



SFMTA

# Are you currently homeless? Was your car towed or booted?

You may be eligible for a one-time waiver of your towing or booting fees. Your storage fees could be waived for up to 15 days.

## 1 STEP ONE

You may be eligible for this one-time discount if you have contacted one of the City's Access Points in the last six months. Access Points help people experiencing homelessness.

To confirm you have contacted one of the City's Access Points, **call one of the Access Point phone numbers on the back of this flyer.**

If you have **NOT** contacted one of the City's Access Points, you can still qualify for the one-time discount by scheduling a short phone meeting.

**The phone numbers for the Access Points are on the back of this flyer.** You can also go to the Access Points in person. The closest Access Point to AutoReturn is: Episcopal Community Services, 123 10th Street (at Mission), San Francisco, CA 94103.

## 2 STEP TWO

If you think your car is towed, immediately call City and County of San Francisco Impound at 415.865.8200. Go to AutoReturn (450 7th Street, San Francisco, CA. Cross streets are Harrison and Brannon) to get your car.

AutoReturn will confirm that you have been seen by one of the Access Points below in the last six months. **Please note that it may take up to one business day to verify your eligibility.**

**You must be the registered owner or be on the car's rental contract in order to retrieve your car.**

Please bring the following to AutoReturn to retrieve your car:

1. Valid driver's license
2. Keys for the vehicle

AutoReturn can verify ownership for California vehicles. Other ways to verify ownership include:

- Valid registration
- Title, or
- Rental agreement

## **ACCESS POINT PHONE NUMBERS AND LOCATIONS**

You are eligible for the one-time towing and booting discount if you have contacted one of the City's Access Points in the last six months. Access Points help people experiencing homelessness.

To confirm you have contacted one of the City's Access Points, call one of the Access Point phone numbers below.

If you have **NOT** contacted one of the City's Access Points, you can still qualify for the one-time discount by scheduling a short phone meeting with a caseworker.

### **SINGLE ADULTS CALL:**

#### **Adult Access Point Partnership**

2111 Jennings Street (at Van Dyke)  
San Francisco, CA 94124  
415-487-3300 x7000

#### **Adult Access Point Partnership**

123 10th Street (at Mission)  
San Francisco, CA 94103  
415-487-3300 x7000

#### **Adult Access Point Partnership**

1138 Howard St  
San Francisco, CA 94103

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### **FAMILIES CALL:**

#### **The Mission Access Point**

2871 Mission Street  
San Francisco, CA 94110  
415-972-1281

#### **Bayview Access Point**

1641 LaSalle Avenue  
San Francisco, CA 94124  
415-430-6320

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### **YOUTH UNDER 24 CALL:**

#### **Larkin Street Engagement and Community Center**

134 Golden Gate Ave  
San Francisco, CA 94102  
415-673-0911

#### **3rd Street Youth Center and Clinic**

1728 Bancroft Ave  
San Francisco, CA 94124  
510-936-1324

#### **LYRIC**

127 Collingwood Street  
San Francisco, CA 94114  
415-696-4191

#### **Homeless Youth Alliance**

415-318-6384

