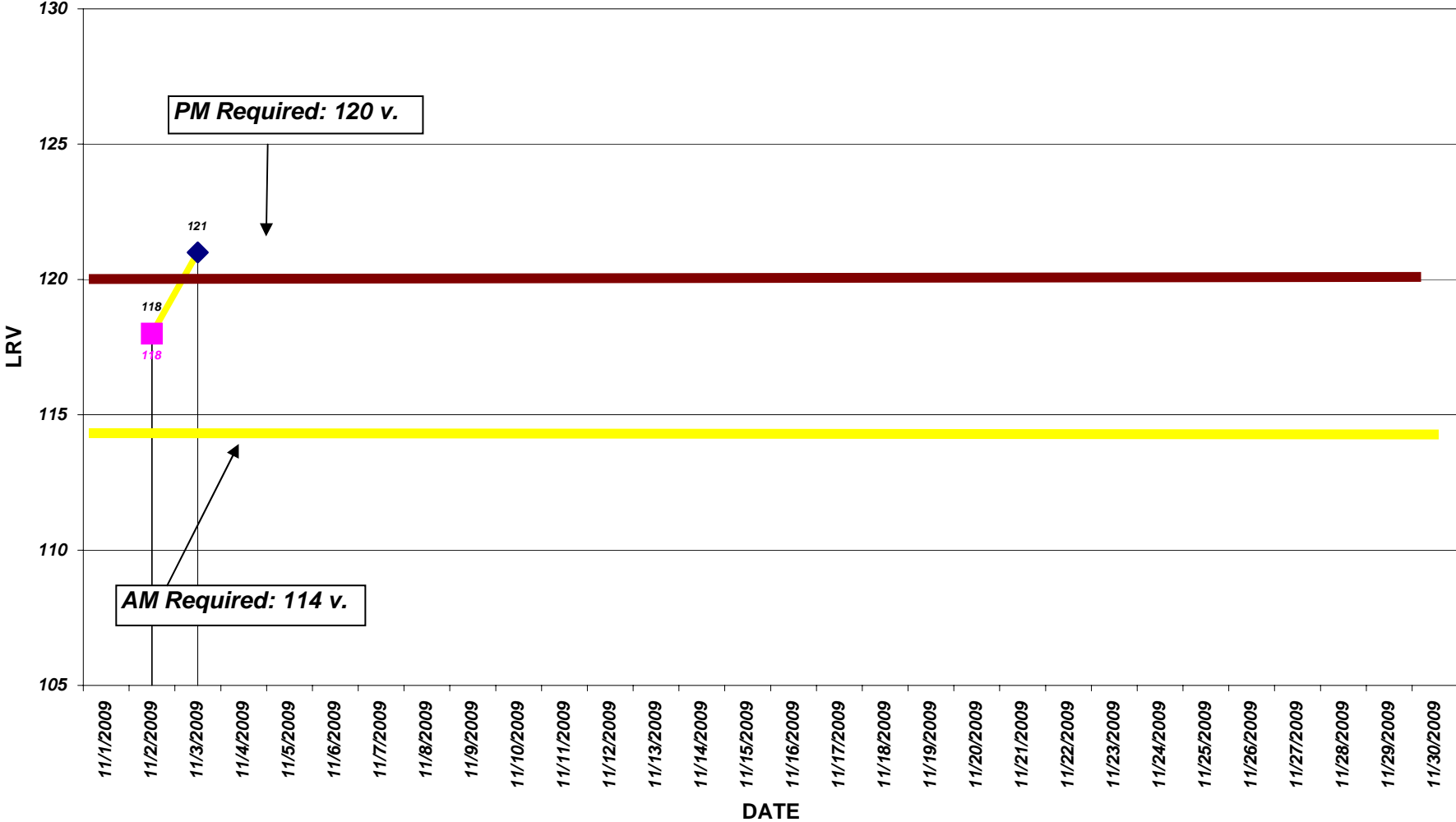
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:55 11/02/09	R OPERATOR PO	17	9	377	14	7119	MISSION & 15TH STREET (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	07:55	08:43	14
							1075520	INSP. J. CLARK CLEARED, NO OP 799, SAFETY* VEH DELAY: 00:48				
08:11 11/02/09	R OPERATOR KI	40	6	645	12	8235	FOLSOM & 22ND STREET (IB)	DEFECTIVE EMERGENCY ALARM	IB	08:11		14
							1075566	INSP. B. LUM CLEARED. SFPD* SI KIRKLAND N/R				
09:57 11/02/09	R OPERATOR PR	30	1	21	30	5602	STOCKTON & GREEN (OB)	ACCIDENT COACH & TAXI/NO INJURY	OB	09:57	10:45	30
							1075507	INSP W WOON CLEARED. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. SAFETY K. ANDERSON*. VEH DELAY: 00:48				
14:56 11/02/09	R OPERATOR ME	74	0	75	N	1408	JUDAH & 9TH. AVENUE (IB)	WHEEL CHAIR PATRON FELL OFF RAMP	IB	14:56	15:06	75
							1075628	[LRV2=1427]MRO 4T40 CASTILLO, LSGP,SYSTEM SAFETY,CLAIMS, MINO SCRATCHES, TREATED AND RELEASE VEH DELAY: 00:10 LINE DELAY: 00:10				
17:08 11/02/09	R OPERATOR PO	38	16	354	22	5457	FILLMORE & GEARY (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	17:08	18:36	15
							1075648	INSP D FONG; 6-A-42*, VIDEO*, SYSTEM SAFETY*, NO INJUROES / NO 799 MINOR DAMAGE TO AUTO VEH DELAY: 01:28				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no major delay > 20 minutes.

LIGHT RAIL VEHICLES AM/PM Required & Availability



AM Availability PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	
11/04/09	WEDNESDAY		
11/05/09	THURSDAY		
11/06/09	FRIDAY		
11/09/09	MONDAY		
11/10/09	TUESDAY		
11/11/09	WEDNESDAY		
11/12/09	THURSDAY		
11/13/09	FRIDAY		
11/16/09	MONDAY		
11/17/09	TUESDAY		
11/18/09	WEDNESDAY		
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/2009	MONDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
November 3, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

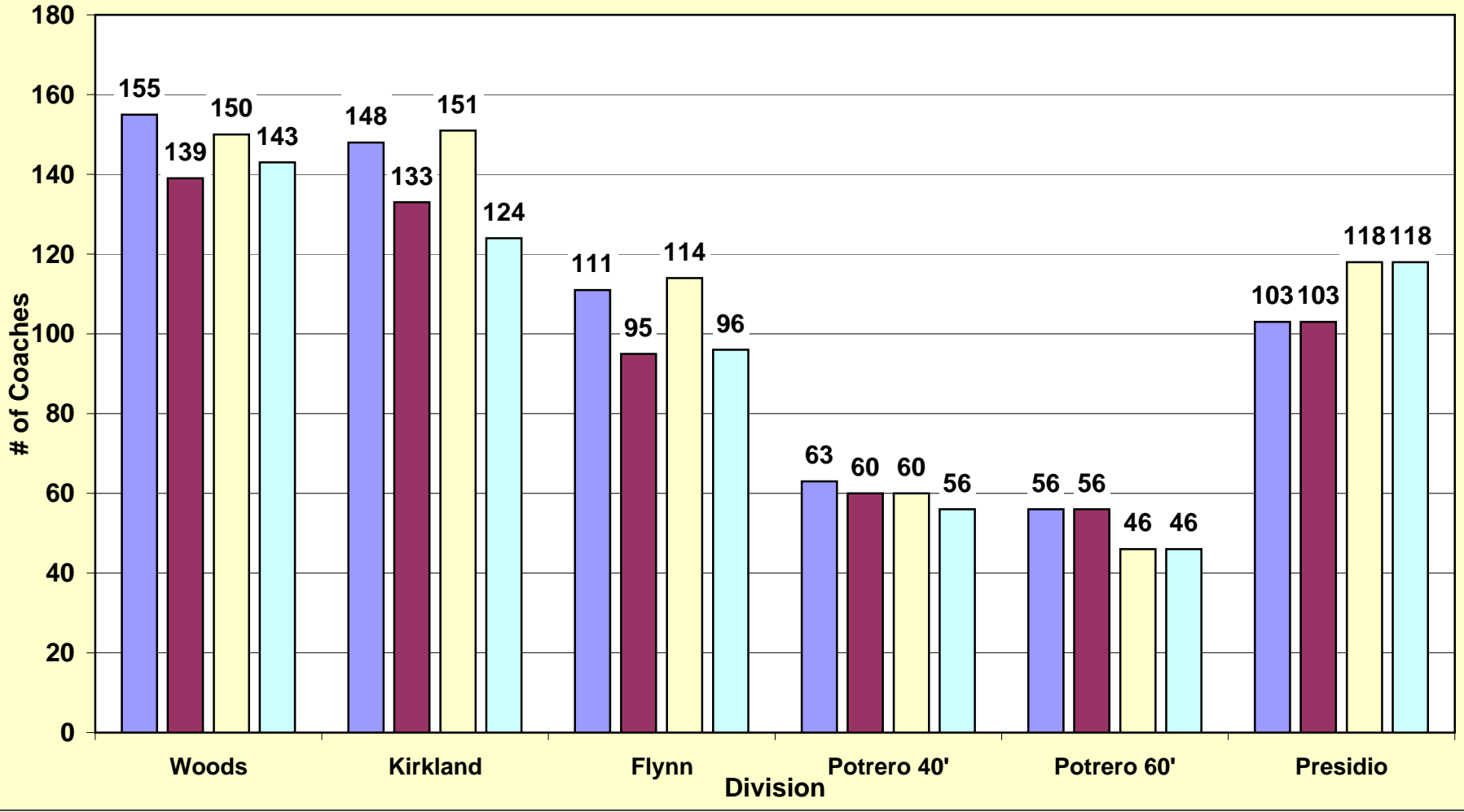
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	3
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	0
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	1
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	2
ACCIDENT & DERAIL	0
BREDA / VENDOR	1
ENGR / PROJECT	3
LONG TERM HOLDS	9
QUALITY ASSURANCE	0

TOTAL **30**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
November 3, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	30	8	4	3
Equipment available for service @ 7:30 a.m.	121	13	6	5

Motor & Trolley Coaches Availability
A.M. 11/3/09 & 11/2/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
11/3/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	2	1	6	9	0	2	2	4	13
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance Holds	26	7	13	46	12	28	62	102	148
Awaiting parts	6	0	0	6	4	5	19	28	34
Radio	0	0	0	0	0	0	0	0	0
Farebox	3	0	0	3	0	1	0	1	4
Equipment available for service @ 7:45 a.m.	155	148	111	414	63	56	103	211	625
Final a.m. pull-out	139	133	95	367	60	56	103	219	586
Reserve fleet usage	2	0	0	2	0	3	0	3	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	4	0	6	1	0	3	4	10
Afternoon (p.m.) availability									
11/2/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	4	6	0	0	0	0	6
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	31	4	10	45	15	27	47	89	134
Awaiting parts	6	0	0	6	4	5	19	28	34
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	150	151	114	415	60	46	118	224	639
Final p.m. pull-out	143	124	96	363	56	46	118	228	591
Reserve fleet usage	0	0	0	0	0	7	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	2	5	7	3	4	0	7	14

